
**NEVADA COUNTY
SHERIFF'S OFFICE**



SHANNAN MOON
SHERIFF / CORONER
PUBLIC ADMINISTRATOR

NEVADA COUNTY BOARD OF SUPERVISORS
Board Agenda Memo

MEETING DATE: August 6, 2024

TO: Board of Supervisors

FROM: Shannan Moon, Sheriff-Coroner-Public Administrator

SUBJECT: Resolution authorizing execution of Amendment No. 2 to a Personal Services Contract with Telmate, LLC for providing incarcerated persons access to telephone, tablet, and video visitation services, maintaining the existing rates and extending the term until June 30, 2027

RECOMMENDATION: Adopt Resolution

FUNDING: This is a revenue contract impacting FY 24/25 through FY 26/27 with any revenues deposited in the Sheriff's Inmate Welfare Fund to provide services for county incarcerated persons.

BACKGROUND: The California Code of Regulations, Title 15, Section 1067, requires the Sheriff's Office to provide incarcerated persons reasonable access to telephones. The Sheriff's Office also desires to provide incarcerated persons access to computer, tablets, and video visitation services. Telmate, LLC has been providing incarcerated person phone services since April of 2011. In 2019, the California Public Utilities Commission (CPUC) mandated a reduction in rates and ancillary services charged to incarcerated persons, which altered the revenues in the contract with Telmate and the Inmate Welfare Fund. To maintain the mandated services and comply with the CPUC rates, the contract was revised to reflect reduced rates and funding for the Inmate Welfare Fund while maintaining mandated and critical services. The Sheriff's Office wishes to extend the term of the contract from June 30, 2024, to June 30, 2027, to allow the continued provision of these services.

The contract provides state of the art equipment, and additional educational and visitation options under the same rate structure. It is recommended that this revenue contract with Telmate, LLC be extended to June 30, 2027.

Initiated by: Georgette Aronow
Approved by: Shannan Moon