



**NEVADA COUNTY**  
**HEALTH & HUMAN SERVICES**  
**AGENCY**

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**Behavioral Health Director:**  
**Phebe Bell, MSW**

**BEHAVIORAL HEALTH DEPARTMENT**  
**(Mental Health, Drug and Alcohol Program)**

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**NEVADA COUNTY BOARD OF SUPERVISORS**  
**Board Agenda Memo**

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**MEETING DATE:** June 14, 2022  
**TO:** Board of Supervisors  
**FROM:** **Phebe Bell**  
**SUBJECT:** Resolution approving execution of an Agreement with the Medicaid Division of Blue Cross of California (Anthem) for the delivery of Enhanced Care Management (ECM) services in Nevada County.

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**RECOMMENDATION:** Approve the attached Resolution.

**FUNDING:** Blue Cross of California Partnership Plan, Inc. (Anthem) is not setting a maximum contract amount. A projection of \$536,531 has been put in the FY 2022/23 budget for Behavioral Health. This Agreement has no impact on county general funds.

**BACKGROUND:** California Advancing and Innovating Medi-Cal (CalAIM) is a Department of Health Care Services (DHCS) initiative to transform the Medi-Cal delivery system. Enhanced Care Management (ECM) is a foundational component of CalAIM, and is administered by each county's Medi-Cal Managed Care Plans (Anthem and California Health & Wellness in Nevada County). ECM is a new statewide Medi-Cal benefit available to select "Populations of Focus" that will address clinical and non-clinical needs of the highest-need enrollees through intensive coordination of health and health-related services. ECM services will meet beneficiaries wherever they are – on the street, in a shelter, in their doctor's office, or at home. Beneficiaries will have a single Lead Care Manager who will coordinate care and services among the physical, behavioral, dental, developmental, and social services delivery systems, making it easier for them to get the right care at the right time.

Through this Agreement, Nevada County Behavioral Health (NCBH) will deliver ECM services to individuals experiencing homelessness with serious mental illness and/or substance use disorders. The NCBH ECM team will be comprised of three Lead Care Managers, a Nurse, and a Peer Specialist, overseen by a Program Manager. Staff will conduct outreach and engagement primarily through in-person interaction, and will utilize a whole-person, interdisciplinary approach to care that addresses both clinical and non-clinical needs of clients. Staff will develop individualized and client-driven care plans, and will collaborate closely with service and medical providers and natural supports to remove barriers and meet client goals.

It is recommended that the Board approve this agreement as it allows for enhanced whole-person care for high needs and vulnerable Nevada County Medi-Cal beneficiaries experiencing homelessness with serious mental illness and/or substance use disorders.

**Item Initiated and Approved by:** Phebe Bell, MSW, Behavioral Health Director