



**NEVADA COUNTY
HEALTH & HUMAN SERVICES
AGENCY**

**Health & Human Services
Agency Director
Ryan Gruver**

**Behavioral Health Director:
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**BEHAVIORAL HEALTH DEPARTMENT
(Mental Health, Drug and Alcohol Program)**

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**NEVADA COUNTY BOARD OF SUPERVISORS
Board Agenda Memo**

MEETING DATE: July 12, 2022
TO: Board of Supervisors
FROM: **Phebe Bell**

SUBJECT: Resolution approving execution of a Participation Agreement to authorize Nevada County to participate in the California Mental Health Services Authority (CalMHSA) Semi-Statewide Enterprise Health Record Program for the provision of licensed software, support, hosting and maintenance of software commonly known as Streamline Healthcare Solutions, LLC related to Nevada County Behavioral Health's Electronic Health Record System (EHRs) for the term of July 1, 2022 through March 18, 2029 in the maximum amount of \$2,281,864.

RECOMMENDATION: Approve the attached Resolution.

FUNDING: These are non-optional and necessary services pursuant to Medi-Cal and the daily functioning and operation of the Behavioral Health Department. Services provided under this agreement will be funded by 2011 and '91 Realignment, Medi-Cal Federal Financial Participation (FFP), MHSA (Mental Health Services Act) dollars and Behavioral Health CalAim funds made available by the Department of Health Care Services. These services are included in the Department's FY 22/23 budget and there are no county general fund dollars required in the Agreement.

BACKGROUND:

The State mandated that Mental Health Departments have fully functioning Electronic Health Record Systems in place by 2014. The mandate required that departments are to be fully-paperless, and that their electronic health systems are interoperable with like systems from other providers. The department selected and is using the Cerner Community Behavioral Health (CCBH) Solutions Software System (formerly known as the Anasazi Behavioral Health Software) which is designed to be an integrated fiscal, administrative, and clinical electronic record-keeping and reporting system.

In 2021, Cerner announced that they would not continue enhancing their CCBH product after December 31, 2022. Behavioral Health staff engaged with CalMHSA in an RFP process to find a new EHRS. Through this process CalMHSA and the participating counties agreed that Streamline Healthcare Solutions, LLC was the best fit for this Semi-Statewide EHR Program initiative.

CalMHSA is a Joint Power Authority representing County Behavioral Health Departments under the authority of the Government Code. Under this Semi-Statewide Enterprise Health Record Program Agreement, CalMHSA has negotiated a seven-year contract to sub-license the Streamline Healthcare Solutions, LLC to the County. CalMHSA has entered into a separate business agreement with Streamline that authorizes CalMHSA to provide the Streamline software to the County. Along with more than twenty other California County Agencies in this initiative, CalMHSA was able to negotiate pricing due to economies of scale and agreement of a seven-year commitment. Therefore, NCBH is requesting authorization for approval of this seven-year contract understanding that this will be subject to the annual budget approval process.

CalMHSA will provide implementation, training, Tier 1 support, hosting, and maintenance of software for the Streamline product. The goal is for consistency in EHR data collection and reporting among the twenty-plus California Counties. Additionally, CalMHSA will help ensure that the EHR helps counties meet upcoming CalAIM requirements such as documentation reform and payment reform.

The Contractor will provide assistance on items such as: generating reports to extract data from the electronic health record system, providing guidance on workflow and ongoing system set-up, assisting with month-end billing and accounts receivable processes including data and error review prior to submission of claims to the State, training of county and contracted staff, reviewing and uploading Streamline software updates, and providing helpdesk functionality.

It is recommended that the Board approve this contract as it provides the software, hosting, and technological infrastructure support services which will enable the department to continue to provide efficient delivery of services and maintain the department's mandate to operate a fully-functional Electronic Health Records System.

Item Initiated and Approved by: Phebe Bell, MSW, Director of Behavioral Health