#### MEMORANDUM OF UNDERSTANDING BETWEEN OF CALIFORNIA PARTNERSHIP PLAN INC

### BLUE CROSS OF CALIFORNIA PARTNERSHIP PLAN, INC. (ANTHEM) AND COUNTY OF NEVADA

CATEGORY	COUNTY OF NEVADA	ANTHEM	
LIAISON	Appoint a liaison person(s) to coordinate activities with Anthem and to notify ( <i>Provider</i> ) staff of their roles and responsibilities to comply with the requirements of the Provider Capacity Incentive Program.	Appoint a liaison person(s) to coordinate activities with ( <i>Provider</i> ) and to notify staff and providers of their responsibility to comply with the requirements of the Provider Capacity Incentive Program.	
CAPACITY FUNDING REQUIREMENTS	<ol> <li>Capacity funds cannot be used for: capital campaigns, endowments, annual drives, operating deficit, debt retirement, replacement of previously funded services, direct services billable to other payers, or miscellaneous line items.</li> <li>Provide Anthem required documentation to support funding request</li> </ol>	1) Anthem will advance to sponsored party one lump sum in the amount of \$72,212.74 as an incentive to assist with provider capacity building activities such as: a) Data Infrastructure needs that align with ECM/CS requirements b) Billing/Reporting assistance and development c) Staffing Costs to support initial and growth capacity that algins with Anthem's Network needs d) Training and other staff development/retention activities e) Health equity and health disparities round specific communities of focus f) CS Service model/program development g) Development and maintenance of HIE/HIT technology or community-based EHR h) Community-based training forums i) Consulting/Program planning costs that focus on broad engagement across all stakeholders j) Service model/program development to support	

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ELIGIBILITY, TRACKING AND FOLLOW-UP	See Exhibit A	Jail Re-Entry, child Services PoF integration  2) Funding can be taken back if provider does not meet program requirements  1. Review submitted documentation to ensure program requirements are met.	
QUALITY ASSURANCE	Provider agrees to provide progress     reports at least quarterly or as     requested and submit outcome documentation by date     specified by Anthem. Outcome documentation     of incentive activities includes using templates provided     by ANTHEM. Training and technical assistance will be     provided by ANTHEM.    Solve the provided by ANTHEM.	Collect needed documentation for review through Plan resources	
MONITORING AND CONFLICT RESOLUTION	<ol> <li>Schedule quarterly meetings with the liaison(s) from Anthem to monitor this agreement. Events or circumstances which require consideration or conflict resolution shall be presented at such meetings.</li> <li>Agreement will commence on the Effective Date and will be in force until the DHCS incentive phase out fiscal year 2024-2025 or as noted in question 3.</li> <li>Either party may terminate this agreement with or without cause on thirty (30) days' prior written notice to the other party. The agreement will automatically terminate upon one or more of the following events:         <ol> <li>Termination of Sponsored Party's Participation Agreement with Anthem; or</li> <li>Sponsored Party fails to meet requirements and measurements as outlined in Exhibit A.</li> </ol> </li> </ol>	1. Periodically meet with the liaison(s) from (Provider) to monitor this agreement.  2. Either party may terminate this agreement with or without cause on thirty (30) days' prior written notice to the other party. The agreement will automatically terminate upon one or more of the following events:  a. Termination of Sponsored Party's Participation Agreement with Anthem; or  b. Sponsored Party fails to meet requirements and measurements as outlined in Exhibit A.	
STATE MANDATE	The Provider Incentive Program complies with APL21-016.	The Provider Incentive Program complies with APL21-016.	
PROTECTED HEALTH INFORMATION	laws pertaining to use and disclosure of portions	will comply with applicable of 45 C.F.R. Parts 160 and 164	

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- LPS / W & I Code Sections 5328-5328.15
- 45 C.F.R. Part 2
- HITECH Act (42. U.S.C. Section 17921 et. sea.
- CMIA (Ca Civil Code 56 through 56.37)
- 2. Provider will train all members of its workforce on policies and procedures regarding Protected Health Information (PHI) as necessary and appropriate for them to carry out their functions within the covered entity.
- 3. Only encrypted PHI as specified in the HIPAA Security Rule will be disclosed via email. Unsecured PHI will not be disclosed via email.
- 4. Provider will notify Anthem of verified breaches (as defined by the HITECH Act as posing a significant risk of financial, reputational or other harm to the client) and corrective actions planned or taken to mitigate the harm involving members within 30 days.

- LPS / W & I Code Sections 5328-5328.15
- 45 C.F.R. Part 2
- HITECH Act (42. U.S.C. Section 17921 et. sea.
- CMIA (Ca Civil Code 56 through 56.37)
- 1. Anthem will encrypt any data transmitted via Electronic Mail (Email) containing confidential data of Anthem members such as PHI and Personal Confidential Information (PCI) or other confidential data to Anthem or anyone else including state agencies.
- Anthem will notify Provider within 24 hours during a work week of any suspected or actual breach of security, intrusion or unauthorized use or disclosure of PHI and/or any actual or suspected use or disclosure of data in violation of any applicable Federal and State laws or regulations.

#### **EXHIBIT A**

The <u>CalAIM Capacity Building Incentive Payment Program (IPP)</u> is for Anthem California Medicaid business-only. Unless otherwise defined in this Agreement, all defined terms shall have the meanings set forth in the Sponsored Party Participation Agreement. Anthem may modify the terms and conditions of the Program at any time upon written notice to Sponsored Party.

Under the Program, Anthem will advance to Sponsored Party in 1 lump sum in the amount of \$72,212.74 as an incentive to assist Sponsored Party with: (Check all that apply)

☐ Training and other Staff development/retention activities
□Purchase or Improve IT Infrastructure
☐ Service Model/Program Development to Engage Hard to Reach Populations
☐ Service model/program development for future Populations of Focus (PoFs) such a
Jail Re-Entry, Child Services PoF integration
⊠Closure of other identified gaps

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Provided that Sponsored Party meets its goals under the Program as specified herein during the term of the Agreement, then Anthem will waive repayment of such sponsorship, or a prorated portion, thereof.

If the Sponsored Party Participation Agreement between Anthem and Sponsored Party is terminated for any reason during the duration of this Agreement, Sponsored Party understands and agrees that it will repay the Sponsorship in full.

#### <u>Provider Capacity Incentive Payment Program (IPP) Services and Goals</u> Measurements

In order to be eligible for <u>IPP</u> funds, Sponsored Party is required to <u>choose 1 or more goals</u> as outlined below:

- 1. Increase staff roster size to serve more ECM and/or CS members.
- 2. <u>Staff Training or Community Based Training forums to support ECM and/or CS Membership</u>
- 3. <u>Purchase or improve IT infrastructure to support ECM and/or CS systems including certified EHR technology, care management document systems, closed-loop referral, billing systems/services, and onboarding/enhancements to health information exchange capabilities</u>
- 4. <u>Community/County Partnerships: Development and maintenance of HIE/HIT</u> technology or community based HER.
- 5. <u>Community/County Partnerships: CS Service Model/Program Development and ECM Jail Re- Entry, Child Services PoF Integration</u>
- 6. <u>Community/County Partnerships: Consulting/Program Planning costs that focus on broad engagement across all stakeholders.</u>
- 7. Closure of other identified gaps

Required documentation to support the capacity building need request and the resulting impact of the funding is required and outlined in the Anthem IPP Program Description.

Plus Cross of California Partnership	 Date	
Blue Cross of California Partnership	Date	
Health Plan, Inc.		
COUNTY OF NEVADA	Date	

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