

CERTIFICATE OF RECOGNITION

Ann Guerra

The Nevada County Board of Supervisors takes great pleasure in recognizing Ann Guerra for her many years of dedicated public service to the residents and communities of Nevada County, including her work as Executive Director of the Nevada-Sierra Connecting Point Public Authority (Connecting Point), and her service on the Nevada County Transit Commission and Nevada County Transportation Commission.

As Executive Director of Connecting Point, Ann brought her considerable experience, energy, and creativity to her work, expanding Connecting Point's mission to meet the changing needs of our community. Under Ann's leadership, Connecting Point has become an integral partner of the County of Nevada, providing programs and services in collaboration with departments throughout our Health and Human Services Agency and our Office Emergency Services.

During Ann's tenure, Connecting Point became the home of Nevada County's 211 program, which connects people to vital resources through a searchable database and 24/7 local call center. The 211 program has flourished under Ann's leadership, becoming a critical source of information and assistance for community members during wildfires, Public Safety Power Shutoffs, and the COVID-19 pandemic. Most recently, Ann worked to expand 211's services to Placer County, creating a regional hub that serves Nevada County, Placer County, and the Tahoe-Truckee region with one simple access point.

Among her many accomplishments, Ann partnered with the County to address homelessness by implementing the County's Homelessness Management Information System (HMIS) in 2018 to connect unhoused or at-risk individuals and families to temporary, transitional, and permanent housing.

Ann's public service in Nevada County stretches well beyond her work at Connecting Point. A tireless advocate for people with disabilities, Ann began her career as a volunteer at FREED Center for Independent Living and eventually served as the executive director there from 2001 to 2007 before moving on to lead Connecting Point. She has served on the Transit Commission since 1997 and the Nevada County Transportation Commission since 2009, during some of the most challenging times in recent history, including the Great Recession and the COVID-19 pandemic. Throughout these trying times, she provided calm, confident leadership, acting as a voice of reason and sympathy when services became strained and required significant modification. During her work on the Transit Commission, she enabled the growth of the transit system by supporting the implementation of service to the North San Juan area, the development and implementation of senior 65+ on-demand dial-a-ride service, and the approval of increased frequency on Route 1 to 30 minute service. She also championed the development and implementation of much-needed travel training services, which offer one-on-one training for any community member wishing to learn how to confidently navigate the transit system.

Ann has always put the community first, taking on challenges and embracing innovation to improve the lives of all Nevada County residents.

Therefore, it is with great pleasure that the Nevada County Board of Supervisors thanks and congratulates Ann Guerra on her many years of dedicated service to the residents and communities of Nevada County for her work as Executive Director of the Nevada-Sierra Connecting Point Public Authority and her service on the Nevada County Transit Commission and Nevada County Transportation Commission.

Dan Miller, Chair

Edward C. Scofield, District II

Heidi Hall, District I

Susan K. Hoek, District IV

Hardy Bullock, District V