

Brunswick Commons

Homeless Supportive Services Plan

Brunswick Commons will be comprised of 40-units of supported housing for homeless residents of Nevada County. Twenty-Eight (28) of the units will be for general homeless housing and Twelve (12) units will be Permanent Supportive Housing (PSH) targeting chronically homeless, mentally-ill residents of the County.

For as long as Developers control the Property and subject to all guiding principles outlined in the Memorandum of Understandings (MOUs) adopted by the project partners, Brunswick Commons is committed to promoting self-sufficiency and enhancing quality of life through the provision of resident services for up to forty (40) units specifically targeting homeless residents at the Brunswick Commons located in Grass Valley CA. Services will be offered with compassion and a commitment to excellence for a period no less than 20 years.

- All Residents will receive **Adult Education, Health and Wellness, skill building and Rent Well instruction that shall be available on-site no less than eighty-four (84) hours per year.**
- 28 Residents will receive **Case Management Services through 1 FTE on-site Case Manager at 40 hours a week** provided by Foothills House of Hospitality
- 12 Residents will receive **Case Management Services through 1.5 FTE on-site Personal Service Coordinators and a .5 FTE behavioral health therapist** provided by Nevada County Health and Human Services Agency – Department of Behavioral Health.

Overview of Brunswick Commons supportive services:

Supportive Services provided by Foothills House of Hospitality (FHH):

FHH will provide supportive services to the residents of the twenty-eight (28) units of general homeless housing. All supportive services will be provided free of charge to residents of the Project.

FHH case management staff will ensure effective delivery of social service programs to residents at Brunswick Commons. Social services will be designed to strengthen community cohesion, families and individuals with a focus on engagement and interaction through life skills training, education and tailored supportive services plans that meet the needs of individual residents of the project. On-site, **no less than (84) hours annually**, FHH staff will provide:

- Life skills and wellness classes through the “Hope and Healing” curriculum provided by FHH case managers covering topics of financial management, emotional self-care, communication, Life skills, employment preparation, etc.

- Ready to Rent classes focused unit retention and tenant's rental responsibilities. Residents will work with the FHH case manager through a six-week cohort to learn basics of being a responsible renter. Ready to Rent curriculum provides basic housing retention skills.
- Job training courses through the FHH culinary and retail training programs. These trainings are designed to teach and prepare residents for working in either a retail or food service environment. Giving them hands on instruction by professionals that will prepare them for work force placement.
- Provide Community building and Social Activities events in collaboration with tenants and other community service providers.

Beyond the provision of the on-site services listed above, FHH case management staff will provide referrals and service coordination (access and linkage) to a variety of community partners. FF case managers maintain strong relationships with a variety of community services that provide adult education (computer classes, financial literacy, job seeking skills, and resume building etc.) and skill building workshops. Additionally, the onsite FHH case manager will work with tenants to provide support in linking to physical health care, including access to routine and preventative health and dental care and wellness management.

The Brunswick Commons site is conveniently located ¼ mile from a Federally Qualified Health Center (FQHC) and numerous grocery and retail stores and services. The Brunswick Commons site is within 1.5 miles of the local hospital, another FQHC, The SPIRIT Peer Support Center, Behavioral Health/Turning Point's main offices, and Job-training and skill building organizations. All these organizations are located on regular bus routes. A bus stop is planned for the Brunswick Commons site ensuring easy access to public transportation for all residents. FHH Case Managers will provide transportation or transportation vouchers to tenants for travel associated with accessing any services that the tenant requests.

Supportive Services provided by Nevada County Health and Human Services (HHS) departments:

Tenants residing in the twelve (12) PSH units set aside for chronically homeless, severely mentally ill residents will have access to supportive services through HHS - Department of Behavioral Health in coordination and collaboration with a variety of contracted community providers including Turning Point Community Programs (TPCP), contracted Full Service Partnership provider.

Tenants can receive mental health services and case management services in their homes, at other community locations or on-site in community rooms/offices located in the complex. In this way, Services are offered in a manner consistent with tenant choice and customized to individual needs. With added multi-disciplinary support from Peer Support Specialists, Hospitality House shelter staff, and other community-based providers, tenants will have

multiple options for supportive services and multiple options for engagement all centered on the goal of tenant housing stability and retention.

As the lead service provider for the twelve (12) PSH units at Brunswick Commons, **NCBH will provide 1.5 FTE On-site Personal Service Coordinators (PSC's)** who will assist PSH tenants in a variety of areas including; assessment; linkage to mental and physical healthcare; life skills; medication management; and consultation related to any other pursuits or goals outlined by the clients in their personalized service plan.

NCBH will provide **.5 FTE onsite Behavioral Health Therapist.**

PSCs will work closely with peer supportive service providers, NCBH and contracted substance use disorder treatment staff, NCBH nursing staff and psychiatrists, and other community-based homeless service providers to coordinate tenant supportive services and assist them in accessing a wide range of services and community resources.

Nevada County Health and Human Services Agency will provide **a minimum of 84 hours annually** of on-site benefits eligibility counseling and enrollment (CalFRESH, CalWORKS, MediCAL), health and wellness classes and check-in facilitated by the Department of Public Health, and coordination and referral to adult education and skill building classes.

Additional HHS Contracted Community Service Providers:

Turning Point Community Programs (TPCP)/Full Service Partnership (FSP) provider - Nevada County Behavioral Health retains TPCP as its contracted FSP provider. Many FSP clients whom receive supportive services from TPCP staff are chronically homeless. Residents enrolled in the FSP programs will receive onsite case management from TPCP staff. TPCP staff are trained in Assertive Community Treatment (ACT) and other modalities the foster community connectedness and recovery.

SPIRIT Peer-Support Services –SPIRIT peer supporters will participate in case management meetings that include property management staff, offering a peer-centered perspective to the development of case management plans and outreach and engagement strategies. The proposed project will include office spaces and a conference room for SPIRIT to conduct peer support activities and trainings on-site at the supportive services center.

Connecting Point/2-1-1 – Connecting Points is currently contracted to run the County's Coordinated Entry System. Connecting Point also provides adult Education, benefit counseling and referral and linkage services in their office, located 1 mile from Brunswick Commons site.

Collaboration and Coordination:

To expand service coordination and collaboration, the County facilitates the Housing Resource Team (HRT), a multi-disciplinary team that unites the lead services providers (HHS and FHH) with contracted providers and other nonprofit providers every other week and as needed. The HRT will meet to coordinate outreach, engagement, and retention activities for all residents of

Brunswick Commons. The HRT will provide a regular format for strengthening case management practices and tenant related engagement. The HRT works to leverage relationships that the tenants themselves have built with various community providers allowing the tenant to select a trusted provider and that provider can work with the team to address needs that arise, gain insight and expertise and share resources and experiences. The HRT complies with all HIPAA and WIC requirements for confidentiality.