

## Claire Swanson

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**From:** alison mills [REDACTED]  
**Sent:** Sunday, February 25, 2024 2:40 PM  
**To:** BOS Public Comment  
**Subject:** AT&T

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Greetings! We are writing in support of your Letter of Comment and Opposition to AT&T's current proposal, currently before the California Public Utilities Commission (CPUC), to withdrawal its designation as the state's Carrier of Last Resort and Eligible Telecommunications Carrier (ETC).

At our property: [REDACTED] [REDACTED] we rely on our longstanding AT&T landline as there is no mobile phone service available to us. In a previous weather-related phone outage our relatives had to contact the County Sheriff's Dept. for a welfare check.

Many thanks for your consideration.

Nicholas and Alison Mills

## Claire Swanson

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**From:** [REDACTED]  
**Sent:** Sunday, February 25, 2024 4:01 PM  
**To:** BOS Public Comment  
**Subject:** AT&T COLR opposition

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Thank you for taking up this matter.

I believe my husband and I are one of the potentially affected households. We have little to no cell service at our residence. It is sometimes possible to get a text message out from our house, but it is not possible to make or receive phone calls via cellular phone.

We rely upon our AT&T landline phone service for all calls, including those necessary in an emergency.

We strongly oppose AT&T's proposal.

Thank you  
Dennis and Michele Rowe

[REDACTED]  
[REDACTED]

## Claire Swanson

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**From:** Judi Wade [REDACTED]  
**Sent:** Sunday, February 25, 2024 4:27 PM  
**To:** BOS Public Comment  
**Subject:** Comment and Opposition to AT&T's Current Proposal

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To Whom It May Concern,

I am a resident of Cedar Ridge, specifically [REDACTED], and have had an AT&T landline since we moved here in 1994. We felt it important to maintain the landline, despite the escalated costs over the years, to be able to communicate during emergencies (wildfire, medical emergencies, etc.)

I also have cell service. However, we are in what is commonly known as a "dead zone," so our cell service is quite unreliable. During winter storms, we are unable to even text or make calls.

I am appalled that AT&T would consider eliminating land lines in this county, where cell reception is not reliable.

Thank you for speaking up for and on behalf of the residents of Nevada County.

Sincerely,

Judi Wade  
[REDACTED]

## Claire Swanson

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**From:** Jacquie Weills [REDACTED]  
**Sent:** Sunday, February 25, 2024 6:57 PM  
**To:** BOS Public Comment  
**Subject:** Landline

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To whom it may concern:

It is truly appalling that ATT may be allowed to just drop their customers because of the cost. Just another corporation deciding that if they can't make a killing off their customers they should just go the other way. Please consider taking a stand for the people of this county that depend on their landlines because that is all they have. What about emergencies?

Thank you  
Jacquie Weills

## Claire Swanson

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**From:** Randi Pratini [REDACTED]  
**Sent:** Monday, February 26, 2024 9:05 AM  
**To:** Jacquie Weills  
**Cc:** BOS Public Comment  
**Subject:** Re: Landline

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Very well said. Thank you!!!

On Sun, Feb 25, 2024 at 6:57 PM Jacquie Weills [REDACTED] wrote:

To whom it may concern:

It is truly appalling that ATT may be allowed to just drop their customers because of the cost. Just another corporation deciding that if they can't make a killing off their customers they should just go the other way. Please consider taking a stand for the people of this county that depend on their landlines because that is all they have. What about emergencies?

Thank you

Jacquie Weills

## Claire Swanson

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**From:** Heather MacAdam [REDACTED]  
**Sent:** Monday, February 26, 2024 11:11 AM  
**To:** BOS Public Comment  
**Subject:** Public comment for the February 27 BOS meeting regarding AT&T's request to eliminate of landlines  
**Attachments:** CPUC Letter Re AT&Ts land line disconnection .doc

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Hello Jeffrey Thorsby,

Thank you for sending me the email about tomorrow's Board of Supervisors's meeting. I am planning on attending the meeting and providing public comment if possible. I have attached the letter I sent to the CPUC Public Advisor's Office in January that outlines my primary concerns regarding AT&T's request to eliminate landlines in our county. I appreciate the opportunity to participate in this public forum discussion.

Thank you,

Sincerely,

Heather MacAdam  
[REDACTED]  
[REDACTED]

## Claire Swanson

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**From:** Heather MacAdam [REDACTED]  
**Sent:** Monday, February 26, 2024 11:32 AM  
**To:** BOS Public Comment  
**Subject:** Tomorrows BOS Meeting regarding AT&Ts request to disconnect landlines.

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Hello BOS,

The response to my email indicated that I will not be able to speak at tomorrow's meeting regarding AT&T's request to disconnect our landlines. So I wanted to enclose the letter I wrote to the CPUC Public Advisor's Office in January in this email so that the Board of Supervisors would have the letter in the body of my email.

Thank you,

Heather MacAdam

January 24, 2024

CPUC Public Advisor's Office  
505 Van Ness Avenue,  
San Francisco, CA 94102

RE: Application 23-03-002: Regarding the application of AT&T California to Withdraw its Eligible Telecommunications Carrier Designation and

Application 23-03-003: Regarding the application of AT&T California for Relief from its Carrier of Last Resort Obligation

Dear California Public Utilities Commission,

It is my understanding that AT&T wants to permanently disconnect landlines in California where, "There are other alternate phone service options available". I've been a homeowner in Nevada County, CA for the past 45 years and I've had an AT&T phone landline the entire time. It has been a very reliable form of communication over the years. Whenever we experience power outages, my rotary landline phone is even operational.

During the Covid pandemic when my husband was sick and bedridden, having access to a reliable phone was essential so that we could have phone appointments with our doctors.

I have a Verizon cell phone that I use when I travel. However, my Verizon cell phone service does not work when I am at home and cannot be considered a reliable alternative phone service option especially in cases of emergency. With the ever increasing dangers of a long fire season, having a landline has become a matter of life and death in the foothills. When we experienced the Reader Fire last summer, the only form of communication that notified me of the mandatory evacuation was my landline phone via Code Red, not my cell phone. Unfortunately wildfires will be part of our future in California for years to come. However, by assuring people are notified of surrounding emergencies in a timely manner, we can minimize catastrophes like the Paradise and Maui fire.

On behalf of my community and many more, please do not allow AT&T to disconnect landlines in California.

Thank you ,

Sincerely,





## Claire Swanson

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**From:** [REDACTED]  
**Sent:** Monday, February 26, 2024 11:34 AM  
**To:** BOS Public Comment  
**Subject:** AT&T comment for BOS meeting on 2/27/24

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Dear clerk of the court and all supervisors:

Several years ago, I, like many Nevada County residents, stopped my ATT land line. When the lines and equipment were removed from my house, I asked about removing the utility pole in my yard. I have a separate communication pole next to my PG&E pole. Since I no longer have a land line, this pole is obsolete and there are no wires attached to it. The AT&T lineman said he would put a work order in but don't expect much because AT&T has thousands of such poles that have been requested to be removed. When the subject of AT&T's obligations are discussed at the BOS meeting on Tuesday, I would like to bring this situation to their attention.

Thank you.

Ron Werner

[REDACTED]  
[REDACTED]  
[REDACTED]