



Les Ybarra
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March 22, 2021

Nevada County Board of Supervisors
ATTN: Clerk of the Board
950 Maidu Avenue
Nevada City, CA 95959-8617

Agenda Item: SR 21-0141 Medi-Cal Managed Care Model Transition

Dear Honorable Board of Supervisors:

Anthem Blue Cross has proudly provided Medi-Cal coverage to Nevada County residents since 2014. We are writing today to underscore our commitment to Medi-Cal members and to the communities in which they live. As the county deliberates changes to its Medi-Cal contracting model, we want to ensure the Board has a complete view of services provided to members and the partnerships that Anthem Blue Cross has developed throughout the county.

Anthem Blue Cross serves nearly 13,000 Medi-Cal beneficiaries in Nevada County and represents one of two options for Medi-Cal members. We provide a wide range of support services and activities aimed toward both our members and the provider community:

- *Community partnerships and member outreach:* direct to member food assistance programs and financial support for safety-net organizations.
- *Clinical support for local hospitals, clinics, and members in Nevada County:* Behavioral Health and RN Case Managers who provide assistance with care coordination, discharge planning and engagement with Anthem's clinical programs, i.e. High-risk OB, Disease management, etc.
- *Local county support:* iPads to improve telehealth access within County agencies. Funding for training programs around behavioral health, ACEs, and flu clinic support.
- *FQHC and physician assistance:* telehealth programs and funding, flu clinic coordination and sponsorships, EMR optimization activities as well as broad support via direct grants and sponsorships that supports the local community.
- *COVID-19:* Provided free telehealth access for all residents for urgent care and behavioral health. Distributed hand sanitizers, thermometers, and hygiene kits to County agencies for community members.

Choice of and access to quality health care has never been more critical. Thank you for the opportunity to provide this overview of the work that Anthem Blue Cross has done to provide health care for Nevada County residents. We recognize that the Board has important decisions to make around the provision of Medi-Cal services to members and that building out a managed care program in the county was not without its early challenges. We greatly value the partnerships we have established in the county and are proud of the work accomplished on behalf of Medi-Cal members. We look forward to further discussions around exploring the best options for beneficiaries in the community, and the opportunity to provide a deeper understanding of our commitments in Nevada County.

Sincerely,

A handwritten signature in blue ink, consisting of a stylized 'L' followed by a horizontal line.

Les Ybarra
Interim President, CA Medicaid Health Plan

CC: Supervisor Miller
Supervisor Hoek
Supervisor Hall
Supervisor Scofield
Supervisor Bullock