

NEVADA COUNTY HEALTH & HUMAN SERVICES AGENCY

Department of Social Services

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NEVADA COUNTY BOARD OF SUPERVISORS

Board Agenda Memo

MEETING DATE: October 24, 2017

TO: **Board of Supervisors**

FROM: Mike Dent

SUBJECT: Resolution approving execution of Amendment #1 to the Memorandum of

> Understanding (MOU) with the California Department of Social Services (CDSS) for the purpose of authorizing the Nevada County Department of Social Services' staff access to TALX Corporation's on-line employment verification service to revise the termination date to allow the MOU to

continue in effect until terminated by either party.

RECOMMENDATION: Approve the attached Resolution.

FUNDING: N/A.

BACKGROUND:

Per Resolution 16-372, the Board of Supervisors approved the MOU with the California Department of Social Services (CDSS). CDSS has established an income verification program for California counties regarding CalWORKs and CalFresh programs. As part of this program, CDSS has contracted with TALX Corporation (TALX) as a provider of Equifax Verification Services for participating counties to verify consumer-recipient employment, income and other work related information. This service is provided by CDSS with funding through the CalWORKs and CalFresh Programs.

TALX's on-line employment verification service, The Work Number® (TWN), provides instant employment verification data, such as employee earnings and hours worked by utilizing the participants' Social Security Number. TWN is a widely recognized resource that may be used by the County to verify hours of participation in employment and income for Temporary Assistance for Needy Families (TANF) Work Participation Rate data reporting purposes in the CalWORKs Program. The County is permitted to use the information from this source in the same manner as they would use information provided by the employer and may not need to ask the participant for

additional documentation. This would also benefit the CalFresh Program for verification of income. This service can be used for initial and ongoing eligibility along with fraud detection in either or both programs in conjunction with, and not in lieu of, existing required income and eligibility sources.

If approved, this Amendment #1 to the MOU with CDSS will revise the termination date to allow the MOU to continue in effect until terminated by either party.

It is recommended the Board approve Amendment #1 to this MOU as it will allow County CalWORKs and CalFresh staff to continue to access to The Work Number®, at no charge to the County, to assist in verifying employment and/or income for a participant's eligibility of initial and ongoing public assistance.

Item Initiated and Approved by: Mike Dent, MPA, Director of Social Services