



NEVADA COUNTY
HEALTH & HUMAN SERVICES
AGENCY

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NEVADA COUNTY BOARD OF SUPERVISORS

Board Agenda Memo

MEETING DATE: January 11, 2022

TO: Board of Supervisors

FROM: **Phebe Bell**

SUBJECT: Resolution approving execution of Amendment No. 1 to the Personal Services Contract with Auburn Counseling Services, Inc., d/b/a Communicare to increase the maximum contract amount to \$1,554,550 (an increase of \$186,143), revise Exhibit "A" to add services for Forensic Case Management and Behavioral Health Case Management and revise Exhibit "B" Schedule of Charges and Payments to reflect the increase in the maximum contract price for the term of July 1, 2021 through June 30, 2022. (RES. 21-255)

RECOMMENDATION: Approve the attached Resolution.

FUNDING: This contract is funded by Medi-Cal reimbursement, Realignment, MHSA (Mental Health Services Act), HRSA Rural Health Opioid Grant funds, Justice and Mental Health Collaboration Program Grant funds and funds received from a revenue contract with the County of Placer, County of El Dorado, County of Plumas and Sierra County for the regional telephone triage and telephone answering services components. Services are within the Department's FY budget. There are no county general fund dollars required in the Agreement.

BACKGROUND: The Board of Supervisors approved this renewal contract with Auburn Counseling Services, Inc., d/b/a Communicare on June 22, 2021 per Resolution No. 21-255. Under this Agreement, the Contractor provides phone triage services (both crisis and access calls) and patients' rights and quality assurance services on behalf of the Nevada County Behavioral Health Department (NCBH). Contractor answers all crisis line telephone calls, along with occasional business and other clinically-related calls. Crisis Phone Triage Services are provided 24 hours per

day. Crisis Triage Staff evaluates each call and provides information, consultation services, and assesses if the call is an emergency and should be forwarded to the Crisis Team.

Access Phone Triage is provided after hours, on holidays and when County staff is not available to take such calls. Access calls are assessed to determine if the call is a request for possible services, as compared to a general business call, crisis call, or other clinical calls from an open client. The Contractor also provides case management, plan development, collateral and rehabilitation mental health services (as defined by California Code of Regulation, Title 9), as well as adult education classes for County clients in the New Directions Behavioral Health Program. Triage services are also offered to other counties and NCBH receives reimbursement from those counties for this service.

The amendment before you today will add services for the Contractor to provide Forensic Case Management services to support linkages between the Criminal Justice System and the Behavioral Health system of care. Further, this amendment will provide additional case management services for individuals with Behavioral Health needs.

It is recommended that the Board approve the resolution amending the contract as it serves the needs of Nevada County residents with behavioral health needs who are involved in the Criminal Justice System.

Item Initiated and Approved by: Phebe Bell, MSW, Behavioral Health Director