



Trisha Tillotson  
Community Development Agency Director

David Garcia  
Director of Public Works

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## NEVADA COUNTY BOARD OF SUPERVISORS

### Board Agenda Memo

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**MEETING DATE:** July 14, 2026

**TO:** Board of Supervisors

**FROM:** David Garcia, Director of Public Works

**SUBJECT:** Resolution approving a contract with Trapeze Software Group, Inc., dba TripSpark Technologies for the purchase and installation of computer aided dispatching, scheduling and hardware for Category B demand response Paratransit Services for a base period of three (3) years in an amount not to exceed \$308,882 and authorizing the Chair of the Board to execute the contract (Districts I-IV)

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**RECOMMENDATION:** Approve the attached resolution.

**FUNDING:** Funds are budgeted in the Fiscal Year 2026/27 Transit budget through SB125 Transit and Intercity Rail Capital Program (TIRCP) funds. There is no additional impact on the General Fund.

**BACKGROUND:** On March 11, 2014, the Board approved Resolution No.14-085 for an agreement with RouteMatch Software, Inc. for a Transit Technology Solution Project which consisted of the first computer aided dispatching and scheduling system for the Transit Services Division. RouteMatch software and hardware has been in place for nearly 12 years, and the product is no longer as functionally effective as the division requires.

On August 25, 2025, the County released RFP No. 204232 for Computer Aided Dispatching, Scheduling and Hardware for Fixed Route Services (Category A) and Demand Response Paratransit Services, Including a Mobile Application for Demand Response (Category B). The RFP was open until October 10, 2025, for proposal submittals.

Staff received seven (7) proposals for Category B services. A proposal evaluation team consisting of internal staff and external industry peers evaluated the proposals based on established criteria with the top three scoring proposers being invited to oral interviews with a short product presentation.

Based upon the written proposals and the results of the oral interviews, Trapeze Software Group, Inc., dba TripSpark Technologies (TripSpark) were selected as the proposer providing the most responsive, reasonable and best value for the Category B demand response paratransit service. The TripSpark proposal is for a base period of three-years, which includes the purchase and installation of necessary hardware, the development of service specific dispatching and scheduling software and mobile rider application, training on all software products, and a licensing and software maintenance agreement. Total cost for this procurement is not to exceed \$308,882.

Staff recommends the Board approve the contract with Trapeze Software Group, Inc., dba TripSpark Technologies.

**Attachments:**

1. Resolution approving a contract with Trapeze Software Group, Inc., dba TripSpark Technologies for the purchase and installation of computer aided dispatching, scheduling and hardware for Category B demand response Paratransit Services for a base period of three (3) years in an amount not to exceed \$308,882 and authorizing the Chair of the Board to execute the contract (Districts I-IV)
2. Contract - Trapeze Software Group, Inc., dba TripSpark Technologies
3. Exhibit A – Scope of Services

**Item Initiated by:** Robin Van Valkenburgh, Transit Services Division Manager

**Approved by:** David Garcia, Director of Public Works