

Health and Human Services Agency

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DEPARTMENT OF SOCIAL SERVICES

NEVADA COUNTY BOARD OF SUPERVISORS Board Agenda Memo

MEETING DATE: February 11, 2025

TO: Board of Supervisors

FROM: Rachel Peña

SUBJECT: February 11 was proclaimed as "211 Day" in Nevada County, California

in 2021. In recognition of this day, 211 Connecting Point would like to

share an informational presentation to the Board of Supervisors.

RECOMMENDATION: Approve the attached Resolution.

FUNDING: N/A

BACKGROUND: National 211 Day is celebrated each year to recognize more than two hundred "211s" located throughout the Country. 211 is a free, confidential information and referral service that connects more than ninety-three percent of our nation to essential health and human services twenty-four hours a day, 365 days a year either online or over the phone. In 2021, the Board of Supervisors proclaimed every February 11 as "211 Day" in Nevada County.

It is important in all areas of California, including Nevada County, that we honor, celebrate and increase the public's awareness of the essential role 211 has in connecting residents to vital community services such as confidential crisis counseling, housing and utility payment assistance, employment services, food resources, and more. Further, recognition of the critical role that 211 service plays in disseminating information quickly and accurately during emergencies and disasters is an ongoing effort and focus of 211 Connecting Point.

We respectfully request Board approval for 211 Connecting Point to share an informal presentation to the Board.

Approved by: Rachel Peña, LCSW Director of Social Services