

Nevada County
MHSA Innovation Plan
Crisis Continuum of Care Collaboration

PROJECT YEARS: 2017 - 2022

Overview: Crisis Continuum of Care

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- SB 82 Funding Opportunities
 - Mental Health Services Oversight & Accountability Commission (MHSOAC) Triage Personnel Grant
 - Crisis Workers now located 24/7 at the Emergency Department (ED) to immediately respond to persons in crisis
 - Expanded the number and hours of the SPIRIT Crisis Peer Counselors to support clients and families in the ED, in order to help stabilize the crisis situation
 - Developed the Insight Respite Center, a peer-run, 4-bed program that offers a supportive environment to help stabilize a crisis, and to promote wellness, resiliency, and recovery

Overview: Crisis Continuum of Care

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- SB 82 Funding Opportunities
 - CA Health Facilities Financing Authority (CHFFA)
Investment in Mental Health Wellness Grant
 - Built a Crisis Stabilization Unit (CSU), with four beds. This program is available 24/7 and individuals can stay up to 23 hours to help resolve an immediate psychiatric crisis.
 - This funding only paid to build/develop the CSU facility; it did not support payment for staffing. Staffing is paid through Medi-Cal reimbursement for services, and other MHSA funding.

Overview: Crisis Continuum of Care

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- ▣ Five agencies are involved in our CCC
- ▣ Each CCC program has been operating for over a year: Staff hired; Services delivered; Clients served
- ▣ Each of the five key agencies are functioning well, but unfortunately, each still functions more as a silo than a collaborative System of Care
- ▣ Next developmental stages in enhancing the CCC
 - ▣ Develop strategies to promote interagency and community collaboration

Goals of Innovation Plan

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- To design, develop, and evaluate various approaches to create one coordinated CCC across the different agencies that provide crisis services.
- To enhance a cross-agency structure and develop:
 - ▣ Shared goals;
 - ▣ Clear admission and discharge criteria across the continuum;
 - ▣ Shared policies and procedures to improve outcomes for persons who are in a mental health crisis.
- To reduce barriers and implement opportunities to improve access and resolve an individual's crisis as quickly as possible

Innovation Plan Activities

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- Research and select a proven model to enhance communication and collaboration between multiple agencies and organizational providers
- Utilizing the chosen model, learn to develop and implement a coordinated, interagency crisis system to meet the needs of clients

Innovation Plan Staffing

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- The Innovation Project provides funding for individuals from each component of the CCC to work together to meet the goals of the project, including partially funding the following positions:
 - Lead nurse for the CSU
 - Project Manager for The Respite Center
 - Crisis Worker
 - SPIRIT Crisis Peer Counselor Supervisor
 - NCBH Program Manager

Goals of Innovation Plan

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- To provide the right level and intensity of services, at the right time, to meet client's needs.
- To maximize existing services and learn how to better meet the needs of clients.
- Improve referral and coordination of the CCC service delivery system to improve client outcomes.

Evaluation Components

- Evaluation will have several components:
 - ▣ Evaluation of interagency collaboration measured through administrator, staff, and client surveys
 - ▣ Identification of strengths and barriers to cross-organizational services measured by surveying each organization in the CCC
 - ▣ Periodic surveys of individuals to obtain their input to determine if services are helping to improve outcomes

Evaluation Components

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- ▣ Service-level data collected to measure the number of crisis services activities; referrals to each program in the CCC; number of contacts and duration of services; and location of services
- ▣ Cross-organization coordination evaluated to assess the timeliness of services and outcomes over time, and determine if enhanced collaboration results in more timely access to services and improved client outcomes

MHSA Innovation Budget

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- \$1,000,000 total for 5 years
 - Year 1: \$275,000
 - Year 2: \$250,000
 - Year 3: \$200,000
 - Year 4: \$175,000
 - Year 5: \$100,000

Year	Total Estimated Expenditures	Estimated Revenue	INN Dollars Requested
1	\$ 472,506	\$ 197,506	\$ 275,000
2	\$ 467,278	\$ 217,278	\$ 250,000
3	\$ 458,294	\$ 258,294	\$ 200,000
4	\$ 452,837	\$ 277,837	\$ 175,000
5	\$ 434,895	\$ 334,895	\$ 100,000
Total INN Dollars Requested			\$ 1,000,000



Jim Rider / South Beach

THANK YOU!