
**NEVADA COUNTY
SHERIFF'S OFFICE**



SHANNAN MOON
SHERIFF / CORONER
PUBLIC ADMINISTRATOR

NEVADA COUNTY BOARD OF SUPERVISORS
Board Agenda Memo

MEETING DATE: August 12, 2025

TO: Board of Supervisors

FROM: Shannan Moon, Sheriff-Coroner-Public Administrator

SUBJECT: Resolution authorizing execution of Amendment No. 3 to a Personal Services Contract with Telmate, LLC for providing Incarcerated Persons access to telephone, tablet, and video visitation services, amending the phone rates and maintaining the term until June 30, 2027. (Res 19-443, Res 21-523, Res 24-425)

RECOMMENDATION: Adopt Resolution

FUNDING: This is a revenue contract impacting Fiscal Year 2025/26 through Fiscal Year 2026/27 with any revenues deposited in the Sheriff's Inmate Welfare Fund to provide services for county incarcerated persons.

BACKGROUND: The California Code of Regulations, Title 15, Section 1067, requires the Sheriff's Office to provide incarcerated persons reasonable access to telephones. The Sheriff's Office also desires to provide incarcerated persons access to computers, tablets, and video visitation services. Telmate, LLC has been providing incarcerated person phone services since April of 2011. The parties have agreed to amend the contract to reflect changes mandated by the Federal Communications Commission ("FCC") order, eliminating commission payments, standardizing per-minute call rates, modifying ancillary services charges and tablet provision to ensure regulatory compliance and maintain mandated services. The Sheriff's Office wishes to continue the term of the contract until June 30, 2027, to allow the continued provision of these services.

The contract provides state of the art equipment, and additional educational and visitation options under an updated rate structure. It is recommended that this revenue contract be amended with Telmate, LLC and continue through the remainder of the contract term.

Initiated by: Georgette Aronow

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Approved by: Shannan Moon