
**NEVADA COUNTY
SHERIFF'S OFFICE**



KEITH ROYAL
SHERIFF/CORONER
PUBLIC ADMINISTRATOR

NEVADA COUNTY BOARD OF SUPERVISORS
Board Agenda Memo

MEETING DATE: March 27, 2018

TO: Board of Supervisors

FROM: Keith Royal, Sheriff-Coroner-Public Administrator

SUBJECT: Resolution authorizing execution of a standard form software purchase agreement between Executive Information Services (EIS) Inc. and the County of Nevada for California Law Enforcement Telecommunications System (CLETS) software system installation, licensing and maintenance, authorizing receipt of the software system as a capital asset and amend the Sheriff's FY 17/18 budget (4/5ths vote required)

RECOMMENDATION: Adopt Resolution

FUNDING: The total cost of this agreement is \$277,408, including initial year software purchase, licensing, installation, and year one maintenance in the amount of \$221,320, plus \$56,088 total maintenance and support fees for years two through five (approximately \$14,000 per year). This agreement will impact the Sheriff's Administrative Services budget for FY 17/18. A budget amendment is included in the resolution and requires additional General Fund dollars.

Additional costs include county Information Systems department project costs estimated to be \$70,163. The total costs for this project including software and IS costs will initially be paid for by the Sheriff and later reimbursed by other users including the District Attorney, Probation, Nevada City, and the Courts. The impact on the County departments and General Fund will be partially offset by future revenue from the outside entities.

BACKGROUND: The California Law Enforcement Telecommunications System (CLETS) is a database managed by the Department of Justice. Law enforcement utilizes CLETS data on a daily basis for its operations to find out information such as identification, warrants, criminal history, vehicles, weapons, and missing persons.

Our current CLETS switch was installed and maintained by DataMaxx. This system is very old and out of date. It recently has begun to have connection issues and intermittent shut downs. We realized we had to search for a replacement, prior to a catastrophic CLETS failure, and at the same time consider options providing extended optionality and efficiencies.

Executive Information Systems (EIS) Inc., provides our current Jail and Records Management Systems. EIS also provides these services to our local police departments. We worked with County Information Services and determined EIS to be our best option to provide a new CLETS access point. The extent of the project is to replace the identified functionality of the existing DataMaxx switch and support integration with our records management systems.

Currently, we hold license to the standard EIS MS data switch, configured for a single agency and the base set of CLETS inquiry message keys. The existing switch is routed through the existing DataMaxx switch to access Cal DOJ. Part of the project will be to enhance the data switch and provide the following upgrades:

1. Addition of multi-agency support within the switch, supporting multiple Originating Agency Identifiers (ORI's) and agency bound mnemonics
2. Changing connection from DataMaxx to Cal DOJ Direct connection
3. Addition of M2 CLETS entry adapter software
4. Development and testing of integrated CLETS masks within RMS Client – including data mapping
5. Deployment of System security controls for client-user management as part of AAC Manager

Our current process is to enter data into the records management system, then enter the same data via the DataMaxx switch. The new system will be able to pull information contained within the associated data record for use within the CLETS transaction, eliminating redundant data entry between the two systems and help ensure data accuracy.

EIS will provide staff training for the new software after installation is complete. They also will provide ongoing maintenance of the software system for the term of the five-year contract.

Initiated and Approved by: Keith Royal