

From: [dan](#)
To: [BOS Public Comment](#)
Subject: Question for pge
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Hi BOS

Here is a question for pge at today's meeting. When power is shut off for more than 4 hours, each customer effected by the shutoff, should be compensated \$75, by PGE for spoiled food in their refrigerator, the credit should be automatically applied to the customers bill. The current claim system is archaic, and asks for each and every item. Many individuals don't know about the claim process, as pge doesn't educate its customers on this policy. The claim policy, is not user friendly either. Pge is trying to save money from catastrophic fires, but, isn't appropriately compensating all individuals from their outages that are happening so frequently! Otherwise, the citizens should do a class action lawsuit for all damages, because these outages are happening so frequently. PG and E claim process should not be the customers responsibility, this should happen on all outages of more than four hours!!!

Automatic credit for all customers effected!

We literally loose hundreds of dollars of food during each outage.

Daniel Lisker



Sent from my iPhone