

# Truckee Homeless Services Update

- History
- Tahoe/Truckee Homeless Action Coalition
- Navigation Center Update
- Tour



# History of Homelessness Services

## History

- Grass Roots Shelter – Church of the Mountains
- Sporadic Support from Counties/Hospital/Town
- During COVID expanded with one-time funds to include day services
- Tahoe/Truckee Homeless Advisory Committee forms/develops plan
- Day Center/Shelter lost location and provider
- County stood up a one-time shelter
- Attempt at PSH Expansion
- Tahoe/Truckee Homeless Action Committee





**TAHOE TRUCKEE  
HOMELESS  
ACTION COALITION**

The Tahoe Truckee Homeless Action Coalition (TTHAC) is a regional coalition of public agencies, nonprofits, faith organizations, and community partners collaborating to prevent and reduce homelessness through coordinated planning, shared resources, and compassionate local solutions.

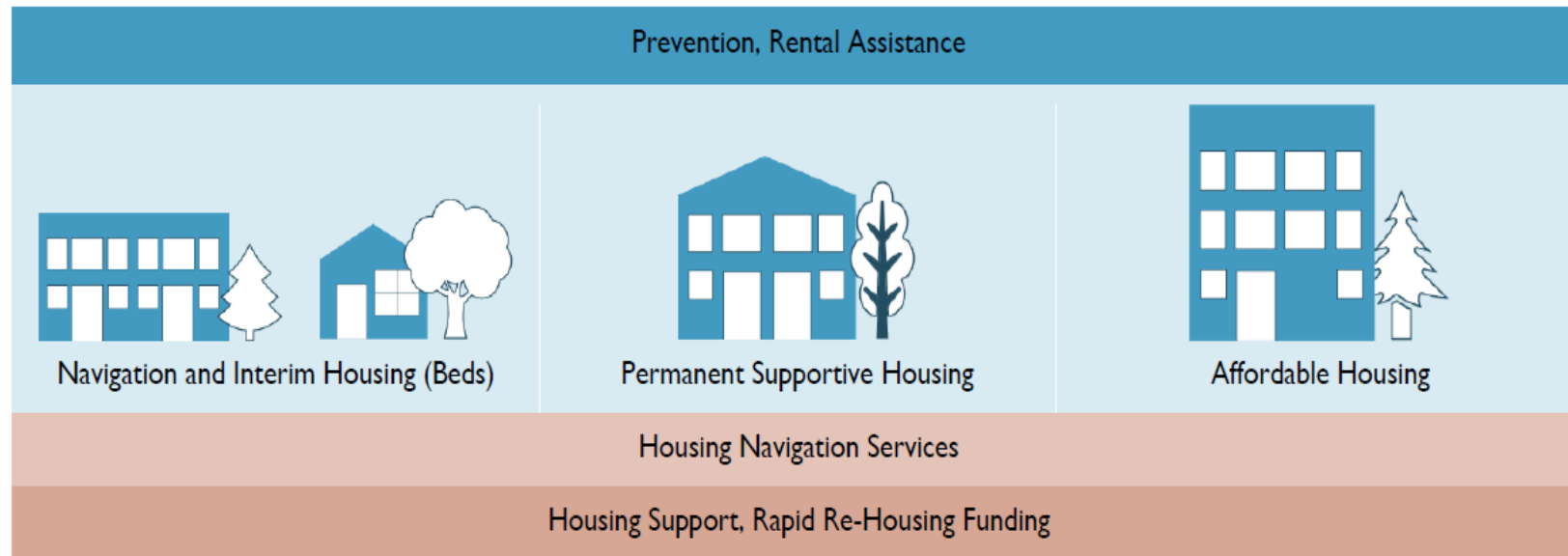
# Coalition Members

## Coalition Co-Chairs

- **Town of Truckee, Councilmember Jan Zabriskie**
- **Nevada County, Supervisor, Hardy Bullock**
- **Fellowship of Compassion, Founder, Cindy Basso**
- Fellowship of Compassion
- Nevada County
- Placer County
- Sierra Community House
- Tahoe Forest Hospital Health Systems
- Tahoe Truckee Community Foundation
- Town of Truckee
- Truckee Chamber
- Truckee Library
- United for Action
- **NEW: Neighborhood Representative**

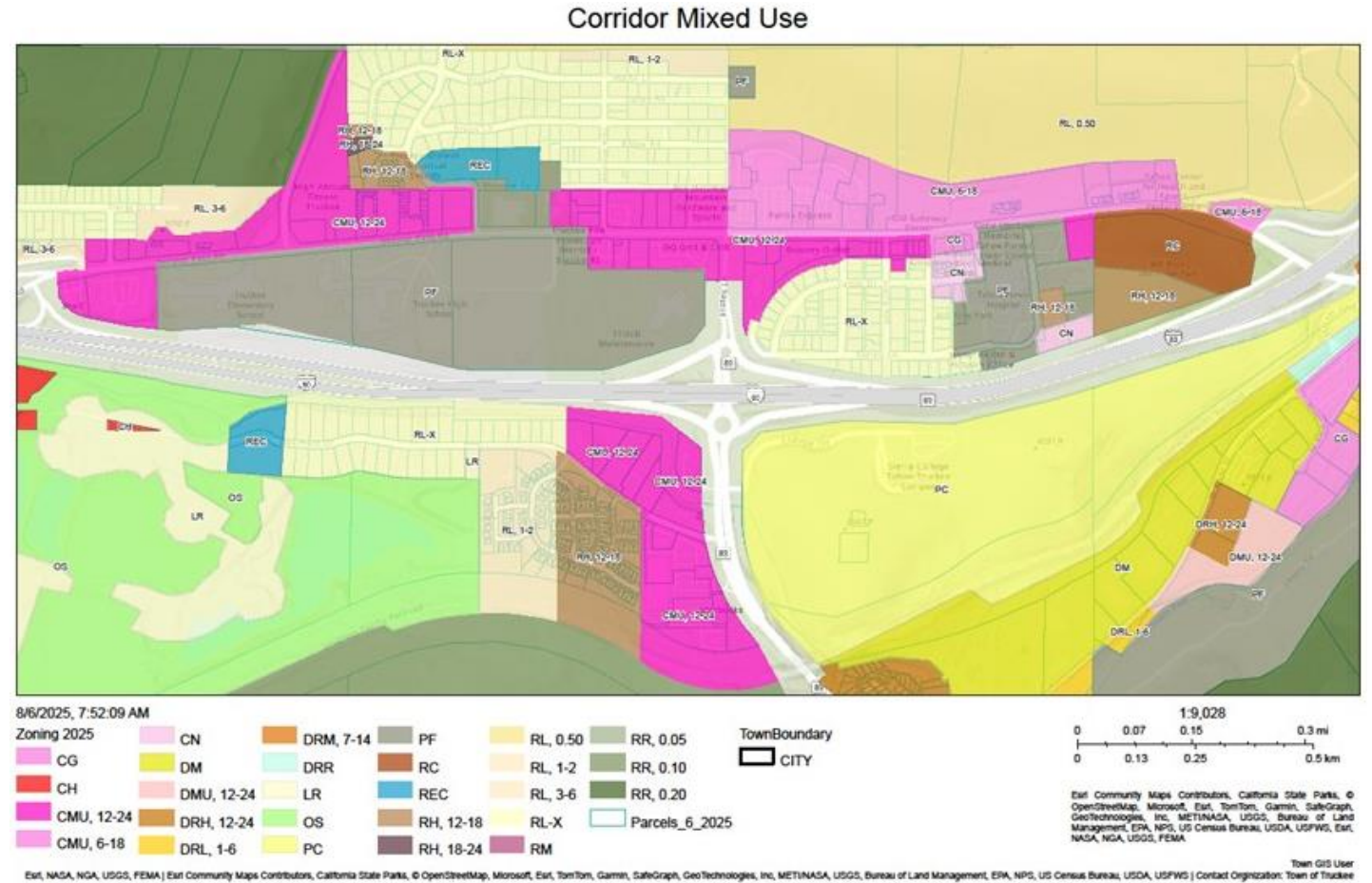
# Action Plan Framework

Figure 8. Tahoe Truckee Homeless Continuum – The Action Plan Focus



# Fast Facts: TTHAC Navigation Center 1-Year Pilot

- Late Winter/Spring of 2025 TTHAC process to identify service model, funding, location, and provider.
- Identified “Gateway” neighborhood to focus property hunt
- Model Preferences Agreed
- Deerfield location identified, and provider identified
- Town of Truckee and Tahoe Forest Hospital District approve project location, design, funding and model – Joint Board meeting October 28th, 2025
- Nevada County is the lease holder for 12315 Deerfield Drive Property
- Community fundraising efforts for gap funding





# Truckee Nav Center Ribbon Cutting Feb. 2026

# Navigation Center Opening day: February 25 2026

## Navigation Center Pilot Success

**Statement:** After one year, the Navigation Center demonstrates improved housing pathways, reduced crisis system use, positive neighborhood impact, and a financially viable model ready for continuation or scale.

**Volunteers of America®**  
NORTHERN CALIFORNIA & NORTHERN NEVADA

3. Guests' belongings will be searched before entry for safety reasons.
4. Loitering, camping, or informal distribution of food or clothing around the Center is not permitted.

I understand and agree to follow this Good Neighbor Policy during my stay at the Truckee Tahoe Navigation Center.

Guest Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Still looks the same as when we opened



Supervisor Hardy Bullock, Ryan Gruver and team

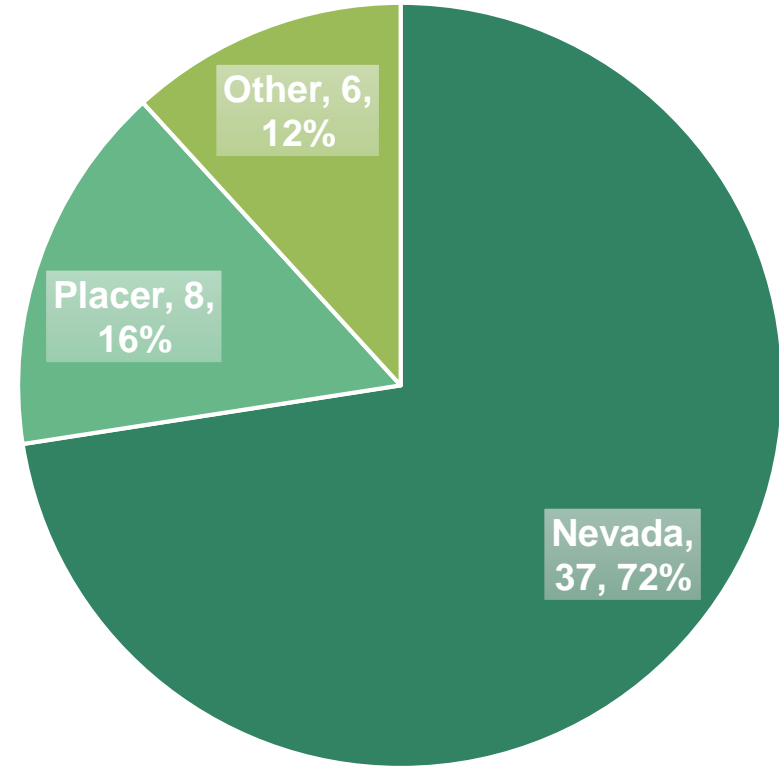
# Navigation Center

- Volunteers of America is responsible for all daily operations of the Center.
- The Center is open 3 hours per day for day-use services including restrooms, showers, laundry, and connection to resources.
- Day use services available 5 days/week
- The facility is staffed 24 hours a day, seven days a week, with a nighttime curfew from 9:00 p.m. to 6:00 a.m.
- Services will be guest-centered and include:
  - Shelter
  - Case management
  - Connection to financial and non-financial resources
  - Medical and behavioral health services
  - Alcohol and drug treatment referrals
  - Employment and housing support
  - General life skills support as needed
- **The site is restricted to guests, service providers, and staff**
- **Drug and alcohol use or sales are strictly prohibited on or around the Center property.**

# Navigation Center Bed Utilization

	<b>Utilization</b>	<b>Length of Stay</b>
<b>Interim Housing</b>	<b>97%</b>	<b>81.33</b>
<b>Emergency Shelter</b>	<b>93%</b>	<b>15.47</b>
<b>Average</b>	<b>95%</b>	<b>22.45</b>

### Guests by County

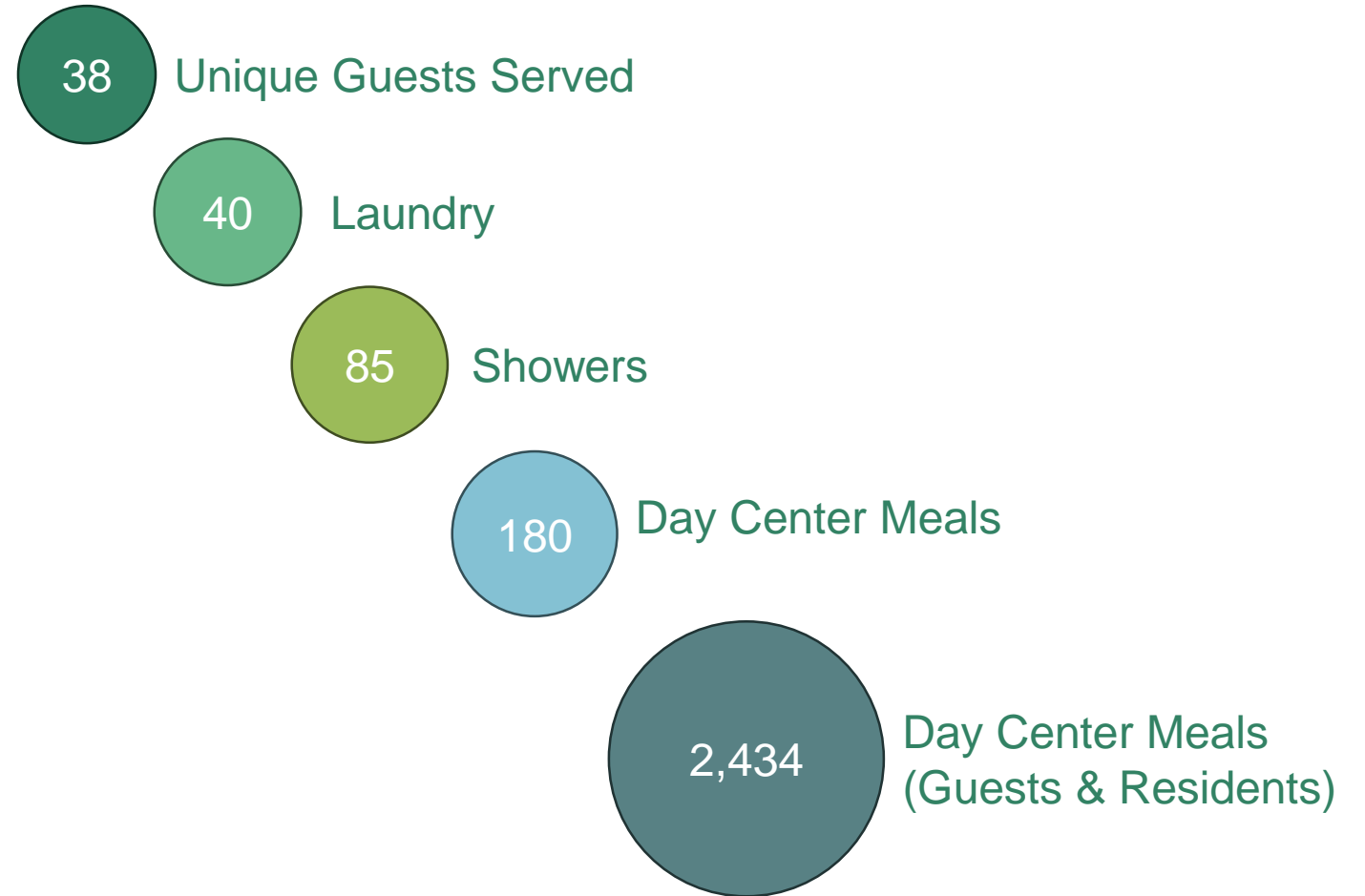


# Day Center Utilization



Volunteers  
of America®

**NORTHERN CALIFORNIA  
& NORTHERN NEVADA**



# Navigation Center Service Access



**Volunteers  
of America®**

**NORTHERN CALIFORNIA  
& NORTHERN NEVADA**

- **# of individuals connected to case management and wraparound services, obtaining key benefits**
  - 50
- **# of participants connected to employment, training, or income support for housing**
  - 11
- **# of participants connected to treatment services specific for substance use**
  - 11
- **Number of referrals made to access treatment (medical, behavioral health, recovery, etc.)**
  - 39



**Volunteers  
of America®**

**NORTHERN CALIFORNIA  
& NORTHERN NEVADA**

# Housing & Stability

- **Number of individuals moved into long term housing**
  - 1 individual successfully moved into long-term housing
  - Second individual scheduled for move-in, in next 30 days
  - 6 individuals successfully diverted / relocated to stable housing / supports
- **% of individuals returning after being moved into long term housing**
  - 0
- **Average length of stay before transitioning into stable housing**
  - 117 days

# Fast Facts: Housing Navigation

## Housing Resource Team Case Consult

- Meets twice a month
- Integrated with COC partners
- Follows model used in West Co

## Ten beds of PSH on the Horizon

- **Pacific Crest Commons**
  - 55 Apartments, 10 of which PSH
  - Income Restricted
  - County Contributions through No Place Like Home and General Fund
  - Recent Groundbreaking
  - On track to open December 2026

## Pacific Crest Commons



# Next Steps: Pilot to Sustainability

September 9<sup>th</sup> : TTHAC advises on recommendations on pilot success and funding requests

October 13<sup>th</sup>: Targeting joint board meeting (TFHD/Town) to review funding requests

Fall 2026: Awaiting notification on award of CDBG funding to purchase property



**Questions?**

