## MEMORANDUM OF UNDERSTANDING BETWEEN THE NEVADA COUNTY PROBATION DEPARTMENT AND DEPARTMENT OF SOCIAL SERVICES

This Memorandum of Understanding (MOU) is entered into for Fiscal Year 2019-20, by and between the County Probation Department and the Department of Social Services (DSS).

WHEREAS, the purpose of this agreement is to develop a coordinated services approach between CalWORKs (California's version of the federal Temporary Assistance for Needy Families – TANF) and the County Probation Department. A certain number of adults are involved in both the CalWORKs and Probation systems. These adults must navigate between two different systems which often have conflicting requirements and timeframes. Service coordination and case planning prevents duplication of efforts and maximizes funding and resources to better serve clients accessing both systems.

WHEREAS, finding a job is challenging for most job seekers in this economy, it can be even more challenging for adults on probation. By having CalWORKs and Probation coordinate case plans and services, barriers to employment such as substance abuse, mental health, legal issues, and work restrictions can be identified and more thoroughly addressed.

WHEREAS, having a coordinated case plan will enable both CalWORKs and Probation to provide continued support by intervening if problems arise; improving the likelihood of job placement and retention through the assistance of an Employment & Training Specialist, reducing the risk of re-offending behavior by providing treatment and employment services, and helping probationers become tax-paying citizens through employment.

NOW, THEREFORE, it is mutually understood and agreed to between the parties as follows:

# **SCOPE OF SERVICES:**

#### **Probation Responsibilities:**

- Probation staff will screen probationers to determine if they are receiving CalWORKs.
- Probation staff will complete a release of confidentiality agreement on identified shared clients, within 10 days of screening, for each probationer receiving or potentially eligible for CalWORKs.
- Probation staff will contact CalWORKs staff, within 10 days of screening, regarding identified shared clients to determine if identified CalWORKs probationers are required to participate in the Welfare to Work program.
- Probation staff will complete a risk/needs assessment of each identified shared client, within 30 days of screening, to identify criminogenic needs including need for employment. Upon identifying employment as a top criminogenic need, Probation will identify strengths and barriers to employment and enter a

chrono note into the Probation case management file documenting the contact with the shared client.

- Probation staff will complete a case management plan within 60 days of sentencing. Case management plan will include rehabilitation milestones to be met prior to seeking employment, appropriate timing of job search, job search activities, and job readiness.,
- Probation staff will share all employment related assessments and plans with CalWORKs designated staff, at least semi-monthly.
- Probation and CalWORKs staff will discuss case plans and coordinate services for each determined client active on both caseloads on a monthly basis.
- Probation and CalWORKs staff will share clients' progression toward goals on each respective case plan, at least semi-monthly.
- Probation staff will refer clients seeking employment to the One-Stop Center and/or Connecting Point for job search activities, job training programs or other support systems.
- Probation Administrative Services Officer will provide access and annual training to the Social Services Analyst on how to utilize the Automon database system to check probation status of mutually served customers
- If there is a determination that the CalWorks customer may be eligible for a reduction in charge or an expungement, they will be referred to the Public Defender's office to pursue a legal remedy pursuant to Penal Code Section 1203.4 et seq.

# CalWORKs Responsibilities:

- CalWORKs Employment staff will screen all CalWORKs participants during the initial appraisal component to determine if they are receiving services from Probation.
- Within 10 days of the initial appraisal CalWORKs staff will complete a release of confidentiality agreement with each probationer that may be receiving services from the Probation department.
- CalWORKs staff will share all employment related assessments and plans with Probation designated staff on a monthly basis.
- CalWORKs staff will develop an employment plan with each client and share results with designated Probation staff on a monthly basis.
- CalWORKs staff will provide job services such as job preparation workshops; resume writing, interview assistance, career assessments, job training and job retention workshops to help dual clients obtain employment.

- CalWORKs staff will provide needed supportive services such as child care, transportation, substance abuse treatment, and work related tools and equipment to help dual clients obtain and keep employment.
- Social Services Analyst will check Automon for the current probation status of customers referred from the Employment Services Point of Contact each month

## Joint Responsibilities:

- Both parties will work collaboratively to combine data, on a monthly and yearly basis, to compile a list of mutually served customers who are receiving cash, employment and probation services
- Both parties will cooperate with one another in resolving any disputes and meet as needed for any problem-solving committees.
- Both parties shall comply with all state and federal laws and regulations concerning safeguarding confidentiality of records and/or information.
- Both parties agree to comply with the requirements of 42U.S.C. 1171 et seq., Health Insurance Portability and Accountability Act of 1996. (HIPAA) and its subsequent amendments, related to Protected Health Information (PHI), in performing any task or activity related to this Agreement.

### **Duration of Agreement:**

This Agreement will be effective from July 1, 2019 through June 30, 2020 or until either party gives thirty (30) days written notice to the other of their intent to amend or terminate this Agreement.

We, the undersigned, on behalf of the Nevada County Probation Department and Nevada County Department of Social Services approve this contract.

Tex Ritter, Director Department of Social Services Michael Ertola Chief Probation Officer

Date: \_\_\_\_\_

Date: \_\_\_\_\_