



**NEVADA  
COUNTY**  
CALIFORNIA

Health and Human Services Agency

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## DEPARTMENT OF SOCIAL SERVICES

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### NEVADA COUNTY BOARD OF SUPERVISORS

#### Board Agenda Memo

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**MEETING DATE:** November 12, 2024

**TO:** Board of Supervisors

**FROM:** **Rachel Peña**

**SUBJECT:** Resolution approving execution of an Agreement with Evident Change for the provision of case management software services in the maximum amount of \$79,428.69 for the term of August 1, 2024 through July 31, 2029.

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**RECOMMENDATION:** Approve the attached Resolution.

**FUNDING:** Services will be funded through available State and Federal sources and department realignment dollars. Services are included in the Department's FY 2024/25 budget. There are no county general fund dollars required in the agreement.

**BACKGROUND:** Child Welfare Services investigates reports of child abuse, screens and assesses families, provides case management and other services to help families stay together or reunify. There are court timelines, investigation timeframes, and state and federal performance measures that the agency must adhere to.

SafeMeasures is a case management software service that helps Child Welfare workers to monitor service delivery and agency performance by navigating a set of customized reports and dashboards. These reports permit Child Welfare workers to estimate current workload demand, plan more effective service interventions, and monitor certain performance indicators established by county, state, or federal regulatory requirements. SafeMeasures includes quality control displays that agencies may use to improve compliance with state or federal performance measures.

It is recommended that the Board approve this contract, as the services provided ensure quality case management and enable continuous quality improvement.

**Approved by:** Rachel Peña, LCSW Director of Social Services