



Health and Human Services Agency

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DEPARTMENT OF SOCIAL SERVICES

NEVADA COUNTY BOARD OF SUPERVISORS

Board Agenda Memo

MEETING DATE: June 24, 2025

TO: Board of Supervisors

FROM: Rachel Peña

SUBJECT: Resolution approving execution of a Personal Services Contract with Victor Community Support Services for services related to administration of the Rapid Response Team and Family Urgent Response Programs in the maximum amount of \$810,000 for the term of July 1, 2025, through June 30, 2026.

RECOMMENDATION: Approve the attached Resolution.

FUNDING: Contract services are funded through Child Welfare Services 2011 realignment funds. These services are included in the department's FY 25/26 proposed budget. A budget amendment is not necessary and there are no county general fund dollars required in the contract.

BACKGROUND: The Family Urgent Response System (FURS) is defined as a coordinated statewide and county-level system designed to provide collaborative and timely state-level phone-based response and county-level in-home, in-person mobile response during situations of instability, for purposes of preserving the relationship of the caregiver and the child or youth, providing developmentally appropriate relationship conflict management and resolution skills, stabilizing the living situation, mitigating the distress of the caregiver or child or youth, connecting the caregiver and child or youth to the existing array of local services, and promoting a healthy and healing environment for children, youth, and families. FURS provides current and former foster youth and their caregivers with immediate trauma-informed support when needed. This program began in March 2021 and is mandated by Assembly Bill 79.

The Rapid Response Program (RRT) is a community-based service that utilizes a strength-based approach to empower families in accessing their natural supports and achieving individualized safety and wellness goals. This is done with the use of a team approach that quickly "wraps" the family with support and services to assist them in achieving stability and success across multiple life domains. An assessment process is conducted by RRT to determine the need for full preventative wraparound services or immediate, short-term case management to connect families

to existing resources and natural supports. Preventive case management services are provided and designed to ensure that children remain safe, healthy, at home, in school, and out of danger and to prevent children from entering or re-entering the foster care or juvenile justice system.

RRT fills a critical gap in our prevention services by helping families and children that are not immediately at-risk of an out-of-home placement, therefore do not meet the criteria for wraparound services. These families may need support and stabilization to remain in their current homes/placements and avoid further Child Welfare Services (CWS), Probation, or court intervention.

It is recommended that the Board approve the attached Resolution as these services are essential to stabilizing families and decreasing CWS, Probation, and court intervention.

Approved by: Rachel Peña, LCSW Director of Social Services