



**NEVADA COUNTY
HEALTH & HUMAN SERVICES
AGENCY**

**Health & Human Services
Agency Director
Ryan Gruver**

**Behavioral Health Director:
Phebe Bell, MSW**

**Behavioral Health Medical Director:
Aubrey Eubanks, M.D.**

**BEHAVIORAL HEALTH DEPARTMENT
(Mental Health, Drug and Alcohol Program)**

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**NEVADA COUNTY BOARD OF SUPERVISORS
Board Agenda Memo**

MEETING DATE: June 13, 2023
TO: Board of Supervisors
FROM: **Phebe Bell**

SUBJECT: Resolution approving execution of a Participation Agreement to authorize Nevada County to participate in the California Mental Health Services Authority County Revenue Cycle Management and State Reporting Services for the provision of revenue cycle management, state reporting services, and other support services related to Nevada County Behavioral Health's Electronic Health Record System for the term of July 1, 2023 through March 20, 2029 in the maximum amount of \$868,250.

RECOMMENDATION: Approve the attached Resolution.

FUNDING: Services provided under this contract support the Behavioral Health Department in billing Medi-Cal for Specialty Mental Health and Drug Medi-Cal Organized Delivery System Services, resulting in receipt of Federal Financial Participation revenues. The cost of this contract will be funded by Medi-Cal and Drug Medi-Cal Administration funds, as well as 1991 and 2011 Realignment. These services are included in the Department's FY 23/24 budget and there are no county general fund dollars required in the Agreement.

BACKGROUND:

CalMHSA is a Joint Power Authority representing County Behavioral Health Departments under the authority of the Government Code. CalMHSA has negotiated a seven-year contract in the total amount of \$868,250 to sub-license the Streamline Healthcare Solutions, LLC to the County as its Electronic Health Record System. CalMHSA has entered into a separate business agreement with Streamline that authorizes CalMHSA to provide the Streamline software to the County.

Under this agreement, CalMHSA will provide additional supportive services related to the EHRS and crucial department functions, including:

- Billing and Accounts Receivable support: CalMHSA will assist with monthly billing for services/claims, including generation and submission of batches and claims, assistance with

denials and rebilling, and training and support to internal department billing staff.

- State Reporting: CalMHSA will edit, create, and submit various mandated state reporting files
- County Staff Support: CalMHSA will maintain help desk support for issues related to the EHRS, and will assist with ad hoc configuration and/or reporting needs from staff

It is recommended that the Board approve this contract as it provides the support services which will enable the department to continue to receive revenue for services provided, comply with state reporting requirements, and maintain a fully functional and efficient Electronic Health Records System.

Item Initiated and Approved by: Phebe Bell, MSW, Director of Behavioral Health