



**NEVADA COUNTY  
HEALTH & HUMAN SERVICES  
AGENCY**

Health & Human Services  
Agency Director:  
Michael Heggarty, MFT

Behavioral Health  
Director:  
Phebe Bell, MSW

Behavioral Health Medical  
Director: Aubrey Eubanks, M.D.

*BEHAVIORAL HEALTH DEPARTMENT*  
(Mental Health, Drug and Alcohol Program)

500 CROWN POINT CIRCLE, STE. 120 GRASS VALLEY CALIFORNIA 95945  
10075 LEVON AVE., STE 204 TRUCKEE, CALIFORNIA 96161

TELEPHONE (530) 265-1437  
FAX (530) 271-0257  
TELEPHONE (530) 582-7803  
FAX (530) 582-7729

**NEVADA COUNTY BOARD OF SUPERVISORS  
Board Agenda Memo**

---

**MEETING DATE:** January 8, 2019 \_\_\_\_\_

**TO:** Board of Supervisors

**FROM:** **Phebe Bell**

**SUBJECT:** Resolution approving execution of a Personal Services Contract with eCenter Research Inc. (eCenter) for the provision of log-in access to use the electronic Behavioral Health Solutions (eBHS) web-based data system and implementation, training, and support activities for use of the Improvement and Innovation through Data (IITD) model in the maximum amount of \$39,500 for the term of January 15, 2019 through June 30, 2019.

---

**RECOMMENDATION:** Approve the attached Resolution.

**FUNDING:** Services are funded with Medi-Cal QA (Quality Assurance) funds and 1991 Realignment. The contract is within the department's FY 2018/19 budget, and there are no county general fund dollars required in the agreement.

**BACKGROUND:** *eCenter Research Inc.*, has developed electronic Behavioral Health Solutions (eBHS), a web-based data platform that offers the capacity for flexible, real-time reporting and querying to support individual, population, and system improvement and outcome tracking. In addition, the system meets HIPAA and 42CFR compliance standards. eBHS is designed to support counties and Community Based Organizations to implement standardized measures to assess program evaluation and outcome assessment.

Pursuant to this Agreement, eCenter will provide log-in access to use the eBHS web-based data system and implementation, training, and support activities for use of the Improvement and Innovation through Data (IITD) model. IITD is a three-pronged approach to assist county behavioral health systems' to collect, improve and analyze client data and to use it in a meaningful way for client improvement. IITD includes: (1) a uniquely flexible, web-based data system; (2) a robust implementation method; and (3) training on use of data in clinical practice. The IITD model will include pre-implementation planning, implementation supports, Teleconference Consultation, customized web-based data platform access, data collection, interpretation and user training.

The Department of Health Care Services (DHCS) requires treatment outcome reports from Mental Health Providers by utilizing an electronic data system. eBHS will make available the required reports for the Nevada County Behavioral Health Department to be in compliance with DHCS requirements.

It is recommended that the Board approve this Agreement as it provides a database solution to support the Nevada County Behavioral Health Department in collecting, storing, analyzing, and sharing data in order to assess the extent to which clients are progressing in their recovery and improving their health status.

**Item Initiated and Approved by:** Phebe Bell, MSW Behavioral Health Director