



**NEVADA COUNTY  
HEALTH & HUMAN SERVICES  
AGENCY**

**Ryan Gruver  
Agency Director**

**Department of Social Services**

**Rachel Roos  
Department of Social Services  
Director**

950 Maidu Ave., PO Box 1210  
10075 Levon Ave., Ste 202  
988 McCourtney Road

Nevada City, CA 95959  
Truckee, CA 96161  
Grass Valley, CA 95949

Telephone (530) 265-1340 FAX (530) 265-9860  
Telephone (530) 582-7803 FAX (530) 582-7729  
Telephone (530) 265-1340 FAX (530) 274-1049

**NEVADA COUNTY BOARD OF SUPERVISORS  
Board Agenda Memo**

---

**MEETING DATE:** October 13, 2020

**TO:** Board of Supervisors

**FROM:** Rachel Roos

**SUBJECT:** Resolution approving execution of Amendment No. 1 to the Personal Services Agreement with Nevada-Sierra Connecting Point Public Authority (In-Home Supportive Services) for the provision of services related to maintaining the Community Resource Directory of 211 Nevada County ([www.211NevadaCounty.com](http://www.211NevadaCounty.com)) database and services related to the operation of the Nevada County 211 Call Center to: 1) increase the Maximum Contract Price from \$196,128 to \$206,197 (an increase of \$10,069) due to increased volume due to COVID calls, and revise Exhibit "B" Schedule of Charges and Payments to reflect the increase in the maximum contract price for the term of July 1, 2020 through June 30, 2021 (RES 20-292).

---

**RECOMMENDATION:** Approve the attached Resolution.

**FUNDING:** Services are funded through available Federal and State sources and County Realignment Dollars. A budget amendment is not necessary and there are no County General Fund dollars required in the Agreement.

**BACKGROUND:**

Dial 211 is a free and confidential, 3-digit phone number and service that provides access to critical community programs and services, such as food and shelter, counseling, drug and alcohol intervention, job training, child and elder care, health care and youth programs. The Community Resource Directory of 211 Nevada County is an online resource tool that assists County residents, and Out of County interested parties, in locating and connecting to needed local resources and services. This contract provides for the maintenance of this resource database, and for the provision of CalFresh outreach.

In addition, Dial 211 includes County Disaster Preparedness information which may be utilized by the Emergency Operations Center (EOC) and the public in case of an

emergency, providing officials a means to offer up-to-date information to citizens during a disaster and serving as a resource for emergency needs, such as rescue services, power information, medical care, fuel, shelter and food.

Per Resolution No 20-292, the Board of Supervisors approved the renewal contract with Nevada-Sierra Connecting Point Public Authority for FY 2020/21. Through this contract, the Public Authority will continue to provide a Certified Resource Specialist who meets professional, licensing and credentialed program requirements. The Resource Specialist ensures the information that is contained in the resource database is accurate, up-to-date and organized into a system that allows people to effectively search for needed services.

Under the proposed Amendment No. 1, the Parties desire to increase the total amount of the Contract to \$206,197 (an increase of \$10,069), as reflected in the revised Exhibit "B" Schedule of Charges to reflect the need to contract for a database that will meet the needs of 211.

It is recommended the Board approve this Amendment No. 1 as the Community Resource Directory of 211 Nevada County is a vital resource tool for Nevada County residents, as well as Out of County interested parties, in locating and connecting to critical local resources and services.

**Item Initiated and Approved by:** Rachel Roos, Director of Social Services