



**NEVADA COUNTY  
HEALTH & HUMAN SERVICES AGENCY**

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**NEVADA COUNTY BOARD OF SUPERVISORS  
Board Agenda Memo**

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**MEETING DATE:** February 9, 2021

**TO:** Board of Supervisors

**FROM:** **Rachel Roos**

**SUBJECT:** Request for Resolution Proclaiming every February 11 as “211 Day” in Nevada County, California, accompanied with an informational presentation to the Board.

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**RECOMMENDATION:** Approve the attached Resolution.

**FUNDING:** N/A

**BACKGROUND:**

National 211 Day is celebrated each year to recognize more than 200 211s located throughout the Country. 211 is a free, confidential information and referral service that connects more than 93 percent of our nation to essential health and human services 24 hours a day, 365 days a year either online or over the phone. In conjunction with the National 211 Network, 211 Connecting Point is interested in having the Board of Supervisors proclaim every February 11 as “211 Day” in Nevada County.

It is important in all areas of California, including Nevada County, that we honor, celebrate and increase the public’s awareness of the essential role 211 has in connecting residents to vital community services such as confidential crisis counseling, housing and utility payment assistance, employment services, food resources, and more. Further, recognition of the critical role that 211 service plays in disseminating information quickly and accurately during emergencies and disasters is an ongoing effort and focus of 211 Connecting Point.

We respectfully request Board approval to proceed as outlined in the resolution.

**Item Initiated and Approved by:** Rachel Roos, Director of Social Services