

**MEMORANDUM OF UNDERSTANDING
BETWEEN
BLUE CROSS OF CALIFORNIA PARTNERSHIP PLAN, INC. (ANTHEM)
AND THE
NEVADA COUNTY PUBLIC HEALTH DEPARTMENT**

STD SERVICES

CATEGORY	STD SERVICES	ANTHEM
LIAISON	<ol style="list-style-type: none"> 1. Appoint a STD liaison with expertise in the subject to facilitate timely exchange of Program and patient specific information with Anthem and to inform STD staff of their roles and responsibilities. 2. Provide updated information regarding standards and guidelines concerning STDs. STD Services to ensure the most recent Center for Disease Control (CDC) guidelines are available to the plan. 3. Attend at least one liaison VS Quarterly/Yearly. 	<ol style="list-style-type: none"> 1. Appoint a STD liaison with expertise in the subject to facilitate timely exchange of Program and patient specific information with STD Services and to inform Anthem provider staff of their roles and responsibilities in regard to STD services. 2. Ensure providers have access to CDC guidelines. 3. Work in concert with STD Services to coordinate rapid response to outbreak situations. 4. Attend at least one liaison meeting Quarterly/Yearly.
DATA COLLECTION	<ol style="list-style-type: none"> 1. Monitor disease prevalence and trends, provide data to Plans, and <u>as resources are available</u>, provide assistance to Anthem to analyze and evaluate data. 	<ol style="list-style-type: none"> 1. Collect disease prevalence data, including demographics for population and give data to health department.
DISEASE REPORTING	<ol style="list-style-type: none"> 1. Provide the Anthem providers with California Morbidity Report (CMR) forms and guidelines for reporting. Monitor the disease-reporting process, including accuracy and completeness of information provided. 2. Provide Anthem clinical laboratories with lists of reporting requirements; including required patient information and guidelines for providing this data to the STD program. Monitor the disease-reporting process. 3. Share relevant STD reports/data with Anthem. 4. Assure that STD reporting requirements are met. 	<ol style="list-style-type: none"> 1. Provide County STD program with completed California Morbidity Report (CMRs) on patients with reportable STDs as described in the California Code of Regulations, Title 17, Division 1, Chapter 4, Subchapter 1, and Article 1. 2. Anthem clinical laboratories provide County STD program with required information on patients with reportable STDs as described in the California Code of Regulations, Title 17, Division 1, Chapter 4, Subchapter 1, and Article 1. 3. Assure provider compliance with STD reporting requirements.
STD SCREENING PROTOCOL	<p>Assist Anthem in developing risk-assessment tools and screening protocols, as resources allow.</p>	<p>Develop STD risk-assessment tools and screening protocols for asymptomatic patients.</p>
PROVISION OF SERVICES	<p><i>For Counties with categorical STD Clinics:</i></p> <ol style="list-style-type: none"> 1. Provide STD screening, diagnosis, counseling/education, and treatment 	<ol style="list-style-type: none"> 1. Provide STD screening, diagnosis, counseling/education and treatment

**MEMORANDUM OF UNDERSTANDING
BETWEEN
BLUE CROSS OF CALIFORNIA PARTNERSHIP PLAN, INC. (ANTHEM)
AND THE
NEVADA COUNTY PUBLIC HEALTH DEPARTMENT**

STD SERVICES

	<p>for Anthem members, including sensitive services to minors (age 12 and over) without prior authorization for diagnosis and treatment of listed STDs in accordance with the definition of episodes as contained in Medi-Cal Policy Letter 96-09.</p> <ol style="list-style-type: none"> 2. STD services for the disease episode include the diagnosis and treatment of the following STDs: syphilis, gonorrhea, chlamydia, herpes simplex, chancroids, trichomoniasis, human papilloma virus, non-gonococcal urethritis, lymphogranuloma venereum and granuloma inguinale. <i>Citation: Exhibit A, Attachment 12, Provision 1</i> 3. Inform members of their rights regarding release of confidential information to their primary care provider (PCP) or Anthem. 4. Educate members regarding importance of continuity of care. 5. Ensure members will be seen in a timely manner. If the patient cannot be seen within 24 hours in a categorical STD clinic, arrangements will be made in a public health setting to see the patient. 	<p>for Anthem members, including sensitive services to minors (ages 12 and over) for diagnosis and treatment of listed STDs in accordance with the definition of episodes as contained in Policy Letter 96-09.</p> <ol style="list-style-type: none"> 2. Inform all Anthem members of their right to access out-of-Plan STD services without prior authorization including sensitive services for minors without parental consent. Also inform them that these services are available at County STD clinics (where applicable) at no charge to them. 3. Inform members of their right to confidentiality.
STD CONSULTATION AND TECHNICAL ASSISTANCE	Provide Anthem Providers with consultation for STD diagnosis, treatment, follow-up and referral of patients.	Notify Anthem staff of STD program consultation.
PARTNER NOTIFICATION AND REFERRAL	<ol style="list-style-type: none"> 1. Conduct contact investigations, with support as appropriate from the California Department of Public Health Sexually Transmitted Diseases Control Branch regional field office Disease Intervention Section staff in response to the location and treatment of sexual partners of infected individuals according to LHD disease control priorities, and ensure they are tested, receive appropriate counseling and treatment, and identify sexual partners for further follow-up. 2. Monitor partner-referral efforts of Anthem and assist in locating and follow-up of hard-to-reach members.as State and local resources 	<ol style="list-style-type: none"> 1. Inform providers regarding the importance of rapidly notifying sexual partners of infected enrollees so they can be tested and be in receipt of appropriate counseling and treatment at earliest opportunity. 2. Ensure the STD patient’s sexual partners who are Anthem members are tested, treated and counseled according to partner management guidelines.

**MEMORANDUM OF UNDERSTANDING
BETWEEN
BLUE CROSS OF CALIFORNIA PARTNERSHIP PLAN, INC. (ANTHEM)
AND THE
NEVADA COUNTY PUBLIC HEALTH DEPARTMENT
STD SERVICES**

	allow.	
COORDINATION OF CARE	Communicate medical information to Anthem liaison or Anthem according to contract, with member's consent, as soon as possible after diagnosis/treatment services.	Assure that clinical information provided by LHD reaches PCP for follow-up in a timely fashion.
REIMBURSEMENT	Contractor shall reimburse local health departments and non-contracting family planning providers at no less than the appropriate Medi-Cal FFS rate, for the diagnosis and treatment of a STD episode. <i>Citation: Exhibit A, Attachment 8, Provision 10.</i>	Reimburse an appropriately documented, claim for diagnosis and treatment of STD's in accordance with MMCD Policy Letter No. 96-09, its replacement or updated and/or revised editions within 30 days of receipt of claim.
DATA SHARE/REPORTING	<ol style="list-style-type: none"> 1. Share relevant STD reports/data with Anthem. 2. Assure that STD reporting requirements are met. 	<ol style="list-style-type: none"> 1. Assure provider compliance with STD reporting requirements.
HEALTH EDUCATION	<ol style="list-style-type: none"> 1. As resources allow; provide technical assistance to Anthem on needs of target population and assistance in designing appropriate health education programs. 2. As resources allow; provide updated information on STD prevention and control to Anthem. 3. As resources allow; provide health education technical assistance, assist in training and choosing STD-specific educational materials to Anthem providers and community agencies to enhance their availability to access high-risk individuals and deliver effective STD health education programs. 4. As resources allow; provide technical assistance to Anthem to improve quality and effectiveness of STD prevention education efforts for enrollees. 	<ol style="list-style-type: none"> 1. Provide technical assistance on needs of target population and assistance in designing appropriate health education programs. 2. Provide information to enrollees at risk for STDs, including materials on the prevention of STDs and availability of screening and treatment. 3. Provide assistance to STD Services providing training and resources to Anthem providers and community agencies to enhance their ability to access high-risk individuals and deliver effective STD health education programs. 4. Assist STD Services in quality assurance activities by providing data on Anthem's STD prevention education interventions and outcomes. Utilize data to improve effectiveness of STD prevention education efforts.
QUALITY REVIEW	<ol style="list-style-type: none"> 1. Be involved in the process of strategic planning and policy development for prevention and control of STDs in managed care 	<ol style="list-style-type: none"> 1. Implement STD program. 2. Provide STD-related service information to the STD county program.

**MEMORANDUM OF UNDERSTANDING
 BETWEEN
 BLUE CROSS OF CALIFORNIA PARTNERSHIP PLAN, INC. (ANTHEM)
 AND THE
 NEVADA COUNTY PUBLIC HEALTH DEPARTMENT
 STD SERVICES**

	<p>setting <i>using best practice standards of care.</i></p> <p>2. Review STD-related service information from Anthem in areas of disease reporting, adequacy of treatment, follow-up and partner notification.</p>	
PROBLEM RESOLUTION	<p>1. Schedule periodic meetings with Anthem liaison for problem resolution. In the event a problem cannot be resolved at local level, contact DHS contract manager.</p> <p>2. Review MOU at least annually and revise as needed.</p>	<p>1. Schedule periodic meetings with the STD Services liaison for problem resolution. In the event problems cannot be resolved at local level, contact DHS contract manager.</p> <p>2. Review MOU at least annually and revise as needed.</p>
PROTECTED HEALTH INFORMATION	<p>1. County STD Services will comply with all applicable laws pertaining to use and disclosure of PHI including but not limited to:</p> <ul style="list-style-type: none"> • HIPAA / 45 C.F.R. Parts 160 and 164 • LPS / W & I Code Sections 5328-5328.15 • 45 C.F.R. Part 2 • HITECH Act (42. U.S.C. Section 17921 <i>et. seq.</i> • CMIA (Ca Civil Code 56 through 56.37) <p>2. County STD Services will train all members of its workforce on policies and procedures regarding Protected Health Information (PHI) as necessary and appropriate for them to carry out their functions within the covered entity.</p> <p>3. Only encrypted PHI as specified in the HIPAA Security Rule will be disclosed via email. Unsecured PHI will not be disclosed via email.</p> <p>4. County STD Services will notify Anthem of verified breaches (as defined by the HITECH Act as posing a significant risk of financial, reputational or other harm to the client) and corrective actions planned or taken to mitigate the harm involving members within 30 days.</p>	<p>1. Anthem will comply with applicable portions of</p> <ul style="list-style-type: none"> • HIPAA / 45 C.F.R. Parts 160 and 164 • LPS / W & I Code Sections 5328-5328.15 • 45 C.F.R. Part 2 • HITECH Act (42. U.S.C. Section 17921 <i>et. seq.</i> • CMIA (Ca Civil Code 56 through 56.37) <p>2. Anthem will encrypt any data transmitted via Electronic Mail (Email) containing confidential data of Anthem members such as PHI and Personal Confidential Information (PCI) or other confidential data to Anthem or anyone else including state agencies.</p> <p>3. Anthem will notify County STD Services within 24 hours during a work week of any suspected or actual breach of security, intrusion or unauthorized use or disclosure of PHI and/or any actual or suspected use or disclosure of data in violation of any applicable Federal and State laws or regulations.</p>

**MEMORANDUM OF UNDERSTANDING
BETWEEN
BLUE CROSS OF CALIFORNIA PARTNERSHIP PLAN, INC. (ANTHEM)
AND THE
NEVADA COUNTY PUBLIC HEALTH DEPARTMENT
STD SERVICES**

Blue Cross of California Partnership
Plan, Inc.

Date

County

Date