



Health and Human Services Agency

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DEPARTMENT OF SOCIAL SERVICES

NEVADA COUNTY BOARD OF SUPERVISORS

Board Agenda Memo

MEETING DATE: July 8, 2025

TO: Board of Supervisors

FROM: **Rachel Peña**

SUBJECT: Resolution approving execution of a renewal contract with Nevada-Sierra Connecting Point Public Authority (In-Home Supportive Services) related to In-Home Supportive Services Provider Enrollment and Timesheet Processing in the maximum amount of \$229,273 for the term of July 1, 2025 through June 30, 2026.

RECOMMENDATION: Approve the attached Resolution.

FUNDING: The Public Authority, as operated by Connecting Point, and In-Home Supportive Services (IHSS) are mandated services. Contract services are supported by State and County Realignment funds. Services were planned for in the Department's FY 2025/26 budget and there are no county general fund dollars required in the Agreement.

BACKGROUND: Attached is the renewal contract with Connecting Point for services related to IHSS Provider enrollment, payroll, and timesheet activities. Under this contract, the Contractor ensures all existing and prospective in-home supportive services providers submit to fingerprint imaging and undergo a criminal background check by Department of Justice as a condition of IHSS enrollment. The Public Authority ensures that all providers comply with all state regulations and is responsible for accomplishing the enrollment of providers, timesheets and payroll activities.

These activities include: Live Scan, documentation, state required orientation, record keeping of the providers, new provider enrollment, existing provider's re-enrollments, fingerprinting of providers, receiving and storing results of Live Scans, copying and storing ID of all providers as well as handling all forms, including W-4s and payroll activities such as lost warrants and replacement timesheets.

Due to Fair Labor Standards requirements, IHSS providers are now eligible for overtime, medical appointment accompaniment, and travel time compensation. Several new forms and a revised timesheet have been created to comply with these new mandates which require follow-up to ensure they are completed accurately, timely, and consistently between the recipient and their provider(s). These significant program changes require outreach and education to ensure understanding and compliance with California Department of Social Services direction and to make sure recipients receive the in-home care they need without disruption. A helpline is being provided and staffed by Public Authority for overtime requests and to answer overtime-related questions. Public Authority also manages provider violations and processes all grievances and requests for appeals per State direction for those who go over their allotted cap.

It is recommended that the Board approve this renewal contract which will ensure that recipients continue to receive needed in home care.

Approved by: Rachel Peña, LCSW Director of Social Services