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**NEVADA COUNTY  
SHERIFF'S OFFICE**



**SHANNAN MOON**  
SHERIFF/CORONER  
PUBLIC ADMINISTRATOR

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**NEVADA COUNTY BOARD OF SUPERVISORS**  
**Board Agenda Memo**

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**MEETING DATE:** December 14, 2021

**TO:** Board of Supervisors

**FROM:** **Shannan Moon, Sheriff-Coroner-Public Administrator**

**SUBJECT:** Resolution authorizing execution of Amendment #1 to a Personal Services Contract with Telmate, LLC, for providing inmate access to telephone, tablet, and video visitation services, changing phone rates as mandated by the California Public Utilities Commission and extending the term until June 30, 2024

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**RECOMMENDATION:** Adopt Resolution

**FUNDING:** This is a revenue contract impacting FY 21/22 through FY 23/24 with any revenues deposited in the Sheriff's Inmate Welfare Fund to provide services for county inmates.

**BACKGROUND:** The California Code of Regulations, Title 15, Section 1067, requires the Sheriff's Office to provide inmates reasonable access to telephones. The Sheriff's Office also desires to provide inmates access to computer, tablets, and video visitation services. Telmate, LLC had been providing inmate phone services since April of 2011. Recently the California Public Utilities Commission (CPUC) mandated a reduction in rates and ancillary services charged to inmates. This altered the revenues in the contract to Telmate and the Inmate Welfare Fund. To maintain the mandated services and comply with the new CPUC rates, the contract needed to be revised to reflect reduced rates and funding for the Inmate Welfare Fund while maintaining mandated and critical services.

The contract provides state of the art equipment, additional educational, and visitation options and under the new rate structure, will generate minimum, if any, revenue to the Sheriff's Inmate Welfare Fund. This revenue contract with Telmate, LLC is extended from June 30, 2022, to June 30, 2024.

**Initiated by:** Rolf Kleinhans

**Approved by:** Shannan Moon