



# RESOLUTION No. 24-074

## OF THE BOARD OF SUPERVISORS OF THE COUNTY OF NEVADA

### RESOLUTION ADOPTING THE 2024 VISION, MISSION AND VALUES STATEMENTS AND CORE SERVICES DEFINITION FOR NEVADA COUNTY

WHEREAS, the Nevada County Board of Supervisors met on January 17-19, 2024, and reviewed the Vision, Mission, and Values statements; and

WHEREAS, the Board also reviewed the Core Services definition which reads, "A core service is that which is fundamental to the mission of departments and the County to meet mandated and essential community services. Areas funded by the County in this category include state mandates, and services that support community health and safety such as County infrastructure, roads, jail, justice, and basic public/mental health services and other social services."

NOW, THEREFORE, BE IT HEREBY RESOLVED that the Nevada County Board of Supervisors adopts the attached Vision, Mission, Values Statements as well as the Core Services definition described above, for guidance and use by all County staff and departments.

BE IT FURTHER RESOLVED that the County Executive Officer is directed to use the County Vision, Mission, Value Statements for the development of the 2024/25 Fiscal Year Budget and the management of County operations, programs, and services.

PASSED AND ADOPTED by the Board of Supervisors of the County of Nevada at a special meeting of said Board, held on the 20th day of February 2024, by the following vote of said Board:

Ayes: Supervisors Heidi Hall, Edward C. Scofield, Lisa Swarthout, Susan Hoek and Hardy Bullock.

Noes: None.

Absent: None.

Abstain: None.

ATTEST:

TINE MATHIASSEN  
Chief Deputy Clerk of the Board of Supervisors

By: 

  
Hardy Bullock, Chair



# COUNTY OF NEVADA

## *Vision*

We are dedicated to outstanding public service

## *Mission*

To work with the community to develop sound and innovative public policy, provide strong leadership and deliver excellent services in a fiscally responsible manner

## *Value Statements*

**Customer Satisfaction** - We tailor our products to meet the unique needs of our customers, not presuming that "one size fits all." To do so, we make every effort to understand what customers need and value.

**Collaboration** - We work together across divisions, departments, agencies, and jurisdictional boundaries with cities, districts and other governments to seamlessly serve our citizens/customers. We encourage others to utilize the products and services of our peers throughout the organization.

**Open and Honest Communication** – Communication is a dynamic and ongoing process. We communicate information frequently, accurately, and succinctly. We keep our supervisor and our co-workers informed. We listen and we provide feedback. We communicate only what we know.

**Innovation** - We proactively seek new opportunities to better serve our customers, and continually improve the way we do business to improve our efficiency and quality.

**Integrity** – Our organization and its processes must be ethically grounded. We strive for the success of our organization based on mutual trust and confidence. We are a team and we work together, respecting each individual's contribution and giving credit where it's due.

**Personal Responsibility** – We strive to do our very best in our jobs at all times. We take action when action is required. We don't wait to be told. Our actions provide an example for our co-workers.

**Pride of Ownership** – We are committed to the highest quality and professional excellence in our work. We always do the best we can. We proudly take ownership of what we produce.

**Our Employees** – We provide an environment in which our employees feel safe and supported. We recognize good performance as part of our effort to empower our employees to do their best and seek additional responsibility.

**Our Community** - We help our community choose among our services and programs, by facilitating their understanding of which alternative best matches their values.

**Trust** – We keep our word. We don't make commitments we cannot keep. If a commitment is delayed or interrupted, we notify those affected. We don't surprise them.

**Respect and Civility** - We treat each other with mutual respect. We are civil and respectful even in disagreement. We offer criticism or feedback to others directly and in a positive manner that respects individual dignity. We welcome constructive feedback to ourselves as an opportunity for professional improvement.

**Equity and Inclusion** - We strive to be a community where all residents thrive, visitors feel welcome, and we care for one another despite our differences. There is equal and fair access to resources, opportunities are abundant, and everyone does their part to embrace collective responsibility and take actions that uphold racial and social equity.

*We are accountable for our Vision, Mission and Values*

*Nevada County Board of Supervisors*

*Vision, Mission and Values*

*Resolution 24-XXXX*