Mobile Crisis Team

A component of the state's Medi-Cal transformation





Why Mobile Crisis?

Mobile Crisis Teams offer community-based support to individuals experiencing a mental health or substance use crisis wherever they are in the community.

- In 2020, individuals with mental health and substance use disorders conditions accounted for one-fifth of all ED visits in California.
- Law enforcement entities also feel the impact of needing to respond to behavioral health crises



Part of a larger initiative to improve the overall crisis system

National roll out of 988 system

Moves
behavioral
health issues
out of 911
system

Establish mobile crisis teams

Minimizes law enforcement responses Create crisis receiving centers

Reduces impact on Emergency Departments



State Expectations:

Available to respond 24/7

Ability to be on scene within 60 minutes

Mobile Crisis Teams

Mandatory benefit for Medi-Cal beneficiaries

By 12/31/23

Teams consist of two people trained in crisis response and de-escalation

Teams can transport if needed, connect to resources, and provide after care



Relationship with Law Enforcement

Safety is the top concern

- Close partnership with LE partners
- Can respond together when needed

Complements existing NCSO co-responder mobile crisis

Slightly different scopes of work

Cross referrals are critical

Dispatch process is independent but connected



How will this work in Nevada County?

Contract with Sierra Mental Wellness Group

Current crisis line will provide dispatch

Teams will integrate with current hospital crisis staffing



Getting the word out



Mobile Crisis Team

24/7 Services

Are you struggling emotionally and need help right now?

The mobile crisis team is available to provide you with help now, where you are.

Staffed by caring individuals, the mobile crisis team provides support, plans for safety, and connects you to needed resources.

We are here for you 24 hours a day, 365 days a year throughout Nevada County.

Please call 530-265-5811 for help



Questions?

Our goal is to provide effective and compassionate crisis services to Nevada County residents



