



**NEVADA COUNTY
HEALTH & HUMAN SERVICES
AGENCY**

Michael Heggarty, MFT
Agency Director

Department of Social Services

Mike Dent, MPA
Department of Social Services
Director

950 Maidu Ave., PO Box 1210 Nevada City, CA 95959
Ave., Ste 202 Truckee, CA 96161

Telephone (530) 265-1340
Telephone (530) 582-7803

FAX (530) 265-9860 10075 Levon
FAX (530) 582-7729

NEVADA COUNTY BOARD OF SUPERVISORS
Board Agenda Memo

MEETING DATE: January 9, 2018

TO: Board of Supervisors

FROM: **Mike Dent**

SUBJECT: Resolution approving execution of Amendment #1 to the renewal contract with Nevada-Sierra Connecting Point Public Authority (In-Home Supportive Services) for services related to maintaining The Community Resource Directory of 211 Nevada County (www.211connectingpoint.org) database and services related to the operation of the Nevada County 211 Call Center to: 1) increase the Maximum Contract Price from \$167,003 to \$180,000 (an increase of \$12,997) ; 2) amend Exhibit "A", Schedule of Services to add additional Coordinated Care/Homeless Management Information System (HMIS) Services/data collection and reporting requirements; 3) amend Exhibit "B", Schedule of Charges and Payments to reflect the increase in the maximum contract price for F/Y 2017/18.

RECOMMENDATION: Approve the attached Resolution.

FUNDING: Services are funded through available Federal and State sources and County Realignment Dollars. Services were included in the Department's FY 2017/18 budget and there are no County General Fund dollars required in the Agreement. A budget amendment will be included in the next County-wide Budget Amendment.

BACKGROUND: The Board of Supervisors approved a renewal contract with Connecting Point on June 20, 2017 per Resolution 17-313 for Contractor to: maintain The Community Resource Directory 211 Nevada County, an online resource tool that assists individuals in locating and connecting to needed local resources and services; operate the Nevada County 211 Call Center, a free and confidential, 3-digit phone number and service that provides linkage to critical community programs and services, such as food, shelter, counseling, drug and alcohol intervention, job training, child and elder care, health care and youth programs; and for the provision of CalFresh Outreach.

Dial 211 includes County Disaster Preparedness information which may be utilized by the Emergency Operations Center (EOC) and the public in case of an emergency, providing officials a means to offer up-to-date information to citizens during a disaster and serving as a resource for emergency needs, such as rescue services, power information, medical care, fuel, shelter and food.

The Public Authority also serves as the single point of contact for homeless services and provides services to the public to assist with coordinated entry of homeless services and housing opportunities. The Amendment before you today adds additional Coordinated Care/HMIS Services/data collection and reporting requirements. The Contractor will refer all callers seeking housing assistance according to the process determined by the Homeless Resource Council of the Sierras' Coordinated Entry Committee. In addition, the Contractor will collect and enter referral form, basic HMIS and Vulnerability Index data into the HMIS System and provide monthly statistical reports. The HMIS data collection specifically captures client-level, system-wide information over time on the characteristics and services needs of men, women and children experiencing homelessness. This data collection will assist DSS in determining service needs to better serve Nevada County homeless clients.

Item Initiated and Approved by: Mike Dent, Director of Social Services