

2018-19 Gold Country Stage Route 5 On Board Surveys

Dates of surveys: April 11,15,18,19 2019; all runs

Total Number of Surveys: 62

Trips originating in Nevada County: 46

Trips originating in Placer County: 17

Trips with Placer County destinations: 30

Trips from Placer County to Nevada County: 15

Trips within Nevada County only: 17

Riders living in Nevada County: 44

Riders living in Placer County: 8

Riders living outside Nevada and Placer Counties: 7

Primary Purpose of trip (note that some passengers had multiple trip purposes):

*Work: 26 (5 – Placer County; 21 – Nevada County)

*School: 3 (1 – Placer County; 2 – Nevada County)

*Shopping: 8 (8 – Nevada County)

*Recreation: 13 (3 – Placer County; 10 – Nevada County)

*Medical: 5 (1 – Placer County; 4 – Nevada County)

*Other: 11 (9 – Placer County; 2 – Nevada County)

Passenger survey comments:

- The 1 PM Rt. 5 is a little tight to catch 1:55 Amtrak, would be better 15 minutes earlier.
- Too bad it doesn't run 12:00-2:30.
- It's good! Reliant service I can count on, Thanks!

- Love this service, times and drivers! Rt. 4 on Sat. could be more timely... perhaps: 20 instead of :30.
- More runs in Penn Valley on weekends.
- It's a nice peaceful ride. On time, can't complain.
- Could the Saturday schedule for Penn Valley be at 7:30 instead of the first run being at 10:30?
- The drivers are nice and friendly . Have more of a presence at Tinley to monitor passenger behavior smoking etc....I would like Saturday service to Auburn. Bus service up 174 would be nice.
- Run later. 4 should go to Lidster. When will the Hanover announce the stops? It would be good for the customers to know the stops that aren't clearly marked. The customers want to know their options of where the can stop.
- Would like Saturday service.
- How about hourly service and weekend service?
- Thank you for this, it would be nice if you guys could do weekends too.
- We need routes on weekends and Holidays to be open and frequent people need to get to work on weekends and holidays. Accessibility= profit
- I need to get to Slatecreek and Ridge Rd. earlier. I walk from the station .
- Saturday service.
- Saturday
- Would like Saturday service.
- Used to ride the 5 express to catch 6:30 am train before being discontinued.
- Saturday service to Auburn.
- Would like service at Lime Kiln and Wolf Rd.
- I would ride more if the bus ran more often to Mountain Air. It's hard to stay out so long. Also, I enjoy the drivers, they are all very nice & helpful.
- Please add Sat. 8AM / 6PM at least. Jobs are in Auburn really, no jobs in GV at least I could work Sat. in Auburn.
- Would like Saturday route for Auburn, also would like a Saturday route for Rough and Ready.
- I would like an earlier departure time from Auburn Amtrak to Nevada County than the 7AM departure.
- I like all bus routes and all drivers.
- Need more morning trips 5,6 and river routes.