



**NEVADA COUNTY**  
**HEALTH & HUMAN SERVICES**  
**AGENCY**

**Health & Human Services**  
**Agency Director**  
**Ryan Gruver**

**Behavioral Health Director:**  
***Phebe Bell, MSW***

**Behavioral Health Medical Director:**  
***Aubrey Eubanks, M.D.***

**BEHAVIORAL HEALTH DEPARTMENT**  
**(Mental Health, Drug and Alcohol Program)**

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**NEVADA COUNTY BOARD OF SUPERVISORS**  
**Board Agenda Memo**

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**MEETING DATE:** March 14, 2023

**TO:** Board of Supervisors

**FROM:** **Phebe Bell**

**SUBJECT:** Resolution approving execution of Amendment No. 1 to the Participation Agreement to authorize Nevada County to participate in the California Mental Health Services Authority (CalMHSA) Semi-Statewide Enterprise Health Record Program for the provision of licensed software, support, hosting and maintenance of software commonly known as Streamline Healthcare Solutions, LLC related to Nevada County Behavioral Health's Electronic Health Record System (EHRS). This amendment adds capacity for appointment reminders and text communication and increases the contract maximum from \$2,281,864 to \$2,307,457 (an increase of \$25,593) for the term of July 1, 2022 through March 18, 2029. (RES. 22-365)

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**RECOMMENDATION:** Approve the attached Resolution.

**FUNDING:** These services are non-optional and necessary services pursuant to Medi-Cal and the daily functioning and operation of the Behavioral Health Department. Services provided under this agreement will be funded by 2011 and '91 Realignment, Medi-Cal Federal Financial Participation (FFP), MHSA (Mental Health Services Act) dollars and Behavioral Health CalAim funds made available by the Department of Health Care Services. These services are included in the Department's FY 22/23 budget and there are no county general fund dollars required in the Agreement.

**BACKGROUND:**

On July 12, 2022, per Resolution 22-365, the Nevada County Board of Supervisors approved a Participation Agreement to authorize Nevada County to participate in the California Mental Health Services Authority (CalMHSA) Semi-Statewide Enterprise Health Record Program. The State mandated that Mental Health Departments have fully functioning Electronic Health Record Systems in place by 2014. The mandate required that departments are to be fully-paperless, and that their electronic health systems are interoperable with like systems from other providers. The

department selected and is using the Cerner Community Behavioral Health (CCBH) Solutions Software System (formerly known as the Anasazi Behavioral Health Software) which is designed to be an integrated fiscal, administrative, and clinical electronic record-keeping and reporting system.

The Contractor provides assistance on items such as: generating reports to extract data from the electronic health record system, providing guidance on workflow and ongoing system set-up, assisting with month-end billing and accounts receivable processes including data and error review prior to submission of claims to the State, training of county and contracted staff, reviewing and uploading Streamline software updates, and providing helpdesk functionality.

This amendment authorizes the Contractor to add additional functions to the system. Specifically the County will be purchasing the “SMS/Text Notification Reminders” subscription, which is a monthly charge, as well as one-time costs for installing this functionality. Text reminders reduce no show rates for appointments which allows the department to operate more efficiently.

It is recommended that the Board approve this amendment as it allows the Behavioral Health Department to provide quality services to our clients, including providing timely reminders of important appointments and increasing clients’ ability to access needed care.

**Item Initiated and Approved by:** Phebe Bell, MSW, Director of Behavioral Health