



Health and Human Services Agency

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BEHAVIORAL HEALTH DEPARTMENT

NEVADA COUNTY BOARD OF SUPERVISORS

Board Agenda Memo

MEETING DATE: April 22, 2025

TO: Board of Supervisors

FROM: **Phebe Bell**

SUBJECT: Resolution approving execution of Amendment No. 4 to the Participation Agreement with the California Mental Health Services Authority Semi-Statewide Enterprise Health Record Program to incorporate the addition of new Quality Assurance and Quality Improvement activities related to the Electronic Health Record and increasing the contract maximum from \$2,391,228.09 to \$2,406,864.28 (an increase of \$139,828.94) for the term of July 1, 2022 through March 18, 2029. (RES. 22-365) (RES. 23-098) (RES. 23-235) (RES. 25-004).

RECOMMENDATION: Approve the attached Resolution.

FUNDING:

These services are non-optional and necessary services pursuant to Medi-Cal and the daily functioning and operation of the Behavioral Health Department. Services provided under this agreement will be funded by 2011 and '91 Realignment, Medi-Cal Federal Financial Participation (FFP), MHSA (Mental Health Services Act) dollars and Behavioral Health CalAIM funds made available by the Department of Health Care Services. There are no county general fund dollars required in the Agreement.

BACKGROUND: On July 12, 2022, per Resolution 22-365, the Nevada County Board of Supervisors approved a Participation Agreement to authorize Nevada County to participate in the California Mental Health Services Authority (CalMHSA) Semi-Statewide Enterprise Health Record Program and was subsequently amended March 14, 2023 per Resolution 23-098, and again per Resolution 23-235 on June 13, 2023 again on January 14, 2025 per Resolution 25-004. The State mandated that Mental Health Departments have fully functioning Electronic Health Record Systems in place by 2014. The mandate required that departments are to be fully paperless, and that their electronic health systems are interoperable with like systems from other providers. The department contracted with CalMHSA which researched Electronic Health Record options, conducted a

Request for Proposals, and selected Streamline Healthcare Solutions which is designed to be an integrated fiscal, administrative, and clinical electronic record-keeping and reporting system. The department now fully utilizes Streamline for all aspects of documentation and billing.

This amendment incorporates the addition of new Quality Assurance and Quality Improvement activities related to the Electronic Health Record. Activities will include implementation of new workflows, External Quality Review and compliance audit preparation, and chart review tools and coaching. Additionally, this amendment includes the incorporation of American Medical Association license fees, and an increase in the contingency budget for fluctuations in contract expenditures such as numbers of licensed users and system enhancement requests.

It is recommended that the Board approve this amendment as it allows the Behavioral Health Department to provide quality services to our clients and comply with state quality assurance and compliance requirements.

Approved by: Phebe Bell, Behavioral Health Director