



NEVADA COUNTY BOARD OF SUPERVISORS
Board Agenda Memo

MEETING DATE: July 14, 2026

TO: Board of Supervisors

FROM: **Alex Keeble-Toll – Director of Emergency Services**

SUBJECT: Resolution approving Amendment 1 to the contract between HQE Systems and the Nevada County Office of Emergency Services for Alert and Warning Systems, increasing the contract amount by \$3,000.00 and specifying 540,000 message units to be available for use during the period July 14, 2026 through April 13, 2027 and authorizing the Director of Emergency Services to execute the contract amendment.

RECOMMENDATION: Adopt the Resolution

FUNDING: Funding for Contract Amendment 1 with HQE Systems will come from the Office of Emergency Services Fiscal Year 2026/27 budget. A budget amendment will not be required at this time and there is no additional impact on the General Fund.

BACKGROUND: Working under the Emergency Preparedness Board Objective, the Office of Emergency Services (OES) continually develops and maintains a reliable and effective communications capability to alert and warn public officials and the public of an actual or impending emergency or disaster.

Since 2014 OES had been contracted with CodeRED for opt-in alert and warning systems. On November 10, 2025 the CodeRED platform experienced a nationwide data breach which prompted the vendor to decommission the platform. This prompted Nevada County to initiate a formal procurement process to identify the best available product for alert and warning systems.

On January 9, 2026 Nevada County Purchasing issued RFP #207857 for Alert and Warning Services. As part of this process 3,785 firms were notified, 36 firms accessed the RFP, and five proposals were received.

As an outcome of this process HQE Systems was chosen as the qualified firm and on April 14, 2026 Nevada County OES contracted with HQE Systems for Alert and Warning Systems (Res. 26-131).

On May 28, 2026 Nevada County OES conducted a County-wide test of the new Nevada County Alerts system, establishing baseline requirements for number of messaging units required to serve the community.

As an outcome of this test, the parties determined that in order to meet the needs of Nevada County it is desirable to amend the contract to restore the original message units to 300,000 and increase the contract by \$3,000.00 to include an additional 240,000 message units (based on the agreed rate of \$0.0125 per unit), bringing the County's total available credit balance to 540,000 message units.

This Resolution will approve the Contract Amendment 1 between the Nevada County Office of Emergency Services and HQE Systems for Alert and Warning Services, increasing the contract amount by \$3,000.00 and specifying 540,000 message units to be available for use during the period July 14, 2026 through April 13, 2027.

OES will evaluate performance and execute additional one-year contracts for this service on an annual basis.

Item Initiated and Approved by: Alex Keeble-Toll, Director of Emergency Services