

# RESOLUTION No. 20-235

# OF THE BOARD OF SUPERVISORS OF THE COUNTY OF NEVADA

# **RESOLUTION APPROVING EXECUTION OF A RENEWAL CONTRACT WITH SPIRIT - PEERS FOR INDEPENDENCE AND RECOVERY, INC. FOR PEER SUPPORT SERVICES FOR INDIVIDUALS IN EMOTIONAL CRISIS AS A COMPONENT OF THE COUNTY'S MENTAL HEALTH SERVICES ACT (MHSA) COMMUNITY SERVICES AND SUPPORTS (CSS) PLAN IN THE MAXIMUM AMOUNT OF \$96,493 FOR FISCAL YEAR 2020/21**

WHEREAS, the Behavioral Health Department receives ongoing state Mental Health Services Act (MHSA) funding for the expansion and enhancement of mental health services; and

WHEREAS, the Nevada County Behavioral Health Crisis Team reports a significant increase in the number of Welfare and Institutions Code Section 5150 evaluations needing to be performed during the last several years, as well as an increase in the number of individuals in emotional crisis seeking help at the Sierra Nevada Memorial Hospital's Emergency Department / Crisis Stabilization Unit (CSU); and

WHEREAS, the department wishes to enter into a renewal contract with SPIRIT for a program of peer support services to be provided to individuals while they are waiting for a Welfare and Institutions Code Section 5150 evaluation at the Sierra Nevada Memorial Hospital Emergency Department, as well as follow up services for individuals, including those that did not meet 5150 criteria at the time and were released from the Emergency Department.

NOW, THEREFORE, BE IT HEREBY RESOLVED by the Board of Supervisors of the County of Nevada, State of California, that the Professional Services Agreement by and between the County and SPIRIT - Peers for Independence and Recovery, Inc., pertaining to the provision of peer support services to individuals in emotional crisis as a component of the County's Mental Health Services Act (MHSA) Community Services and Supports (CSS) Plan for the term of July 1, 2020 through June 30, 2021, in the maximum amount of \$96,493 be and hereby is approved, and that the Chair of the Board of Supervisors be and is hereby authorized to execute the Agreement on behalf of the County of Nevada.

Funds to be disbursed from account: 1512-40110-493-1000/521520.

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PASSED AND ADOPTED by the Board of Supervisors of the County of Nevada at a regular meeting of said Board, held on the <u>23rd</u> day of <u>June</u>, <u>2020</u>, by the following vote of said Board:

Ayes:Supervisors Heidi Hall, Edward Scofield, Dan Miller, Susan<br/>K. Hoek and Richard Anderson.Noes:None.

Absent: None.

Abstain: None.

ATTEST:

JULIE PATTERSON HUNTER Clerk of the Board of Supervisors

0.

Heidi Hall, Chair

8/28/2020 cc:

BH\* AC\* (Release) SPIRIT

6/23/2020 cc:

BH\* AC\*(hold) Administering Agency:

Nevada County Behavioral Health Department

Contract No.

20-235

**Contract Description:** Peer support services for individuals in emotional crisis as a component of the County's Mental Health Services Act (MHSA) Plan.

# PROFESSIONAL SERVICES AGREEMENT FOR HEALTH AND HUMAN SERVICES

**THIS AGREEMENT** is made at Nevada City, California, as of June 23, 2020 by and between the County of Nevada, ("County"), and **SPIRIT – Peers for Independence and Recovery, Inc.** ("Contractor"), who agree as follows:

- 1. <u>Services</u> Subject to the terms and conditions set forth in this Agreement, Contractor shall provide the services described in Exhibit A. Contractor shall provide said services at the time, place, and in the manner specified in Exhibit A.
- 2. <u>Payment</u> County shall pay Contractor for services rendered pursuant to this Agreement at the time and in the amount set forth in Exhibit B. The payment specified in Exhibit B shall be the only payment made to Contractor for services rendered pursuant to this Agreement. Contractor shall submit all billings for said services to County in the manner specified in Exhibit B; or, if no manner be specified in Exhibit B, then according to the usual and customary procedures which Contractor uses for billing clients similar to County. The amount of the contract shall not exceed Ninety-Six Thousand, Four Hundred Ninety-Three Dollars (\$96,493).
- 3. <u>**Term**</u> This Agreement shall commence on July 1, 2020. All services required to be provided by this Agreement shall be completed and ready for acceptance no later than the **Agreement Termination Date** of: June 30, 2021.
- 4. **Facilities, Equipment and Other Materials** Contractor shall, at its sole cost and expense, furnish all facilities, equipment, and other materials which may be required for furnishing services pursuant to this Agreement.
- 5. <u>**Exhibits**</u> All exhibits referred to herein and attached hereto are incorporated herein by this reference.
- 6. **Electronic Signatures** The parties acknowledge and agree that this Agreement may be executed by electronic signature, which shall be considered as an original signature for all purposes and shall have the same force and effect as an original signature. Without limitation, "electronic signature" shall include faxed or emailed versions of an original signature or electronically scanned and transmitted versions (e.g., via pdf) of an original signature.
- 7. **<u>Time for Performance</u>** Time is of the essence. Failure of Contractor to perform any services within the time limits set forth in Exhibit A or elsewhere in this Agreement shall constitute material breach of this contract. Contractor shall devote such time to the performance of services pursuant to this Agreement as may be reasonably necessary for the satisfactory performance of Contractor's obligations pursuant to this Agreement. Neither party shall be considered in default of this Agreement to the extent performance is prevented or delayed by any cause, present or future, which is beyond the reasonable control of the party.

# 8. Liquidated Damages

Page 1 of 27

Liquidated Damages are presented as an estimate of an intangible loss to the County. It is a provision that allows for the payment of a specified sum should Contractor be in breach of contract. Liquidated Damages **Shall apply Shall not apply** to this contract. Liquidated Damages applicable to this contract are incorporated in Exhibit F, attached hereto.

# 9. Relationship of Parties

# 9.1. Independent Contractor

In providing services herein, Contractor, and the agents and employees thereof, shall work in an independent capacity and as an independent contractor and not as agents or employees of County. Contractor acknowledges that it customarily engages independently in the trade, occupation, or business as that involved in the work required herein. Further the Parties agree that Contractor shall perform the work required herein free from the control and direction of County, and that the nature of the work is outside the usual course of the County's business. In performing the work required herein, Contractor shall not be entitled to any employment benefits, Workers' Compensation, or other programs afforded to County employees. Contractor shall hold County harmless and indemnify County against such claim by its agents or employees. County makes no representation as to the effect of this independent contractor relationship on Contractor's previously earned California Public Employees Retirement System ("CalPERS") retirement benefits, if any, and Contractor specifically assumes the responsibility for making such determination. Contractor shall be responsible for all reports and obligations including but not limited to: social security taxes, income tax withholding, unemployment insurance, disability insurance, workers' compensation and other applicable federal and state taxes.

- 9.2. **No Agent Authority** Contractor shall have no power to incur any debt, obligation, or liability on behalf of County or otherwise to act on behalf of County as an agent. Neither County nor any of its agents shall have control over the conduct of Contractor or any of Contractor's employees, except as set forth in this Agreement. Contractor shall not represent that it is, or that any of its agents or employees are, in any manner employees of the County.
- 9.3. Indemnification of CalPERS Determination In the event that Contractor or any employee, agent, or subcontractor of Contractor providing service under this Agreement or is determined by a court of competent jurisdiction or CalPERS to be eligible for enrollment in CalPERS as an employee of the County, Contractor shall indemnify, defend and hold harmless County for all payments on behalf of Contractor or its employees, agents, or subcontractors, as well as for the payment of any penalties and interest on such contributions, which would otherwise be the responsibility of County.
- 10. **Assignment and Subcontracting** Except as specifically provided herein, the rights, responsibilities, duties and Services to be performed under this Agreement are personal to the Contractor and may not be transferred, subcontracted, or assigned without the prior written consent of County. Contractor shall not substitute or replace any personnel for those specifically named herein or in its proposal without the prior written consent of County.

Contractor shall cause and require each transferee, subcontractor, and assignee to comply with the insurance provisions set forth herein, to the extent such insurance provisions are required of Contractor under this Agreement. Failure of Contractor to so cause and require such compliance by each transferee, subcontractor, and assignee shall constitute a Material Breach of this Agreement, and, in addition to any other remedy available at law or otherwise, shall serve

Page 2 of 27

as a basis upon which County may elect to suspend payments hereunder, or terminate this Agreement, or both.

- 11. <u>Licenses, Permits, Etc.</u> Contractor represents and warrants to County that Contractor shall, at its sole cost and expense, obtain or keep in effect at all times during the term of this Agreement, any licenses, permits, and approvals which are legally required for Contractor to practice its profession at the time the services are performed.
- 12. Hold Harmless and Indemnification Agreement To the fullest extent permitted by law, each Party (the "Indemnifying Party") hereby agrees to protect, defend, indemnify, and hold the other Party (the "Indemnified Party"), its officers, agents, employees, and volunteers, free and harmless from any and all losses, claims, liens, demands, and causes of action of every kind and character resulting from the Indemnifying Party's negligent act, willful misconduct, or error or omission, including, but not limited to, the amounts of judgments, penalties, interest, court costs, legal fees, and all other expenses incurred by the Indemnified Party arising in favor of any party, including claims, liens, debts, personal injuries, death, or damages to property (including employees or property of the Indemnified Party) and without limitation, all other claims or demands of every character occurring or in any way incident to, in connection with or arising directly or indirectly out of, the Agreement. The Indemnifying Party agrees to investigate, handle, respond to, provide defense for, and defend any such claims, demand, or suit at the sole expense of the Indemnifying Party, using legal counsel approved in writing by Indemnified Party. Indemnifying Party also agrees to bear all other costs and expenses related thereto, even if the claim or claims alleged are groundless, false, or fraudulent. This provision is not intended to create any cause of action in favor of any third party against either Party or to enlarge in any way either Party's liability but is intended solely to provide for indemnification of the Indemnified Party from liability for damages, or injuries to third persons or property, arising from or in connection with Indemnifying Party's performance pursuant to this Agreement. This obligation is independent of, and shall not in any way be limited by, the minimum insurance obligations contained in this agreement.
- 13. <u>Certificate of Good Standing</u> Registered corporations including those corporations that are registered non-profits shall possess a Certificate of Good Standing also known as Certificate of Existence or Certificate of Authorization from the California Secretary of State, and further warrants to shall keep its status in good standing and effect during the term of this Contract.
- 14. **Standard of Performance** Contractor shall perform all services required pursuant to this Agreement in the manner and according to the standards observed by a competent practitioner of the profession in which Contractor is engaged in the geographical area in which Contractor practices its profession. All products of whatsoever nature which Contractor delivers to County pursuant to this Agreement shall be prepared in a substantial first class and workmanlike manner and conform to the standards or quality normally observed by a person practicing in Contractor's profession.
- 15. **Prevailing Wage and Apprentices** To the extent made applicable by law, performance of this Agreement shall be in conformity with the provisions of California Labor Code, Division 2, Part 7, Chapter 1, commencing with section 1720 relating to prevailing wages which must be paid to workers employed on a public work as defined in Labor Code section 1720, et seq., and shall be in conformity with Title 8 of the California Code of Regulations section 200 et seq., relating to apprenticeship. Where applicable:
  - Contractor shall comply with the provisions thereof at the commencement of Services to be provided herein, and thereafter during the term of this Contract. A breach of the requirements of this section shall be deemed a material breach of this contract. Applicable

prevailing wage determinations are available on the California Department of Industrial Relations website at <u>http://www.dir.ca.gov/OPRL/PWD</u>.

- Contractor and all subcontractors must comply with the requirements of Labor Code section 1771.1(a) pertaining to registration of contractors pursuant to section 1725.5. Registration and all related requirements of those sections must be maintained throughout the performance of the Agreement.
- Contracts to which prevailing wage requirements apply are subject to compliance monitoring and enforcement by the Department of Industrial Relations. Each Contractor and subcontractor must furnish certified payroll records to the Labor Commissioner at least monthly.
- The County is required to provide notice to the Department of Industrial Relations of any public work contract subject to prevailing wages within five (5) days of award.
- 16. <u>Accessibility</u> It is the policy of the County of Nevada that all County services, programs, meetings, activities and facilities shall be accessible to all persons, and shall be comply with the provisions of the Americans With Disabilities Act and Title 24, California Code of Regulations. To the extent this Contract shall call for Contractor to provide County contracted services directly to the public, Contractor shall certify that said direct Services are and shall be accessible to all persons.
- 17. **Nondiscriminatory Employment** Contractor shall not discriminate in its employment practices because of race, religious creed, color, national origin, ancestry, physical handicap, medical condition, marital status, sex or sexual orientation in contravention of the California Fair Employment and Housing Act, Government Code section 12900 et seq.
- 18. **Drug-Free Workplace** Senate Bill 1120, (Chapter 1170, Statutes of 1990), requires recipients of state grants to maintain a "drug-free workplace". Every person or organization awarded a contract for the procurement of any property or services shall certify as required under Government Code Section 8355-8357 that it will provide a drug-free workplace.
- 19. **Political Activities** Contractor shall in no instance expend funds or use resources derived from this Contract on any political activities.

# 20. Financial, Statistical and Contract-Related Records:

- 20.1. **Books and Records** Contractor shall maintain statistical records and submit reports as required by County. Contractor shall also maintain accounting and administrative books and records, program procedures and documentation relating to licensure and accreditation as they pertain to this Contract. All such financial, statistical and contract-related records shall be retained for five (5) years or until program review findings and/or audit findings are resolved, whichever is later. Such records shall include but not be limited to bids and all supporting documents, original entry books, canceled checks, receipts, invoices, payroll records, including subsistence, travel and field expenses, together with a general ledger itemizing all debits and credits.
- 20.2. **Inspection** Upon reasonable advance notice and during normal business hours or at such other times as may be agreed upon, Contractor shall make all of its books and records available for inspection, examination or copying, to County, or to the State Department of Health Care Services, the Federal Department of Health and Human Services, the Controller General of the United States and to all other authorized federal and state agencies, or their duly authorized representatives.

Page 4 of 27

- 20.3. <u>Audit</u> Contractor shall permit the aforesaid agencies or their duly authorized representatives to audit all books, accounts or records relating to this Contract, and all books, accounts or records of any business entities controlled by Contractor who participated in this Contract in any way. All such records shall be available for inspection by auditors designated by County or State, at reasonable times during normal business hours. Any audit may be conducted on Contractor's premises or, at County's option, Contractor shall provide all books and records within fifteen (15) days upon delivery of written notice from County. Contractor shall promptly refund any moneys erroneously charged and shall be liable for the costs of audit if the audit establishes an over-charge of five percent (5%) or more of the Maximum Contract Price.
- 21. <u>Cost Disclosure:</u> In accordance with Government Code Section 7550, should a written report be prepared under or required by the provisions of this Contract, Contractor agrees to state in a separate section of said report the numbers and dollar amounts of all contracts and subcontracts relating to the preparation of said report.

# 22. Termination.

- **A.** A Material Breach, as defined pursuant to the terms of this Agreement or otherwise, in addition to any other remedy available at law or otherwise, shall serve as a basis upon which County may elect to immediately suspend payments hereunder, or terminate this agreement, or both, without notice.
- **B.** If Contractor fails to timely provide in any manner the services materials and products required under this Agreement, or otherwise fails to promptly comply with the terms of this Agreement, or violates any ordinance, regulation or other law which applies to its performance herein, County may terminate this Agreement by giving **five (5) calendar days written notice to Contractor.**
- **C.** Either party may terminate this Contract for any reason, or without cause, by giving **thirty (30) calendar days written notice** to the other, which notice shall be sent by registered mail in conformity with the notice provisions, below. In the event of termination not the fault of the Contractor, the Contractor shall be paid for services performed to the date of termination in accordance with the terms of this Contract. Contractor shall be excused for failure to perform services herein if such performance is prevented by acts of God, strikes, labor disputes or other forces over which the Contractor has no control.
- **D.** County, upon giving **thirty (30) calendar days written notice** to Contractor, shall have the right to terminate its obligations under this Agreement at the end of any fiscal year if the County or the State of California, as the case may be, does not appropriate funds sufficient to discharge County's obligations coming due under this contract.
- E. Any notice to be provided under this section may be given by the Agency Director.
- F. Suspension: County, upon giving seven (7) calendar days written notice to Contractor, shall have the right to suspend this Contract, in whole or in part, for any time period as County deems necessary due to delays in Federal, State or County appropriation of funds, lack of demand for services to be provided under this contract, or other good cause. Upon receipt of a notice of suspension from County, Contractor shall immediately suspend or stop work as directed by County and shall not resume work until and unless County gives Contractor a written notice to resume work. In the event of a suspension not the fault of the Contractor, Contractor shall be paid for services performed to the date of the notice of suspension in accordance with the terms of this Contract.

In the event this Agreement is terminated:

1) Contractor shall deliver copies of all writings prepared by it pursuant to this Agreement. The term "writings" shall be construed to mean and include: handwriting, typewriting, printing, Photostatting, photographing, and every other means of recording upon any tangible thing any form of communication or representation, including letters, words, pictures, sounds, or symbols, or combinations thereof.

- 2) County shall have full ownership and control of all such writings delivered by Contractor pursuant to this Agreement.
- 3) County shall pay Contractor the reasonable value of services rendered by Contractor to the date of termination pursuant to this Agreement not to exceed the amount documented by Contractor and approved by County as work accomplished to date; provided, however, that in no event shall any payment hereunder exceed the amount of the agreement specified in Exhibit B, and further provided, however, County shall not in any manner be liable for lost profits which might have been made by Contractor had Contractor completed the services required by this Agreement. In this regard, Contractor shall furnish to County such financial information as in the judgment of the County is necessary to determine the reasonable value of the services rendered by Contractor. The foregoing is cumulative and does not affect any right or remedy, which County may have in law or equity.
- 23. <u>Intellectual Property</u> To the extent County provides any of its own original photographs, diagrams, plans, documents, information, reports, computer code and all recordable media together with all copyright interests thereto, not the property of Contractor (herein "Intellectual Property"), which concern or relate to this Contract and which have been prepared by, for or submitted to Contractor by County, shall be the property of County, and upon fifteen (15) days demand therefor, shall be promptly delivered to County without exception.
- 24. <u>Waiver</u> One or more waivers by one party of any major or minor breach or default of any provision, term, condition, or covenant of this Agreement shall not operate as a waiver of any subsequent breach or default by the other party.
- 25. <u>Conflict of Interest</u> Contractor certifies that no official or employee of the County, nor any business entity in which an official of the County has an interest, has been employed or retained to solicit or aid in the procuring of this agreement. In addition, Contractor agrees that no such person will be employed in the performance of this agreement unless first agreed to in writing by County. This includes prior Nevada County employment in accordance with County Personnel Code
- 26. <u>Entirety of Agreement</u> This Agreement contains the entire agreement of County and Contractor with respect to the subject matter hereof, and no other agreement, statement, or promise made by any party, or to any employee, officer or agent of any party, which is not contained in this Agreement, shall be binding or valid.
- 27. <u>Alteration</u> No waiver, alteration, modification, or termination of this Agreement shall be valid unless made in writing and signed by all parties, except as expressly provided in Section 19, Termination.
- 28. <u>**Governing Law and Venue**</u> This Agreement is executed and intended to be performed in the State of California, and the laws of that State shall govern its interpretation and effect. The venue for any legal proceedings regarding this Agreement shall be the County of Nevada, State of California. Each party waives any Federal court removal and/or original jurisdiction rights it may have.
- 29. <u>Compliance with Applicable Laws</u> Contractor shall comply with any and all federal, state and local laws, codes, ordinances, rules and regulations which relate to, concern of affect the Services to be provided by this Contract.

Page 6 of 27

30. **Confidentiality** Contractor, its employees, agents and or subcontractors may come in contact with documents that contain information regarding matters that must be kept confidential by the County, including personally identifiable patient or client information. Even information that might not be considered confidential for the usual reasons of protecting non-public records should be considered by Contractor to be confidential.

Contractor agrees to maintain confidentiality of information and records as required by applicable federal, state, and local laws, regulations and rules and recognized standards of professional practice.

Notwithstanding any other provision of this Agreement, the Contractor agrees to protect the confidentiality of any confidential information with which the Contractor may come into contact in the process of performing its contracted services. This information includes but is not limited to all written, oral, visual and printed patient or client information, including but not limited to: names, addresses, social security numbers, date of birth, driver's license number, case numbers, services provided, social and economic conditions or circumstances, agency evaluation of personal information, and medical data.

The Contractor shall not retain, copy, use, or disclose this information in any manner for any purpose that is not specifically permitted by this agreement. Violation of the confidentiality of patient or client information may, at the option of the County, be considered a material breach of this Agreement.

# 31. Additional Contractor Responsibilities

- A. To the extent Contractor is a mandated reporter of suspected child and/or dependent adult abuse and neglect, it shall ensure that its employees, agents, volunteers, subcontractors, and independent contractors are made aware of, understand, and comply with all reporting requirements. Contractor shall immediately notify County of any incident or condition resulting in injury, harm, or risk of harm to any child or dependent adult served under this Agreement.
- B. Contractor will immediately notify County of any active complaints, lawsuits, licensing or regulatory investigations, reports of fraud or malfeasance, or criminal investigations regarding its operations. Contractor agrees to work cooperatively with County in response to any investigation commenced by County with regard to this Agreement or the clients served herein, including providing any/all records requested by County related thereto.
- C. Contractor shall employ reasonable background check procedures on all employees, prospective employees, volunteers and consultants performing work involving direct contact with minor children or dependent adults under this Agreement, including fingerprinting and criminal records checks, sexual offender registry checks, and reference checks, including both personal and professional references.

# 32. <u>Notification. Any notice or demand desired or required to be given hereunder shall be in</u> writing and deemed given when personally delivered or deposited in the mail, postage prepaid,

and addressed to the parties as follows:

COUNTY OF NEVADA:

Nevada County Behavioral Health Department Attn: Yvonne Foley-Trumbo 950 Maidu Avenue Nevada City, California 95959 Phone: (530) 470-2542

# CONTRACTOR:

SPIRIT – Peers for Independence and Recovery, Inc. Attn: Pauline Abrons 276 Gates Place Grass Valley, CA 95945 Phone: (530) 274-1431

Any notice so delivered personally shall be deemed to be received on the date of delivery, and any notice mailed shall be deemed to be received five (5) days after the date on which it was mailed.

Executed as of the day first above stated:

**Authority:** All individuals executing this Contract on behalf of Contractor represent and warrant that they are authorized to execute and deliver this Contract on behalf of Contractor.

**IN WITNESS WHEREOF,** the parties have executed this Contract effective on the Beginning Date, above.

#### **COUNTY OF NEVADA:**

By:

\* Huli Hall Heidi Hall (Aug 19, 2020 17:10 PDT) Date: Aug 19, 2020

Printed Name/Title: Honorable Heidi Hall, Chair, of the Board of Supervisors

By:

Sweilactuper lante

Attest: Julie Patterson Hunter, Clerk of the Board of Supervisors

#### **CONTRACTOR:** SPIRIT – Peers for Independence and Recovery, Inc.

Ву:	Date: <u>Aug 11, 2020</u>
Name: Pauline Abrons	In the current environment of pervesive figurant sites themselves struggling to cent with emotional strugs virtuants
* Title: Executive Director	or educetional assistance. The Nevela County Schwiorel H Increases in the number of 5150 evaluations for Involution.
By: Tana L. Castillo (Aug 19, 2020 14:01 PDT)	Date: <u>Aug 19, 2020</u>
Name:	and 1,700 entris evaluations per year for a 5150, of involu- 70% of propisition not must Weiters and institutions Code
* Titlo: Socratory	

\*If Contractor is a corporation, this agreement must be signed by two corporate officers; one of which <u>must</u> be the secretary of the corporation, and the other may be either the President or Vice President, <u>unless</u> an authenticated corporate resolution is attached delegating authority to a single officer to bind the corporation (California Corporations Code Sec. 313).

#### **Exhibits**

Exhibit A: Schedule of Services Exhibit B: Schedule of Charges and Payments Exhibit C: Insurance Requirements Exhibit D: Behavioral Health Provisions

# Exhibit "A" Schedule of Services SPIRIT- Peers for Independence and Recovery, Inc.

Contractor agrees to provide Crisis Peer Supporters for the Nevada County Behavioral Health Crisis Team to enhance and expand services addressing unmet community needs as a component of the County's Mental Health Services Act (MHSA) Community Services and Supports (CSS) Plan.

This peer support program shall be comprised of two parts:

**Part A: Crisis Peer Supporters** to provide support and advocacy to individuals over 18 years of age in emotional crisis at the Sierra Nevada Memorial Hospital Emergency Department (SNMH-ED) and the Crisis Stabilization Unit (CSU). If a SPIRIT Crisis Peer Supporter is not already on-site, a Peer Supporter will go to the SNMH-ED or the CSU following a call from Triage or the Crisis Worker informing Contractor that an individual is coming into SNMH-ED or the CSU; and

**PART B**: Crisis Peer Supporters to provide follow up support, advocacy and resources to individuals as soon as possible after leaving the SNMH-ED or CSU, including those individuals who did not meet 5150 criteria.

#### **Project Overview:**

In the current environment of pervasive financial stressors, more and more people find themselves struggling to deal with emotional stress without adequate mental, emotional, financial, or educational assistance. The Nevada County Behavioral Health Crisis Team reports a dramatic increase in the number of 5150 evaluations for involuntary psychiatric hospitalization during the last four (4) years. This increase is not only in number of visits, but also in the number of people new to experiencing mental health crisis. Approximately 60% of people in mental health crisis have not previously been seen by the Crisis Team. The Crisis Team completes between 1,500 and 1,700 crisis evaluations per year for a 5150, or involuntary hold. At the time of evaluation, 70% of people do not meet Welfare and Institutions Code Section 5150 criteria, and may be released from the SNMH Emergency Department to the CSU, their home or to the streets. Individuals with psychiatric needs are a significant proportion of those using the emergency department resources.

Individuals with a psychiatric condition have higher rates of SNMH-ED use compared to the general population, and these individuals are likely to use the SNMH-ED on multiple occasions. Additionally, increasing numbers of individuals seeking help at the SNMH-ED have resulted in dramatic increases in wait times. In an effort to provide support during an SNMH-ED or CSU visit, and to introduce individuals in crisis to the other community mental health and related support services that are available, Crisis Peer Supporters will provide peer support services.

Access to follow-up mental health care is important. Crisis Peer Supporters will provide follow-up services that may help to avert repeated SNMH-ED visits, or prevent symptoms from increasing or escalating out of control. Contract services will be delivered with the goal of preventing any downward spiral including associated negative consequences that may result such as incarceration, or losing a job, a spouse, home, or family. Given the circumstances experienced by the peer supporters, the goal is to minimize the trauma associated with undergoing a psychiatric evaluation and encourage an individual to get the support and assistance necessary to avoid future crisis.

Contractor's Crisis Peer Supporters participate in the Nevada County Behavioral Health (NCBH) Crisis Team in two ways:

**PART A**. A SPIRIT Crisis Peer Supporter provides support to an individual in the SNMH-ED or to the CSU while waiting for the Crisis Team 5150 assessment. The SPIRIT Crisis Peer Supporter goes to the SNMH-ED or the CSU following a call from Triage or the Crisis Worker informing them that an individual is coming into the SNMH-ED. The Crisis Peer Supporter at the SNMH-ED or CSU communicates with the NCBH Crisis Worker, CSU Staff and SNMH-ED staff as needed, to determine appropriate referrals to resources, and will act as an advocate for and educator to the individual by explaining and answering questions about resources offered by the Crisis Worker, adding information about additional community resources, as well as assisting the individual in developing a personal plan of action. The SPIRIT Crisis Peer Supporter does not provide transportation or legal advice, but may assist the individual in making transportation arrangements.

SPIRIT Crisis Peer Supporters offer SNMH-ED and CSU coverage during peak hours to provide peer support to individuals who have been, are being, or will be evaluated by the NCBH Crisis Team from 10 am to 8 pm 7 days per week.

**PART B.** For follow up with individuals after their 5150 evaluation and visit to the SNMH-ED or CSU, Crisis Peer Supporters shall provide additional support within one week of the SNMH-ED/CSU visit. The SPIRIT Crisis Peer Supporter contacts the individual by telephone the day after the SNMH-ED/CSU visit, if they have not been placed in a locked psychiatric facility, dependent upon SRIRIT center hours of operation. If telephone contact is not possible and the individual indicated a request for follow-up services, the SPIRIT Peer Supporter will attempt to meet with the individual at SPIRIT Center. All follow-up contacts will occur during regular working hours of SPIRIT Center.

Notwithstanding Contractor's legal status as an independent contractor, Contractor shall be deemed to be a County "workforce member" as defined by 45 CFR 160.103 strictly for purposes of Health Insurance Portability and Accountability Act of 1996 (HIPAA) compliance and ensuring the confidentiality of Protected Health Information (PHI). Contractor shall comply with all County policies, procedures and requirements related to HIPAA compliance.

**GEOGRAPHIC AREA**: All in-person services, Part A, will be provided at Sierra Nevada Memorial Hospital or the CSU and follow-up phone calls, Part B, will be made from the NCBH SPIRIT Crisis Peer Counseling office at the SPIRIT Center.

**INTERAGENCY COORDINATION**: To coordinate effectively with existing community services, SPIRIT Crisis Peer Supporters collaborate closely with the NCBH Crisis Workers, the CSU Staff and the SNMH-ED staff. SPIRIT Crisis Peer Supporters work as a part of the NCBH Crisis Team with regard to identifying which individuals need support and in information exchange with SNMH-ED and CSU staff.

**PEER SUPPORTER QUALIFICATIONS**: Contractor will perform and maintain records of criminal background checks on all prospective and current Crisis Peer Supporters. SPIRIT Crisis Peer Supporters must comply with any and all hospital policies that are required to provide services while on hospital premises, which may include meeting medical clearance requirements. SPIRIT Crisis Peer Supporters must comply with any and all Nevada County Behavioral Health policies including those related to privacy, security and confidentiality. Non-compliance with the above

...

mentioned policies by SPIRIT Crisis Peer Supporters could be considered a material breach of contract and trigger related penalties.

In addition, Contractor will continue to build on its existing referral network, including substance abuse treatment providers and homeless shelters.

**TRAINING:** All SPIRIT Peer Supporters are enrolled in and complete the 40 hour SPIRIT Peer Counseling program. Peer supporters will receive training from SPIRIT Center Supervisors. SPIRIT Peer Supporters are required to attend Privacy and Security training provided by SPIRIT Center administrative staff and all SPIRIT Crisis Peer Supporters are required to sign a confidentiality statement.

**SUPERVISION:** Ongoing supervision for PART A, at the SNMH-ED/CSU, includes approximately 8 hours per week of oversight to the program. The Supervisor will be responsible for the scheduling of the Crisis Peer Supporters, arranging the retrieval and storage of the documentation by Crisis Peer Supporters coordination of monthly staff trainings and taking phone calls from Crisis Peer Supporters during their shifts to address emergent clinical or administrative issues. The hospital's attending physician is responsible for the patient's treatment and disposition. Contractor's Crisis Peer Supporters are guided by the NCBH Crisis Worker(s) who are the primary communicator with the SNMH-ED Staff and the CSU staff.

For PART B, follow-up phone calls, supervision is provided by SPIRIT. In addition, all SPIRIT Crisis Peer Supporters participate in a monthly internal supervision meeting at SPIRIT Center. Crisis Peer Supporters also participate as needed in the bi-monthly NCBH Crisis Team meeting.

**REFERRAL PROCESS**: SPIRIT Center will maintain a Crisis Peer Supporter schedule and make it available to the Crisis Team at Behavioral Health and the CSU.

PART A: If the SPIRIT Criss Peer Supporter is not onsite, the SPIRIT Crisis Peer Supporter will call the Crisis Team at the beginning of each shift, then they will call the CSU Team to see if services are needed. When services are needed by the Crisis or CSU Team, as determined by information received via the phone contact made with both teams, or calls made to the Peer Supporter, the Peer Supporter on duty for that shift will coordinate the scheduled support with the Crisis and CSU team. The SPIRIT Crisis Peer Supporterwill then go to the SNMH-ED/CSU and collaborate with the NCBH Crisis Worker before engaging with the individual. **CONTINUITY OF CARE**: SPIRIT staff coordinates with NCBH Crisis Team members in regular interagency staff meetings to ensure continuity of care.

**CONFIDENTIALITY:** Contractor, SNMH, CSU and the NCBH Crisis Team have developed a procedure to facilitate referral coordination, while complying with all confidentiality requirements, including HIPAA/ HITECH regulations.

#### **OBJECTIVES:**

The objectives of the Nevada County Behavioral Health-SPIRIT Crisis Peer Support Program are to:

- Enable individuals in mental health crisis to utilize other community resources and move towards recovery. Peer Supporters will provide networking and referrals.
- Provide information about early intervention resources for individuals and families to help reduce recidivism rates relating to mental health crisis.
- Educate individuals about personal tools and resources for self care to aid them in avoiding psychiatric hospitalization.

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- Provide lower cost intervention opportunities before symptoms escalate to high cost crisis status.
- Reduce trauma; provide comfort and support to the individual who is in psychiatric crisis.

# OUTCOME MEASUREMENTS:

Success in meeting these objectives is measured through several sources:

• Provision of monthly invoices, quarterly and year end financials to the County.

Contractor agrees to cooperate and collaborate with County for the collection of any data/reports that County requests and/or that may be required for completion of State reports.

Contractor further agrees to:

- Participate in MHSA CSS Subcommittee and MHSA Steering Committee Meetings.
- Contractor will submit quarterly reports and annual progress reports to the NCBH and SPIRIT Center providing data to support the MHSA Quarterly Progress Report including, but not limited to:
- The targeted number of individuals, clients, and families served in each reporting quarter.
  - The total number of individuals, clients, and families served in each reporting quarter.
  - The total number of unduplicated individuals, clients and families served in each reported quarter.
  - Data that supports the Objectives and Outcomes sections of this contract.
  - Referral(s) to other services (check box of potential services)
  - Follow-up service (if available): date of contact/phone call(s) and referral to other service (check box of potential services)
  - The annual progress report shall include the total number of unduplicated individuals, clients, and family units served by each program/service during the fiscal year which will include the demographic information (race/ethnicity, culture, language spoken and age) This data will be gathered by Contractor and reported to NCBH.
  - The quarterly and annual reports shall be submitted no later than 30 days following the end of each reporting quarter by Contractor.
  - The annual progress report shall include the total number of unduplicated individuals, clients, and family units served by each program/serive during the fiscal year.
  - The quarterly and annual reports shall be submitted no later than 30 days following the end of each reporting quarter by contractor.

# **REQUIRED DATA COLLECTION:**

- 1. Contractor shall submit quarterly reports to the Nevada County Behavioral Health Department with data to support the MHSA Quarterly Progress Report. This report shall be submitted by service category for each approved program and service. The report shall include, but not be limited to the following:
  - a. The final Annual Exhibit 6 Report shall include the total number of unduplicated individuals served by each program/service during the fiscal year.
  - b. The Exhibit 6 Report shall be submitted no later than 30 days following the end of each reporting quarter. Reports are due: November 1, February 1, May 1, and August 1.

2. Contractor shall submit Annual number of individuals served/demographic data to the Nevada County Behavioral Health Department within 30 days of the end of the Fiscal Year (August1). Template to be provided by Nevada County Behavioral Health.

All data will be collected, reported, analyzed, and stored in a confidential manner in compliance with HIPAA regulations.

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# Exhibit "B" Schedule of Charges and Payments SPIRIT- Peers for Independence and Recovery, Inc.

For satisfactory performance of services in accordance with Exhibit "A", County shall pay to Contractor a maximum not to exceed \$96,493 for the contract term and is contingent and dependent upon final approval of State budget and County receipt of anticipated funding to support program expenses. Please note with the current dire economic forecast the risk of mid year contract adjustments are higher than usual.

As compensation for services rendered to County, Contractor shall be reimbursed based on hourly rates and other actual project costs incurred in carrying out the terms of the contract. Contractor shall bill County monthly, and each invoice shall state the staff position providing services, the number of hours and the respective hourly rate, and itemize any other reimbursement expenses claimed. Contractor agrees to be responsible for the validity of all invoices.

SPIRIT Budget FY 20/21 Spirit PAYROLL 15,475 Administration 50,105 PSS/Outreach/Training 7.790 Payroll expense/Workers Comp 73,370 **Total Payroll OPERATING EXPENSES** 6,932 **Rent/Utilities** Office Supplies, Postage, Equipment 2,499 5,500 Insurance 1,950 **Professional Service** 1,252 Maintenance/Repairs/Security 2.995 **Direct Service** 1,995 **Training Materials** 23,123 **Total Operating** Total 96,493

The project maximum is based on the following estimated project costs:

Should modification to or changes to the budget line items be needed, a written request for modification shall be submitted for approval to the Director and or his/her designee. County at its sole discretion shall determine if the change will continue to meet the contract objectives and approve or deny the request. County shall review the invoice and notify the Contractor within fifteen (15) working days if an individual item or group of costs is being questioned. Contractor has the option of delaying the entire invoice pending resolution of the cost(s). Payment of approved invoices shall be made within thirty (30) days of receipt of a complete, correct, and approved invoice.

To expedite payment, Contractor shall reference the Resolution Number assigned to their Contract on each invoice.

Contractor shall submit invoices for services to:

HHSA Administration Attn: BH Fiscal 950 Maidu Avenue Nevada City, CA 95959

# EXHIBIT C

# **INSURANCE REQUIREMENTS**

**Insurance**. Contractor shall procure and maintain for the duration of the contract insurance against claims for injuries to persons or damages to property which may arise from or in connection with the performance of the work hereunder by the Contractor, its agents, representatives, or employees. Coverage shall be at least as broad as:

- (i) Commercial General Liability CGL): Insurance Services Office Form CG 00 01 covering CGL on an "occurrence" basis, including products and completed operations, property damage, bodily injury and personal & advertising injury with limits no less than \$2,000,000 per occurrence. If a general aggregate limit applies, either the general aggregate limit shall apply separately to this project/location (ISO CG 25 03 or 25 04) or the general aggregate limit shall be twice the required occurrence limit.
- (ii) Automobile Liability Insurance Services Office Form Number CA 0001 covering, Code 1 (any auto), or if Contractor has no owned autos, Code 8 (hired) and 9 (non-owned), with limit no less than \$1,000,000 per accident for bodily injury and property damage.
- (iii) Workers' Compensation insurance as required by the State of California, with Statutory Limits, and Employer's Liability Insurance with limit of no less than \$<u>1,000,000</u> per accident for bodily injury or disease. (Not required if contractor provides written verification it has no employees).
- (iv) If the Contractor maintains broader coverage and/or higher limits than the minimums shown above, the County requires and shall be entitled to the broader coverage and/or the higher limits maintained by the contractor. Any available insurance proceeds in excess of the specified minimum limits of insurance and coverage shall be available to the County.

# **Other Insurance Provisions:**

The insurance policies are to contain, or be endorsed to contain, the following provisions:

- (i) Additional Insured Status: The County, its officers, employees, agents, and volunteers are to be covered as additional insureds on the CGL policy with respect to liability arising out of the work or operations performed by or on behalf of the Contractor including materials, parts, or equipment furnished in connection with such work or operations. General liability coverage can be provided in the form of an endorsement to the Contractor's insurance (at least as broad as ISO Form CG 20 10 11 85 or both CG 20 10, CG 20 25, CG 20 33, or CG 20 38; and CG 20 37 forms if later revisions used.)
- (ii) Primary Coverage For any claims related to this contract, the Contractor's insurance shall be primary insurance primary coverage at least as broad as ISO CG 20 01 04 13 as respects the County, its officers, employees, agents, and volunteers. Any insurance or self-insurance maintained by the County, its officers, employees, agents, and volunteers shall be excess of the Contractor's insurance and shall not contribute with it.
- (iii) Notice of Cancellation This policy shall not be changed without first giving thirty (30) days prior written notice and ten (10) days prior written notice of cancellation for non-payment of premium to the County of Nevada.
- (iv) Waiver of Subrogation Contractor hereby grants to County a waiver of any right to subrogation which any insurer or said Contractor may acquire against the County by virtue of the payment of any loss under such insurance. Contractor agrees to obtain any endorsement that may be necessary to affect this waiver of subrogation, but this provision applies regardless of whether or not the County has received a waiver of subrogation endorsement from the insurer.

- (v) Sole Proprietors If Contractor is a Sole Proprietor and has no employees, they are not required to have Workers Compensation coverage. Contractor shall sign a statement attesting to this condition, and shall agree they have no rights, entitlements or claim against County for any type of employment benefits or workers' compensation or other programs afforded to County employees.
- (vi) Deductible and Self-Insured Retentions Deductible and Self-insured retentions must be declared to and approved by the County. The County may require the Contractor to provide proof of ability to pay losses and related investigations, claims administration, and defense expenses within the retention. The Policy language shall provide, or be endorsed to provide, that the self-insured retention may be satisfied by either the named insured or County. (Note – all deductibles and self-insured retentions must be discussed with risk, and may be negotiated)
- (vii)**Acceptability of Insurers:** Insurance is to be placed with insurers authorized to conduct business in the state with a current A.M. Best's rating of no less than A:VII, unless otherwise acceptable to the County.
- (viii) Claims Made Policies if any of the required policies provide coverage on a claims-made basis: (note should be applicable only to professional liability)
  - a. The Retroactive Date must be shown and must be before the date of the contract or the beginning of contract work.
  - b. Insurance must be maintained and evidence of insurance must be provided for at least five (5) years after completion of the contract of work.
  - c. If the coverage is canceled or non-renewed, and not replaced with another claimsmade policy form with a Retroactive Date, prior to the contract effective date, the Contractor must purchase "extended reporting" coverage for a minimum of five (5) years after completion of contract work.
- (ix) **Verification of Coverage** Contractor shall furnish the County with original Certificates of Insurance including all required amendatory endorsements (or copies of the applicable policy language effecting coverage required by this clause) and a copy of the Declarations and Endorsement Page of the CGL policy listing all policy endorsements to County before work begins. However, failure to obtain and provide verification of the required documents prior to the work beginning shall not waive the Contractor's obligation to provide them. The County reserves the right to require complete, certified copies of all required insurance policies, including endorsements required by these specifications, at any time.
- (x) **Subcontractors** Contractor shall require and verify that all subcontractors maintain insurance meeting all the requirements stated herein, and Contractor shall ensure that County is an additional insured on insurance required from subcontractors. For CGL coverage subcontractors shall provide coverage with a format at least as broad as CG 20 38 04 13.
- (xi) **Special Risks or Circumstances** County reserves the right to modify these requirements, including limits, based on the nature of the risk, prior experience, insurer, coverage, or other special circumstances.
- (xii)**Conformity of Coverages** If more than one policy is used to meet the required coverages, such as an umbrella policy or excess policy, such policies shall be following form with all other applicable policies used to meet these minimum requirements. For example, all policies shall be Occurrence Liability policies or all shall be Claims Made Liability policies, if approved by the County as noted above. In no cases shall the types of polices be different.
- (xiii) **Premium Payments** The insurance companies shall have no recourse against the COUNTY and funding agencies, its officers and employees or any of them for payment of any premiums or assessments under any policy issued by a mutual insurance company.

- (xiv) **Material Breach** Failure of the Contractor to maintain the insurance required by this agreement, or to comply with any of the requirements of this section, shall constitute a material breach of the entire agreement.
- (xv) **Certificate Holder** The Certificate Holder on insurance certificates and related documents should read as follows:

# County of Nevada 950 Maidu Ave. Nevada City, CA 95959

Upon initial award of a contract to your firm, you may be instructed to send the actual documents to a County contact person for preliminary compliance review.

Certificates which amend or alter the coverage during the term of the contract, including updated certificates due to policy renewal, should be sent directly to Contract Administrator.

Page 19 of 27 Exhibit C Professional Services Agreement-HHSA – Insurance Requirements

#### EXHIBIT D

#### **BEHAVIORAL HEALTH PROVISIONS**

#### 1. Laws, Statutes, and Regulations:

A. Contractor agrees to comply with the Bronzan-McCorquodale Act (Welfare and Institutions Code, Division 5, 6, and 9, Section 5600 et seq. and Section 4132.44), Title 9 and Title 22 of the California Code of Regulations, Title XIX of the Social Security Act, State Department of Health Care Services Policy Letters, and Title 42 of the Code of Federal Regulations, Sections 434.6 and 438.608 which relate to, concern or affect the Services to be provided under this Contact.

B. Clean Air Act and Federal Water Pollution Control:

Contractor shall comply with the provisions of the Clean Air Act (42 U.S.C. 7401 et seq.) and the Federal Water Pollution Control Act (33 U.S.C. 1251 et seq.), as amended, which provides that contracts and subcontracts of amounts in excess of \$100,000 shall contain a provision that the Contractor and Subcontractor shall comply with all applicable standards, orders or regulations issues pursuant to the Clear Air Act and the Federal Water Pollution Control Act. Violations shall be reported to the Centers for Medicare and Medicaid Services.

C. For the provision of services as provided herein, Contractor shall not employ or contract with providers or other individuals and entities excluded from participation in Federal Health Care Programs under either Section 1128 or 1128A of the Social Security Act and shall screen all individuals and entities employed or retained to provide services for eligibility to participate in Federal Health Care programs (see <u>http://oig.hhs.gov/exclusions/index.asp</u> and <u>http://files.medical.ca.gov/pubsdoco/SandlLanding.asp</u>). The Contractor shall check monthly and immediately report to the department if there is a change of status.

D. Ownership: Contractor shall provide written verification of compliance with CFR, Title 42, sections 455.101 and 455.104. This verification will be provided to Nevada County Behavioral Health (NCBH) by December 31 of each year and when prescribed below.

- (a) Who must provide disclosures. The Medi-Cal agency must obtain disclosures from disclosing entities, fiscal agents, and managed care entities. Contractor and any of its subcontractors/network providers providing services pursuant to this Agreement shall submit the disclosures below to Nevada County Behavioral Health regarding the network providers' (disclosing entities') ownership and control. The Contractor's network providers must submit updated disclosures to Nevada County Behavioral Health upon submitting the provider application, before entering into or renewing the network providers' contracts, and within 35 days after any change in the provider's ownership and/or annually.
- (b) Disclosures to be provided:

1. The name and address of any person (individual or corporation) with an ownership or

control interest in the disclosing entity, fiscal agent, or managed care entity. The address for corporate entities must include as applicable primary business address,

every business location, and P.O. Box address.

- 2. Date of birth and Social Security Number (in the case of an individual).
- 3. Other tax identification number (in the case of a corporation) with an ownership

control interest in the disclosing entity (or fiscal agent or managed care entity) or in

or

any subcontractor in which the disclosing entity (or fiscal agent or managed care entity) has a five (5) percent or more interest.

4. Whether the person (individual or corporation) with an ownership or control interest in

the disclosing entity (or fiscal agent or managed care entity) is related to another person with ownership or control interest in the disclosing entity as a spouse, parent,

child, or sibling; or whether the person (individual or corporation) with an ownership or control interest in any subcontractor in which the disclosing entity (or fiscal agent or managed care entity) has a five (5) percent or more interest is related to another person with ownership or control interest in the disclosing entity as a spouse, parent, child, or sibling.

- 5. The name of any other disclosing entity (or fiscal agent or managed care entity) in which an owner of the disclosing entity (or fiscal agent or managed care entity) has an ownership or control interest.
- 6. The name, address, date of birth, and Social Security Number of any managing employee of the disclosing entity (or fiscal agent or managed care entity).
- (c) When the disclosures must be provided.
  - I. Disclosures from providers or disclosing entities. Disclosure from any provider or disclosing entity is due at any of the following times:
    - i) Upon the provider or disclosing entity submitting the provider application.
    - ii) Upon the provider or disclosing entity executing the provider agreement.
    - iii) Upon request of the Medi-Cal agency during the re-validation of enrollment process under § <u>455.414</u>.
    - iv) Within 35 days after any change in ownership of the disclosing entity.
  - II. Disclosures from fiscal agents. Disclosures from fiscal agents are due at any of

following times:

- i) Upon the fiscal agent submitting the proposal in accordance with the State's procurement process.
- ii) Upon the fiscal agent executing the contract with the State.
- iii) Upon renewal or extension of the contract.
- iv) Within 35 days after any change in ownership of the fiscal agent.
- III. Disclosures from managed care entities. Disclosures from managed care entities (MCOs, PIHPs, PAHPs, and HIOs), except PCCMs are due at any of the following times:

i) Upon the managed care entity submitting the proposal in accordance with the

- Ct.
  - State's procurement process.
- ii) Upon the managed care entity executing the contract with the State.
- iii) Upon renewal or extension of the contract.
- iv) Within 35 days after any change in ownership of the managed care entity.
- IV. Disclosures from PCCMs. PCCMs will comply with disclosure requirements

under

the

- paragraph (c)(1) of this section.
- (d) To whom must the disclosures be provided. All disclosures must be provided to the Med-
  - Cal agency.

(e) Consequences for failure to provide required disclosures. Federal financial participation

(FFP) is not available in payments made to a disclosing entity that fails to disclose

ownership or control information as required by this section.

E. Contractor shall have a method to verify whether services billed to Medi-Cal were actually furnished to Medi-Cal beneficiaries. The Contractor's verification method shall be based on random samples and will specify the percentage of total services provided that shall be verified. The Contractor's verification process shall be submitted to and approved by the NCBH Quality Assurance Manager. Contractor will report the outcome of service verification activities to the NCBH Quality Assurance Manager quarterly.

#### 2. Client/Patient Records:

Where this contract is for services relating to the mental health or the medical needs or condition of clients or patients:

A. <u>HEALTH RECORDS</u>: Contractor shall maintain adequate mental and/or medical health records of each individual client/patient which shall include a record of services provided by the various professional personnel in sufficient detail to make possible an evaluation of services, and which shall contain all necessary data as required by the Department of Behavioral Health and state or federal regulations, including but not limited to records of client/patient interviews and progress notes.

B. <u>TREATMENT PLAN</u>: Contractor shall also maintain a record of services provided, including the goals and objectives of any treatment plan and the progress toward achieving those goals and objectives. County shall be allowed to review all client/patient record(s) during site visits, or at any reasonable time. Specialized mental health services provided by Contractor shall be in accordance and as defined by the California Code of Regulation Title 9, Chapter 11, and in compliance with Nevada County's Mental Health Plan (MHP).

C. <u>LOCATION / OWNERSHIP OF RECORDS</u>: If Contractor works primarily in a County facility, records shall be kept in the County's facility and owned by County. If Contractor works in another facility or a school setting, the records shall be owned and kept by Contractor and upon demand by County, a copy of all original records shall be delivered to County within a reasonable time from the conclusion of this Contract.

D. <u>CONFIDENTIALITY</u>: Such records and information shall be maintained in a manner and pursuant to procedures designed to protect the confidentiality of the client/patient records. Contractor agrees to maintain confidentiality of information and records as required by applicable federal, state and local laws, regulations and rules, and recognized standards of professional practice and further agrees to hold County harmless from any breach of confidentiality.

E. <u>RETENTION OF RECORDS</u>: Except as provided below, Contractor shall maintain and preserve all clinical records related to this Contract for seven (7) years from the date of discharge for adult clients, and records of clients under the age of eighteen (18) at the time of treatment must be retained until either one (1) year beyond the clients eighteenth (18th) birthday or for a period of seven (7) years from the date of discharge, whichever is later. Psychologists' records involving minors must be kept until the minor's 25<sup>th</sup> birthday. Contractor shall also contractually require the maintenance of such records in the possession of any third party performing work related to this contract for the same period of time. Such records shall be retained beyond the seven year period, if any audit involving such records is then pending, until the audit findings are resolved. The obligation to ensure the maintenance of the records beyond the initial seven year period shall arise only if the County notifies Contractor of the commencement of an audit prior to the expiration of the seven year period.

To the extent Contractor is a Managed Care Organization (MCO), a Prepaid Inpatient Health Plan, a Prepaid Ambulatory Health Plan (PAHP), or a Medi-Cal services provider, Contractor shall maintain and preserve all records related to this contract for ten (10) years from the start date of this contract, pursuant to CFR 42 438.3(u). If the client or patient is a minor, the client's or patient's health service records shall be retained for a minimum of ten (10) years from the close of the state fiscal year in which the Contract was in effect, or the date the client or patient reaches 18 years of age, whichever is longer, regardless of when services were terminated with the client. Health service records may be retained in either a written or an electronic format. Contractor shall also contractually require the maintenance of such records in the possession of any third party performing work related to this contract for the same period of time. Such records shall be retained beyond the ten (10) year period if any audit involving such records is then pending, and until the audit findings are resolved. The obligation to ensure the maintenance of the records beyond the initial ten (10) year period shall arise only if the County notifies Contractor of the commencement of an audit prior to the expiration of the ten (10) year period.

F. <u>REPORTS</u>: Contractor shall provide reports to County from time to time as necessary, and as reasonably requested by County. Contractor agrees to provide County with reports that may be required by County, State or Federal agencies for compliance with this Agreement.

G. <u>COPIES OF RECORDS</u>: Upon termination of this Contract, Contractor agrees to cooperate with client/patients, County and subsequent providers with respect to the orderly and prompt transfer of client or patient records. This Contract does not preclude Contractor from assessing reasonable charges for the expense of transferring such records if appropriate. Said charges shall be twenty-five Cents (\$0.25) per page, plus the cost of labor, not to exceed Sixteen Dollars (\$16.00) per hour or pro rata fraction thereof, for actual time required to photocopy said records.

CULTURAL COMPETENCE: Contractor shall provide services pursuant to this H. Agreement in accordance with current State statutory, regulatory and policy provisions related to cultural and linguistic competence as defined in the Department of Health Care Services (DHCS) most recent Information Notice(s) regarding Cultural Competence Plan Requirements (CCPR), that establish standards and criteria for the entire County Mental Health System, including Medi-Cal services, Mental Health Services Act (MHSA), and Realignment as part of working toward achieving cultural and linguistic competence. The CCPR standards and criteria as cited in Code of Regulations, Title, 9, California Section 1810.410, are applicable to organizations/agencies that provide mental health services via Medi-Cal, Mental Health Services Act (MHSA), and/or Realignment.

I. <u>PATIENTS' RIGHTS</u>: Patients' Rights shall be in compliance with Welfare and Institutions Code Division 5, Section 5325 et seq.; and California Code of Code of Regulations, Title 9, Section 862 et seq and Tile 42, Code of Federal Regulations (CFR), Section 438.100.

J. <u>HOURS OF OPERATION:</u> Pursuant to Title 42 CFR, Section 438.206 (c)(1)(ii) if Contractor also serves individuals who are not Medi-Cal beneficiaries, the Contractor shall require that the hours of operation during which the Contractor offers services to Medi-Cal beneficiaries are no less than and comparable to the hours of operation during which the Contractor offers services to non-Medi-Cal beneficiaries. K. <u>WRITTEN MATERIALS</u>: Contractor shall ensure that all written materials it provides or is otherwise required to make available to the client, including, but not limited to, all documents requiring signature or authorization of the client, shall be in a minimum of 12 point font, and a minimum of 18 point font for written materials required to be in large print, including but not limited to any Contractor Brochures, Consent to Treatment, Treatment Plans, etc.

**3. 42 C.F.R. Laws and Regulations:** Managed care organization (MCO) Prepaid inpatient health plan (PIHP) Prepaid ambulatory health plan (PAHP)

To the extent Contractor is a Managed Care Organization (MCO), a Prepaid Inpatient Health Plan (PIHP), a Prepaid Ambulatory Health Plan (PAHP), Primary Care Manager (PCCM), a Primary Care Case Manager (PCCM) or a Medi-Cal Services Provider, Contractor shall comply with, and report to County any violation of or non-compliance with, the following requirements and restrictions:

A. <u>DEBARRED, SUSPENDED, CONTRACTORS:</u> Pursuant to 42 C.F.R. § 438.610, Contractor shall not knowingly have a relationship with the following:

- (a) An individual or entity that is debarred, suspended, or otherwise excluded from participating in procurement activities under the Federal Acquisition Regulation or from participating in non-procurement activities under regulations issued under Executive Order No. 12549 or under guidelines implementing Executive Order No. 12549.
- (b) An individual or entity who is an affiliate, as defined in the Federal Acquisition Regulation at 48 CFR 2.101, of a person described in this section.

B. <u>EMPLOYING/CONTRACTING WITH PROVIDERS WHO ARE EXCLUDED</u>: Pursuant to 42 C.F.R. § 438.214(d), Contractor shall not employ or contract with providers or other individuals and entities excluded from participation in federal health care programs (as defined in section 1128B(f) of the Social Security Act) under either Section 1128, 1128A, or 1156 of the Social Security Act. FFP is not available for amounts expended for providers excluded by Medicare, Medicaid, or the State Children's Health Insurance Program, except for emergency services.

The types of relationships prohibited by this section, are as follows:

- (a) A director, officer, or partner of the Contractor.
- (b) A subcontractor of the Contractor, as governed by 42 CFR §438.230.
- (c) A person with beneficial ownership of 5 percent or more of the Contractor's equity.
- (d) A network provider or person with an employment, consulting, or other arrangement with the Contractor for the provision of items and services that are significant and material to the Contractor's obligations under this Agreement.
- (e) The Contractor shall not employ or contract with, directly or indirectly, such individuals or entities for the furnishing of health care, utilization review, medical social work, administrative services, management, or provision of medical services (or the establishment of policies or provision of operational support for such services).

If the County finds that Contractor is not in compliance, the County:

- (a) Shall notify the Secretary of State of the noncompliance; and
- (b) May continue an existing agreement with Contractor unless the Secretary directs otherwise, which shall serve as a basis to immediately terminate this Agreement; or

- (c) May not renew or otherwise extend the duration of an existing agreement with Contractor unless the Secretary provides to the State and to Congress a written statement describing compelling reasons that exist for renewing or extending the agreement despite the prohibited affiliations.
- (d) Nothing in this section shall be construed to limit or otherwise affect any remedies available to the U.S. under sections 1128, 1128A or 1128B of the Act.

Unless specifically prohibited by this contract or by federal or state law, Contractor may delegate duties and obligations of Contractor under this contract to subcontracting entities if Contractor determines that the subcontracting entities selected are able to perform the delegated duties in an adequate manner in compliance with the requirements of this contract.

Contractor shall maintain ultimate responsibility for adhering to and otherwise fully complying with all terms and conditions of its contract with the County, notwithstanding any relationship(s) that the Mental Health Plan may have with any subcontractor.

C. <u>RECOVERY OF OVERPAYMENTS</u>: Contractor is responsible for the refund of any overpayments and shall notify County **within 30 calendar days** when it has identified payments in excess of amounts specified for reimbursement of Medicaid services authorized under this Agreement.

County shall maintain the right to suspend payments to Contractor when County determines there is a credible allegation of fraud.

Contractor shall comply with the County's retention policies for the treatment of recoveries of all overpayments from the Contractor, including specifically the retention policies for the treatment of recoveries of overpayments due to fraud, waste, or abuse.

D. <u>REASONABLE ACCESS & ACCOMMODATIONS</u>: Contractor shall ensure that it provides physical access, reasonable accommodations, and accessible equipment for Medicaid enrollees with physical or mental disabilities. [42 CFR 438.206(c)(3).

E. <u>BENEFICIARY'S RIGHTS</u>: Contractor shall inform Medi-Cal Beneficiaries of their following rights:

- Beneficiary grievance, appeal, and fair hearing procedures and timeframes as specified in 42 CFR 438.400 through 42 CFR 438.424.
- The beneficiary's right to file grievances and appeals and the requirements and timeframes for filing.
- The availability of assistance to the beneficiary with filing grievances and appeals.
- The beneficiary's right to request a State fair hearing after the Contractor has made a determination on an enrollee's appeal, which is adverse to the beneficiary.
- The beneficiary's right to request continuation of benefits that the Contractor seeks to reduce or terminate during an appeal or state fair hearing filing, if filed within the allowable timeframes, although the beneficiary may be liable for the cost of any continued benefits while the appeal or state fair hearing is pending if the final decision is adverse to the beneficiary.

F. <u>EXCLUSION LISTS AND STATUS</u>: Contractor and any person with an ownership or control interest or who is an agent or managing employee of Contractor agrees to routine federal and state database checks pursuant to 42 C.F.R. 455.436 to confirm Contractor's identity and determining Contractor's exclusion status.

Consistent with the requirements of 42 C.F.R. §455.436, the Contractor must confirm the identify and determine the exclusion status of all providers (employees and network providers) and any subcontractor, as well as any person with an ownership or control interest, or who is an agent of managing employee of the of the Mental Health Plan through routine checks of Federal and State databases. This includes the Social Security Administration's Death Master File, the National Plan and Provider Enumeration System (NPPES), the Office of Inspector General's List of Excluded Individuals/Entities (LEIE), the System for Award Management (SAM), as well as the Department's Medi-Cal Suspended and Ineligible Provider List (S & I List).

If the Contractor finds that a party is excluded, it must promptly notify the County and take action consistent with 42 C.F.R. §438.610(c). The Contractor shall not certify or pay any provider with Medi-Cal funds, and any such inappropriate payments or overpayments may be subject to recovery and/or be the basis for other sanctions by the appropriate authority.

G. <u>SERVICE VERIFICATIONS</u>: Pursuant to 42 C.F.R. § 438.608(a)(5), the Contractor, and/or any subcontractor, to the extent that the subcontractor is delegated responsibility by the Contractor for coverage of services and payment of claims under this Agreement, shall implement and maintain arrangements or procedures that include provisions to verify, by sampling or other methods, whether services that have been represented to have been delivered by network providers were received by enrollees and the application of such verification processes on a regular basis.

#### SUMMARY OF CONTRACT

#### SPIRIT – PEERS FOR INDEPENDENCE AND RECOVERY, INC.

(herein "Contractor"), wherein County desires to retain a person or entity to provide the following services, materials and products generally described as follows:

# Peer support services for individuals in emotional crisis as a component of the County's Mental Health Services Act (MHSA) Plan.

#### SUMMARY OF MATERIAL TERMS

Maximum Annual Contract Price:	\$96,493		
Contract Beginning Date:	07/01/2020	Contract Termination Date:	06/30/2021

Liquidated Damages:

N/A

#### **INSURANCE POLICIES**

Req'd

X X X

Designate all required policies:

Commercial General Liability Automobile Liability Worker's Compensation (\$2,000,000) (\$1,000,000) (Statutory Limits)

#### LICENSES AND PREVAILING WAGES

Designate all required licenses:

Beolghate an required neerlees.				
N/A				
	NOTICE & IDENTIFICATION			
Contractor: SPIRIT – Peers for Ind And Recovery, Inc.	ependence	County of	Nevada:	
276 Gates Place		950 Maidu	Avenue	
Grass Valley, CA 95945		Nevada Cit	y, California	95959
Contact Person: Pauline Abrons (530) 274-1431 e-mail: paulineabrons@gmail.com		(530) 470-2	2542	Foley-Trumbo co.nevada.ca.us
Contractor is a: (check all that apply) Corporation: Partnership: Person:	X_Calif., Calif., Indiv.,	Other, Other, Dba,	LLC, LLP, Ass'n	X Non-profit Limited Other
EDD: Independent Contractor Work	sheet Require	ed:	Yes	X_No
	ATTA	CHMENTS		
Designate all required attachments:				Req'd
Exhibit A: Schedule of Services (	Provided by C	Contractor)		X

EXHIBIT A:	Schedule of Services (Provided by Contractor)	
Exhibit B:	Schedule of Charges and Payments (Paid by County)	
Exhibit C:	Insurance Requirements (Required by Contractor)	
Exhibit D:	Behavioral Health Provisions (For all BH Contracts)	

X X X X