



**NEVADA COUNTY
HEALTH & HUMAN SERVICES
AGENCY**

Michael Heggarty, MFT
Agency Director

Department of Social Services

Mike Dent, MPA
Department of Social Services
Director

950 Maidu Ave., PO Box 1210 Nevada City, CA 95959
Ave., Ste 202 Truckee, CA 96161

Telephone (530) 265-1340
Telephone (530) 582-7803

FAX (530) 265-9860 10075 Levon
FAX (530) 582-7729

NEVADA COUNTY BOARD OF SUPERVISORS
Board Agenda Memo

MEETING DATE: November 8, 2016
TO: Board of Supervisors
FROM: **Mike Dent**

SUBJECT: Resolution approving execution of a Software License and Support Agreement with JUMP Technology Services, LLC for access to the automated elder care and dependent adult services system for Adult Protective Services (APS), known as AACTS for the contract term of July 1, 2016 through June 30, 2019 in the maximum amount of \$38,880.

RECOMMENDATION: Approve the attached Resolution.

FUNDING: Services will be funded by Federal, State and Department realignment dollars. Subscription Fees, Updates / Enhancements and New / Replacement User Training expenses are \$12,960 per fiscal year. Services are included within the Department's FY 2016/17 budget and there are no county general fund dollars required in the Agreement.

BACKGROUND: The County previously had a long-standing contract with McWilliams Mailliard Technology Group, Inc. (MMTG), for these services per Purchase Order and had automatically renewed annually via Purchase Order. MMTG has now transitioned to JUMP Technology Services (JUMP). JUMP is an independent software-as-a-service (SAAS) provider for the health and human/social services industry. Under this Agreement with JUMP, the County will contract for a 3-year period.

The Department desires to access the automated elder care and dependent adult services system for Adult Protective Services (APS), known as AACTS as developed and offered by JUMP for the purpose of APS intake, case management and reporting requirements.

Under this Agreement, JUMP will grant licenses to the County for use of its software as a service product(s) on a Web Portal/Host system and provide general support, product support, system support and technical and user training with respect to AACTS.

Item Initiated and Approved by: Mike Dent, Director of Social Services