

Statement of Work

This Statement of Work (the “SOW”) dated October 21, 2020 is entered into pursuant to the Master Professional Services Agreement between Nevada County Community Library (“Client”) and Innovative Interfaces Incorporated (“Innovative”) effective as of April 23, 2019 (the “Agreement”). Innovative and Client may each be referred to as “Party” from time to time or collectively as “Parties”.

A. Purpose of this Statement of Work

The SOW provides an overview of the scope of the project and fees to complete the engagement based on Innovative’s prior experience with similar projects and preliminary discussions with Client. The Client hereby acknowledges that the SOW is not meant to capture all detailed requirements but documents the high level requirements and implementation approach discussed and that additional detailed requirements discussions will be required to outline the full scope of work between the Parties.

B. Project Scope of Services

The Scope of the project includes the following set of professional services:

1. *Innovative Mobile App Implementation*

- a) Innovative will install Innovative Mobile App.

All specified work includes, where necessary:

- 1) Project management
- 2) Requirements consultation between client and Innovative
- 3) Installation and configuration of the purchased software modules on a single production environment. If installation and configuration is required to be performed on additional server environments, additional fees will apply.
- 4) Post-implementation testing
- 5) Remediation of post-implementation issues, found during our own testing or found by the client

2. *Innovative Mobile App Barcode Implementation*

- a) Innovative will install 6 (six) barcodes for Innovative Mobile App

No work will be performed, on the client’s production environment, without prior notification to, and approval from, the client. Work will be performed in pre-specified maintenance windows, as agreed upon in advance by the client and Innovative.

Any requested work, outside of the specifications listed above, will be quoted at an additional cost, and written approval must be provided by the client before work can proceed.

C. Innovative Services Team

The Services Team will have the following resources available for this project:

- 1. System Engineer: System Engineers work with the Library on ILS setup and configuration as well as installations, network connections, and infrastructure configuration.



D. Client Implementation Team

- 1. Technical Lead: Will be responsible for assisting with Client responsibilities related to the installation and any other system level duties required by Client.

E. Implementation Assumptions

- 1. Client will have adequate resources available to ensure timely completion of any library tasks outlined in the project schedule.
- 2. Timeline for the completion of this project will be established, through joint planning conversations between the client and Innovative during the initial stage of the project.

F. Fees and Payment Terms

Fees for Services delivered under this SOW will be charged on a fixed price basis as set forth in the Innovative Pricing Exhibit EST-INC12579 attached herewith and are made in good faith based on the activities, approach, and assumptions contained within the SOW. Payment terms for this SOW are as set forth in the Professional Services Agreement. Any additional Change Requests will be performed at a blended rate of \$200 per hour for all resources. Additionally, Client is responsible for all reasonable out-of-pocket costs and expenses incurred during this SOW. Pricing assumes that deliverables in this Statement of Work are completed within six months or additional Services fees will apply.

IN WITNESS WHEREOF each party has caused this SOW to be executed by its duly authorized representatives.

AGREED:

Client	Innovative
Nevada County Community Library	Innovative Interfaces Incorporated
By:	By:
Name:	Name:
Title:	Title:
Date:	Date:



Pricing Exhibit

Innovative Interfaces Incorporated
 1900 Powell St.
 Suite 400
 Emeryville CA 94608
 United States

Date 10/20/2020
Quote # EST-INC12579
Payment Terms Net 30
Sales Rep Tom McNamara
Technical Contact CU7573 Nevada County Library : C...
Site Code nvcc1
Expires 1/18/2021

Bill To
 Nevada County Community Library
 980 Helling Way
 Nevada City CA 95959-8619
 United States

Ship To
 Nevada County Community Library
 980 Helling Way
 Nevada City CA 95959-8619
 United States

Currency
US Dollar

Item	Item Category	Qty	Description	Options	Original Rate	Unit Price	Amount
Innovative Mobile App Implementation	Services	1	Innovative Mobile is a mobile library application designed to extend the walls of your library through advanced capabilities such as discovery, patron account access, and "Click and Collect" which allows patrons to reserve items and then be notified when it's time to pick up.		1,000	1,000.00	1,000.00
Barcodes Innovative Mobile One Time Implementation	Services	6	Barcodes Innovative Mobile - one time implementation		500.00000004	500.00	3,000.00

Total Fees US\$4,000.00