NEVADA COUNTY
CALIFORNIA

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BEHAVIORAL HEALTH DEPARTMENT

NEVADA COUNTY BOARD OF SUPERVISORS
Board Agenda Memo

MEETING DATE:	August 11, 2026
TO:	Board of Supervisors
FROM:	Cari Yardley, Behavioral Health and Homelessness Director
SUBJECT:	Resolution approving execution of a professional services contract with Pacific Clinics for the provision of services including crisis intervention, mobile crisis services, and the operation of a Crisis Stabilization Unit in the maximum amount of $6,715,745 for the term of July 1, 2026 through June 30, 2027.

RECOMMENDATION: Approve the attached Resolution.

FUNDING: Contract services are supported by: Guaranteed-bed fees from Sierra Nevada Memorial Hospital (SNMH); patient revenues for treatment, including Medi-Cal and private insurance reimbursement; department realignment; BHSA (Behavioral Health Services Act) Funding, Mental Health Block Grant (MHBG) funding through SAMHSA, and grant funding received through the Sheriff's Office. Services are within the Department's FY 2026/27 budget, and there are no County general fund dollars required in the Agreement.

BACKGROUND: In late 2025, Nevada County Behavioral Health conducted a competitive Request for Proposal (RFP) process for crisis service providers, including Emergency Department Crisis Assessment services, 24/7 Mobile Crisis services, and Crisis Stabilization Unit (CSU) services. Pacific Clinics was the highest scoring vendor across all service areas and was selected to enter contract for FY 26/27. The contract includes the following components: Crisis Intervention and Mobile Crisis Services; and the operation of a CSU.

Operation of a Crisis Stabilization Unit (CSU):
In 2015, the County and its stakeholders identified the need and advocated for the expansion of the County's System of Care to include the development of a CSU where individuals can receive crisis services, including psychotherapy and medication services for up to 23 consecutive hours per event, in order to prevent further decompensation and the need for acute inpatient psychiatric

hospitalization.

The goal of the CSU is to:

- Improve access to the most appropriate treatment resources and decrease the utilization of hospital emergency departments, jails, and homeless programs for behavioral health emergencies;
- Provide timely aid to de-escalate the crisis episode, stabilize patients quickly, and assist them to return to their pre-crisis level of functioning;
- Reduce the number of days of inpatient hospital stays and costs; and
- Increase patients' ability to receive treatment within their community and to engage in local support systems.

Under this agreement, Pacific Clinics will provide management and oversight of the CSU. The CSU offers a calm, therapeutic environment for individuals experiencing a psychiatric crisis. The Contractor will provide staffing to meet all criteria for Medi-Cal billing certification standards, as well as maintaining a documented staffing plan for the CSU that covers staffing strategies for business hours, after hours, and weekends.

Crisis Intervention and Mobile Crisis Services:

Crisis services are case-driven initial evaluation and referral services for patients needing immediate mental health crisis intervention. The therapeutic response may be accomplished by phone and/or face-to-face contacts. The response encompasses multiple functions, including evaluations according to Section 5150 of the California Welfare and Institutions Code (5150), to evaluate whether or not a patient is a danger to themselves or others or unable to function in the community. If needed, the crisis workers are responsible for assisting in the admission and paperwork completion for the patient to a 5150-facility designated by the County.

Services may also involve direct counseling and/or mental status assessments, information regarding mental health services and referrals to alternative resources, assisting clients in obtaining other social or human services as required, and consultation with referring agencies or client's significant others.

Crisis Workers provide assessments and evaluations in the community through the 24/7 Mobile Crisis Team, at Wayne Brown Correctional Facility, Sierra Nevada Memorial Hospital Emergency Room, and Tahoe Forest Hospital. Hospital based crisis workers respond and triage each case according to the individual's needs, providing immediate brief intervention and follow-up for people experiencing emotional crisis in their lives. Mobile Crisis workers respond to mental health crises in the community, assess the situation, provide brief intervention, provide safety planning and support, and transport to the emergency department if further care is needed for stabilization.

Additionally, Mobile Crisis Services includes two full-time employees embedded with the Nevada County Sheriff's Office in a two-person Behavioral Health Co-Responder Crisis Team.

It is recommended that the Board approve this contract as these contracted services provide both essential and mandated resources for Nevada County families and further enhances the crisis continuum of care for residents of Nevada County.

Approved by: Cari Yardley, Behavioral Health and Homelessness Director