

RESOLUTION No. 20-163

OF THE BOARD OF SUPERVISORS OF THE COUNTY OF NEVADA

RESOLUTION APPROVING THE WORKFORCE INNOVATION AND OPPORTUNITY ACT (WIOA) MEMORANDUM OF UNDERSTANDING (MOU) BETWEEN NORTHERN RURAL TRANING AND EMPLOYMENT CONSORTIUM (NORTEC) AND AMERICA'S JOB CENTER OF CALIFORNIA PARTNERS PHASE I OF II AND AUTHORIZING THE HEALTH & HUMAN SERVICES AGENCY - DEPARTMENT OF SOCIAL SERVICES INTERIM DIRECTOR TO SIGN THE MOU

WHEREAS, the passage of the Workforce Innovation and Opportunity Act of 2014 (WIOA), which replaced the Workforce Investment Act and became effective July 1, 2015, has introduced certain changes into the County's relationship with the Northern Rural Training and Employment Consortium (NORTEC), which represents a Local Workforce Development Area comprised of a consortium of eleven counties, including Butte, Del Norte, Lassen, Modoc, Nevada, Plumas, Shasta, Sierra, Siskiyou, Tehama, and Trinity; and

WHEREAS, the Workforce Innovation and Opportunity Act (WIOA) requires that a Memorandum of Understanding (MOU) be developed and executed between the NORTEC Workforce Development Board (WDB) and the America's Job Centers of California (AJCC) Partners to establish an understanding concerning the operations of the AJCC delivery system; and

WHEREAS, the MOU development process will take place in two phases: Phase I will address the coordination and collaboration among the partners. Phase II will incorporate a cost sharing understanding that will address how to functionally and fiscally sustain the unified system with the AJCC required partners; and

WHEREAS, the purpose of the MOU is to establish a cooperative working relationship between the AJCC Partners, and to define their respective roles and responsibilities in achieving the policy objectives while also serving to establish the framework for providing services to employers, employees, job seekers and others needing workforce services.

NOW, THEREFORE, BE IT HEREBY RESOLVED, by the Board of Supervisors, of the County of Nevada that:

- 1. The Memorandum of Understanding (MOU) by and between Northern Rural Training and Employment Consortium (NORTEC) and America's Job Center of California Partners Phase I of II be and hereby is approved.
- 2. The Health and Human Services Agency Department of Social Services Interim Director is authorized to sign the Memorandum of Understanding and all other documents or instruments necessary or required by NORTEC to amend the existing MOU.

PASSED AND ADOPTED by the Board of Supervisors of the County of Nevada at a special meeting of said Board, held on the <u>12th</u> day of <u>May</u>, <u>2020</u>, by the <u>following</u> vote of said Board:

Abstain: None.

Ayes:	Supervisors Heidi Hall, Edward Scofield, Dan Miller, Susan K. Hoek and Richard Anderson
Noes:	None.
Absent:	None.

ATTEST:

JULIE PATTERSON HUNTER Clerk of the Board of Supervisors

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00 Heidi Hall, Chair

5/12/20 cc:

DSS* A-C*

NORTHERN RURAL TRAINING AND EMPLOYMENT CONSORTIUM (NORTEC) MEMORANDUM OF UNDERSTANDING (MOU)

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WORKFORCE INNOVATION AND OPPORTUNITY ACT (WIOA) MOU BETWEEN NORTEC AND AMERICAS' JOB CENTERS OF CALIFORNIA PARTNERS

PARTIES TO THE MOU (SIGNATURES)

NoRTEC, the WIOA Title | grant recipient and administrative entity, representing a Local Workforce Development Area comprised of a consortium of eleven counties: Butte, Del Norte, Lassen, Modoc, Nevada, Plumas, Shasta, Sierra, Siskiyou, Tehama, and Trinity. <u>SIGNATURES:</u>

John Fenley, Chair of the Governing Board (NoRTEC) Wade Meith, Chair of the Workforce Development Board (NoRTEC)

WIOA Title I, Adult, Dislocated Worker, and Youth Programs

SIGNATURES:

Traci Holt, Executive Director – Alliance for Workforce Development Wendy Zanotelli, Executive Director – SMART Business Resource Center Kathy Sarmiento, Chief Executive Officer – Job Training Center of Tehama County

WIOA Title I, Native American Programs (Section 166)

SIGNATURE:

Lorenda T. Sanchez, Executive Director - California Indian Manpower Consortium, Inc.

WIOA Title I, Migrant Seasonal Farmworker Programs (Section 167)

SIGNAURES:

Anita Maldonado, Ph.D., Chief Executive Director - California Human Development Corporation

WIOA Title II, Adult Education and Literacy Programs

SIGNATURES:

Brett W. McFadden, Superintendent - Nevada Joint Union High School District Jeff Ochs, Director of Alternative Education - Oroville Adult Education Center, Oroville Unified School District Jared Caylor, Superintendent- Corning Union High School District

WIOA Title III, Wagner-Peyser Programs

SIGNATURE:

Carianne Huss, Deputy Division Chief – California Employment Development Department

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Trade Adjustment Assistance Programs

SIGNATURE:

Carianne Huss, Deputy Division Chief – California Employment Development Department

Veterans Programs

<u>SIGNAURE</u>:

Carianne Huss, Deputy Division Chief – California Employment Development Department

Unemployment Insurance Program

SIGNATURE:

David Rangel, Employment Development Administrator – California Employment Development Department

Emilia Bartolomeu, Deputy Division Chief, Northern Workforce Services Division – California Employment Development Department

WIOA Title IV, Vocational Rehabilitation Programs

SIGNATURES:

Jay Onasch, District Administrator - California Department of Rehabilitation David Wayte – Regional Director- California Department of Rehabilitation

Title V, Older American Act Programs

SIGNATURE:

Demetrios Antzoulatos, VP – Finance, Operations & Grants – AARP Foundation, The Senior Community Service Employment Program (SCSEP)

CalWORKS/TANF

SIGNATURES:

Shelby Boston, Director - Butte County Department of Employment & Social Services Bruce S. Alpert, County Counsel

Barbara Longo, Director - Lassen County Health & Social Services Agency

Elizabeth Cavasso, Chairman of Board of Supervisors - Modoc County Board of Supervisors

Tex Ritter, Director - Nevada County Department of Social Services

Catherine Elliott, County Counsel

Neal Caiazzo, Director - Plumas County Department of Social Services

R. Craig Settlemire, County Counsel

Vicki Clark, Director - Sierra County Department of Social Services

Chris Howard – Chair, Supervisor, District 3 – Del Norte County Department of Health & Human Services

David Kehoe, Chairman - Shasta County Board of Supervisors

Alan B. Cox, Deputy County Counsel, Shasta County

Michael N. Kobseff – Chair, Siskiyou County Board of Supervisors

Laura Williams, Director – Tehama County Department of Social Services

Letty Garza, Director – Trinity County Health and Human Services

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APPENDIX: SERVICE AND REFERRAL MATRIX

- A: Butte County
- B: Del Norte County
- C: Lassen County
- D: Modoc County
- E: Nevada County
- F: Plumas County
- G: Shasta County
- H: Sierra County
- I: Siskiyou County
- J: Tehama County
- K: Trinity County

EXHIBIT 1: INFRASTRUCTURE FUNDING AGREEMENT (EXCEL SPREADSHEET)

Consolidated Infrastructure Budget (Attachment A) Consolidated Proportionate Share of Infrastructure Costs (Attachment B) Summary of Career Services (Attachment C) Other Systems Costs: Basic Career Services and Individual Career Services Budget (Attachment D)

e goneral, the One Stop delivery system is a redwork of employment reations within which writtles tesponsible for edministering worldorice developingent, educational, and other hum esoury o programs and fenome streams (referred to as "Partners") collaborate in create a munices system of service delivery designed to enhance access to services and latorove for emmens system of service delivery designed to enhance access to services and latorove for emmens system of services and industried access receiving assistance.

Purpose

WIDA requires an MOU be developed and executed between the NoRTEC Workforce. Development Board (WDB) and the America's Jub Centers of California (AICC) Partners (establish an agreeinant contreming the operations of the AICC delivery system.

The purpose of the MOUTs to establish a cooperative working relationship between the AUC Pertners and to define their respective roles and responsibilities in achieving the policy objectives. The MOU also serves to establish the framework for providing services to employers, employees. Job servers and others needing workfatce services.

California's delivery system, the AUCC, is a locally driven system which develops partnerships and provides programs and services to politeve these multi policy objectives established by th California Workforce Development Arrateck Plan, which includes the following:

- A -- Toster densitie ditven skille attainment
- Enable Upward mobility for all Californias
- Align, coordinate, and integrate programs and services

Deste objectives will be a commissing by ensuring access to regin-qualicy MCC's that provide the bull range of services available in the community for all customers seeking assistance with any of the following:

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WORKFORCE INNOVATION AND OPPORTUNITY ACT (WIOA) MEMORANDUM OF UNDERSTANDING (MOU) BETWEEN NORTHERN RURAL TRAINING AND EMPLOYMENT CONSORTIUM (NORTEC) AND AMERICA'S JOB CENTERS OF CALIFORNIA PARTNERS

Background

The Workforce Innovation and Opportunity Act of 2014 (WIOA), establishes local Workforce Development Boards (WDB), which, in partnership with the chief elected official, are responsible for setting policy and overseeing workforce development programs for a workforce development area. The workforce development area of NoRTEC includes the eleven counties of Butte, Del Norte, Lassen, Modoc, Nevada, Plumas, Sierra, Shasta, Siskiyou, Tehama, and Trinity.

The "chief elected official" for NoRTEC is a special district formed by a joint powers agreement (JPA) among the eleven NoRTEC member counties. Each of these counties appoints a member of their Board of Supervisors to serve on the NoRTEC Governing Board. The NoRTEC Governing Board appoints the NoRTEC WDB, consistent with the WIOA for a private sector majority, a cross section of public agencies, education, community-based organizations and organized labor. The NoRTEC Governing Board and the NoRTEC WDB then operate as partners for the implementation of the WIOA.

The establishment of a One-Stop delivery system for workforce development services is a cornerstone of the WIOA, and is the primary charge of the NoRTEC WDB and Governing Board. In general, the One Stop delivery system is a network of employment centers within which entities responsible for administering workforce development, educational, and other human resource programs and funding streams (referred to as "Partners") collaborate to create a seamless system of service delivery designed to enhance access to services and improve long-term employment outcomes for individuals receiving assistance.

Purpose

WIOA requires an MOU be developed and executed between the NoRTEC Workforce Development Board (WDB) and the America's Job Centers of California (AJCC) Partners to establish an agreement concerning the operations of the AJCC delivery system.

The purpose of the MOU is to establish a cooperative working relationship between the AJCC Partners and to define their respective roles and responsibilities in achieving the policy objectives. The MOU also serves to establish the framework for providing services to employers, employees, job seekers and others needing workforce services.

California's delivery system, the AJCC, is a locally-driven system which develops partnerships and provides programs and services to achieve three main policy objectives established by the California Workforce Development Strategic Plan, which includes the following:

- Foster demand-driven skills attainment
- Enable upward mobility for all Californians
- Align, coordinate, and integrate programs and services

These objectives will be accomplished by ensuring access to high-quality AJCCs that provide the full range of services available in the community for all customers seeking assistance with any of thefollowing:

- Career placement services
- Building basic educational or occupational skills
- Earning a postsecondary certificate or degree
- Obtaining guidance on how to make career choices
- Seeking to identify and hire skilled workers

Mission Statement and Goals

Bring together workforce development, educational, economic development and other employment services in a seamless customer-focused delivery network that enhances access to program services and improves long-term employment outcomes. As AJCC partners, we are committed to administering our independently funded programs as a set of integrated streamlined services to job seekers and employers, by:

- Helping businesses find skilled workers and access other support services, including education and training, for their current workforce.
- Providing an array of employment and business services and connecting customers to work-related training and education
- Continuing to align investments in workforce, education and economic development to regional in-demand jobs
- Reinforcing partnerships and strategies to provide job seekers and workers with highquality career services, education and training, and supportive services needed to get good jobs and stay employed
- Continuing to plan, coordinate, and provide services in an integrated manner to maximize the utilization of resources and assure there will be no "wrong door" for customers seeking services from the system
- Measuring customer satisfaction and continuously improving services based upon customer feedback
- Designing and continuously improving a system that reflects statewide/regional economic development strategies and is responsive to industry sectors in the region

Parties to the MOU

Per Section 121(b) of the WIOA, the following entities are required partners in the NoRTEC One-Stop System:

- 1. NoRTEC, the WIOA Title I grant recipient and administrative entity
- 2. WIOA Title I Adult, Dislocated Worker, and Youth Programs
- 3. WIOA Title I Native American Programs (Section 166)
- 4. WIOA Title I Migrant and Seasonal Farmworker Programs (Section 167)
- 5. WIOA Title II Adult Education and Literacy Programs
- 6. WIOA Title III Wagner-Peyser Programs
- 7. WIOA Title IV Vocational Rehabilitation Programs
- 8. Title V Older Americans Act Programs
- 9. Trade Adjustment Assistance (TAA) Programs
- 10. Veterans Programs
- 11. Unemployment Insurance Program
- 12. Temporary Assistance for Needy Families (TANF)/CalWORKs

One-Stop System Services

The NoRTEC region includes the geographic area of Butte, Del Norte, Lassen, Modoc, Nevada, Plumas, Shasta, Sierra, Siskiyou, Tehama, and Trinity Counties. There are thirteen AJCCs in the region:

Butte County – Chico Comprehensive AJCC

Alliance for Workforce Development 500 Cohasset Road, Suite 30 Chico, CA 95926 (530) 961-5125 http://afwd.org

Partners Colocated at this AJCC:

• WIOA Title I – Adult, DW & Youth: Alliance for Workforce Development, Inc.

Butte County – Oroville Comprehensive AJCC

Oroville Community Employment Center 78 Table Mountain Blvd Oroville, CA 95965 (530) 538-7301 <u>http://afwd.org</u>

Partners Colocated at this AJCC:

- WIOA Title I Adult, DW & Youth: Alliance for Workforce Development, Inc.
- TANF/CalWorks: Butte County Department of Employment and Social Services

Del Norte County – Comprehensive AJCC

Del Norte Workforce Center 875 5th Street Crescent City, CA 95531 (707) 464-8347 http://dnworkforcecenter.org

Partners Colocated at this AJCC:

- WIOA Title I Adult, DW & Youth: SMART Business Resource Center
- WIOA Title IV Vocational Rehabilitation: California Department of Rehabilitation
- TANF/CalWorks Del Norte County Department of Health & Human Services

Lassen County – Comprehensive AJCC

Business and Career Network 1616 Chestnut Street Susanville, CA 96130 (530) 257-2567 http://afwd.org

Partners Colocated at this AJCC:

• WIOA Title I – Adult, DW & Youth: Alliance for Workforce Development, Inc.

TANF/CalWORKS: Lassen County Health & Social Services Department

Modoc County Comprehensive AJCC

Business and Career Network 701 N. Main Street, Suite F Alturas, CA 96101 (530) 233-4161 http://afwd.org

Partners Colocated at this AJCC:

- WIOA Title I Adult, DW & Youth: Alliance for Workforce Development, Inc.
- TEACH Adult Education

Nevada County - Comprehensive AJCC

Business and Career Network 988 McCourtney Road Grass Valley, CA 95949 (530) 265-7088 <u>http://afwd.org</u>

Partners Colocated at this AJCC:

- WIOA Title I Adult, DW & Youth: Alliance for Workforce Development, Inc.
- TANF/CalWORKS: Nevada County Department of Social Services

Nevada County – Comprehensive AJCC

Business and Career Network 10075 Levon Ave Truckee, CA 96161 (530) 550-3015 http://afwd.org

Partners Colocated at this AJCC:

- WIOA Title I Adult, DW & Youth: Alliance for Workforce Development, Inc.
- TANF/CalWORKS: Nevada County Department of Social Services

Plumas County – Comprehensive AJCC Business and Career Network 7 Quincy Junction Road Quincy, CA 95971 (530) 283-1606 http://afwd.org

Partners Colocated at this AJCC:

• WIOA Title I – Adult, DW & Youth: Alliance for Workforce Development, Inc.

Shasta County – Comprehensive AJCC Smart Business Resource Center 1201 Placer Street Redding, CA 96001 (530) 246-7911 http://thesmartcenter.biz

Partners Colocated at this AJCC:

WIOA Title I – Adult, DW & Youth: SMART Business Resource Center

Sierra County Comprehensive AJCC

Business and Career Network 305 South Lincoln Street Sierraville, CA 96126 (530) 994-3349 <u>http://afwd.org</u>

Partners Colocated at this AJCC:

• WIOA Title I – Adult, DW & Youth: Alliance for Workforce Development

Siskiyou County Comprehensive AJCC

SMART Business Resource Center (previously Siskiyou Training & Employment Program) 190 Boles Street Weed, CA 96094 (530) 938-3231 <u>http://thesmartcenter.biz</u>

Partners Colocated at this AJCC:

WIOA Title I – Adult, DW & Youth: SMART Business Resource Center

Tehama County Comprehensive AJCC

Job Training Center of Tehama County 718 Main Street Red Bluff, CA 96080 (530) 529-7000 http://jobtrainingcenter.org

Partners Colocated at this AJCC:

WIOA Title I – Adult, DW & Youth: Job Training Center of Tehama County

Trinity County Comprehensive AJCC

Smart Business Resource Center 790 Main Street, Suite 618 Weaverville, CA 96093 (530) 623-5538 http://thesmartcenter.biz

Partners Colocated at this AJCC:

• WIOA Title I – Adult, DW & Youth: SMART Business Resource Center

AJCC System Services

Each AJCC in the One-Stop system provides access to the full range of available employment services, training and education, and employer assistance as described in the WIOA.

AJCC's services as required by WIOA and provided by the AJCC Partners to this MOU are outlined in Appendix 1 (A-K)

- A. Butte County
- B. Del Norte County
- C. Lassen County
- D. Modoc County
- E. Nevada County
- F. Plumas County
- G. Shasta County
- H. Sierra County
- I. Siskiyou County
- J. Tehama County
- K. Trinity County

Responsibility of AJCC Partners

It is understood that the development and implementation of this system will require mutual trust and teamwork between all involved parties. It is further acknowledged that the system, because it is driven by local needs, will evolve over time, as employer and individual customer needs change. In consideration of the mutual aims and desires of the partners participating in this agreement, and in recognition of the public benefit to be derived from the effective implementation of the programs involved, the partners agree that their respective responsibilities under this agreement will be as follows:

Parties to this MOU agree to engage in planning, plan development, and modification, to result in:

- 1. Continuous partnership building between all parties to thisagreement;
- 2. Continuous planning responsive to regional, State, and Federal requirements;
- 3. Responsiveness to specific Statewide and regional economic conditions including employer needs;
- 4. Adherence to common data collection and reporting needs;
- Making services applicable to the partner program available to customers through the one-stop delivery system;
- 6. Participation in the operation of the one-stop system, consistent with the terms of the MOU and requirements of authorized laws.
- 7. Participation in capacity building and staff development activities in order to ensure that all partners and staff are adequately cross-trained when applicable.

Funding of Services and Operating Costs

NoRTEC and the AJCC partners to this MOU have chosen a consolidated system-wide budget for the network of comprehensive AJCCs.

The annual consolidated infrastructure budget outlining the infrastructure costs were provided by

each co-located partner. These amounts serve as a baseline to determine the cost each partner contributed. The consolidated infrastructure budget can be found as Exhibit 1.

The costs allocation methodology agreed on by co-located partners is the proportion of an individual partner program's square footage occupancy as a percentage to the total AJCC. This cost allocation methodology adheres to the following: is consistent with federal laws authorizing each partner's program; complies with federal cost principles in the Uniform Guidance; includes only costs that are allowable, reasonable, necessary, and allocable to each program partner; and is based on an agreed upon measure that mathematically determines the proportionate use and benefit received by each partner.

For Non-Co-Located Partners

The state is in the process of implementing the requisite statewide data tracking system, and once such data are available, all non-co-located partners who are receiving benefit from the AJCC will also be required to contribute their proportionate share towards infrastructure costs in accordance with State WIOA policies and guidance. Consequently, this MOU must include an assurance from all non-co-located partners that they agree to pay their proportionate share of infrastructure costs as soon as sufficient data are available. By signing this MOU, all parties agree that when data are available to determine the AJCC benefit to non-co-located partners, the infrastructure cost sharing agreement will be renegotiated to include their proportionate share of contributions.

For Native American Programs: WIOA Section 121[h][2][D][iv] stipulates that Native American programs are not required to contribute and will not be contributing to infrastructure funding.

Methods for Referring Customers

The AJCC Partners will refer customers using the inter-partner and inter-agency referral process as required by WIOA and described in Attachment A-K.

Access for Individuals with Barriers to Employment

The AJCC system is committed to providing needed services to all job seekers, including individuals with barriers to employment.

Section 3(24) of the WIOA defines an "individual with a barrier to employment" as a member of one or more of the following populations:

- Displaced homemakers
- Low-income individuals
- Indians, Alaska Natives, and Native Hawaiians, defined in Section 66 of the WIOA
- Individuals with disabilities, including youth
- Older individuals
- Ex-offenders
- Homeless individuals
- Youth who are in or have aged out of foster care
- Individuals who are English language learners, individuals who have low levels of literacy, and individuals facing substantial cultural barriers
- Eligible migrant and seasonal farm workers as defined in Section 167(i) of WIOA

- Individuals within two years of exhausting lifetime eligibility under Part A of Title IV of the Social Security Act
- Single parents, including pregnant women
- Long-term unemployed individuals
- Other groups as the Governor involved determines to have barriers to employment

AJCC partners ensure their policies, procedures, programs, and services are in compliance with the *Americans with Disabilities Act of 1990* and its amendments, in order to provide equal access to all customers with disabilities.

Section 134(c)(3)(E) of the WIOA requires the Title I Adult program to provide priority of service to recipients of public assistance, other low-income individuals, or individuals who are basic skills deficient. Veterans and eligible spouses shall also be provided priority of services among all eligible individuals, as long as they meet the WIOA Adult program eligibility criteria. WIOA Title I Adult programs must provide priority of service to these groups in the following order:

- 1. Veterans and eligible spouses who are also recipients of public assistance, other low income individuals, or individuals who are basic skills deficient.
- 2. Individuals who are recipients of public assistance, other low income individuals, or individuals who are basic skills deficient.
- 3. Veterans and eligible spouses who are not included in one of three WIOA priority groups noted above.

Shared Technology and System Security

WIOA emphasizes technology as a critical tool for making all aspects of information exchange possible, including client tracking, common case management, reporting, and data collection. To support the use of these tools, each AJCC Partner agrees to the following:

- Comply with the applicable provisions of WIOA, Welfare and Institutions Code, California Education Code, Rehabilitation Act, and any other appropriate statutes or requirements.
- The principles of common reporting and shared information through electronic mechanisms, including shared technology.
- Commit to share information to the greatest extent allowable under their governing legislation and confidentiality requirements.
- Maintain all records of the AJCC customers or Partners (e.g. applications, eligibility and referral records, or any other individual records related to services provided under this MOU) in the strictest confidence, and use them solely for purposes directly related to such services.
- Develop technological enhancements that allow interfaces of common information needs, as appropriate.
- Understand that system security provisions shall be agreed upon by all AJCC Partners.

Confidentiality

The AJCC Partner agrees to comply with the provisions of WIOA as well as the applicable sections of the Welfare and Institutions Code, the California Education Code, the Rehabilitation Act, Federal Privacy Act of 1974, as amended and any other appropriate statute or requirement to assure the following:

All applications and individual records related to services provided under this MOU,

including eligibility for services and enrollment and referral, shall be confidential and shall not be open to examination for any purpose not directly connected with the delivery of such services.

- No person will publish, disclose use, or permit, cause to be published, disclosed or used, any confidential information pertaining to AJCC applicants, participants, or customers overall unless a specific release is voluntarily signed by the participant or customer.
- The AJCC partner agrees to abide by the current confidentiality provisions of the respective statutes to which AJCC operators and other AJCC partners must adhere, and shall share information necessary for the administration of the program as allowed under law and regulation. The AJCC partner, therefore, agrees to share client information necessary for the provision of services such as assessment, universal intake, program or training referral, job development or placement activities, and other services as needed for employment or program support purposes.
- Client information shall be shared solely for the purpose of enrollment, referral or provision
 of services. In carrying out their respective responsibilities, each party shall respect and
 abide by the confidentiality policies of the other parties.

Non-Discrimination and Equal Opportunity

The AJCC partner shall not unlawfully discriminate, harass or allow harassment against any employee, applicant for employment or AJCC applicant due to gender, race, color, ancestry, religion, national origin, veteran status, physical disability, mental disability, medical condition(s), age, sex, sexual orientation or marital status. The AJCC partner agrees to comply with the provisions of the Fair Employment and Housing Act (Government Code Section 12990) and related, applicable regulations. The AJCC partner will assure compliance with the Americans with Disabilities Act of 1990 and its amendments, which prohibits discrimination on the basis of disability, as well as other applicable regulations and guidelines issued pursuant to the Americans with Disabilities Act.

Grievances and Complaints Procedure

The AJCC partner providing Title I services agrees to follow NoRTEC's established grievance and complaint procedure that is applicable to customers accessing WIOA funded programs and services. These procedures will allow the customer or entity filing the complaint to exhaust every administrative level in receiving a fair and complete hearing and resolution of their grievance. The Title I AJCC partner also agrees to communicate openly and directly to resolve any problems or disputes related to the provision of services in a cooperative manner and at the lowest level of intervention possible.

AJCC Partners to this MOU agree to have established grievance and complaint processes pertinent solely to their own programs and funds, and will use these processes when a complaint is filed only with a partner agency and does not include issues with programs funded under Title I of WIOA.

AJCC Partners to this MOU will share information with customers about how, where, and with whom to file complaints.

American's with Disabilities Act and Amendments Compliance

The AJCC partner agrees to ensure that the policies and procedures as well as the programs and

services provided at the AJCC are in compliance with the Americans with Disabilities Act and its amendments. Additionally, partners agree to fully comply with the provisions of the WIOA, Title VII of the Civil Rights Act of 1964, the Age Discrimination Act of 1975, Title IX of the Education Amendments of 1972, 29 CRF Part 37 and all other regulations implementing the aforementioned laws.

Effective Dates and Terms of the MOU

This MOU shall be binding upon each party hereto upon execution by such party. The term of this MOU shall be July 1, 2020 – June 30, 2022. The MOU will be reviewed not less than once every three years to identify any substantial changes that have occurred.

Modifications and Revisions

This MOU constitutes the entire agreement between parties and no oral understanding not incorporated herein shall be binding on any of the parties hereto. This MOU may be modified, altered, or revised, as necessary, by mutual consent of the parties, by the issuance of a written amendment, signed and dated by the parties.

Termination

The parties understand that implementation of the AJCC system is dependent on the good faith effort of every partner to work together to improve services to the community. The parties also agree that this is a project where different ways of working together and providing services are being tried. In the event that it becomes necessary for one or more parties to cease being a part of this this MOU, said entity shall notify the other parties, in writing, 30 days in advance of that intention.

Supervision/Day-to-Day Operations

The day-to-day supervision of staff located in the AJCCs will be the responsibility of the site supervisor(s). The employer of staff assigned to the AJCCs will continue to set the priorities of its staff. Any change in work assignments or any problems at the worksite will be handled by the site supervisor(s) and/or the employer of each AJCC staff member.

The office hours for staff at the AJCCs will be established by the site supervisor(s) and/or the employer of staff. All staff assigned to the AJCC will comply with the holiday schedule of their employer and will provide a copy of the holiday schedule to the operator and host agency of the AJCC facility at the beginning of each fiscal year.

Disciplinary actions may result in removal of co-located staff from the AJCCs and each party will take appropriate action.

Each party shall be solely liable and responsible for providing to, or on behalf of, its employee(s), all legally required employee benefits. In addition, each party shall be solely responsible and hold all other parties harmless from all matters relating to payment of each party's employee(s), including compliance with social security withholding, workers' compensation, and all other regulations governing such matters.

Dispute Resolution

The parties agree to try to resolve policy or practice disputes at the lowest level, starting with the site supervisor(s) and staff. If issues cannot be resolved at this level, they shall be referred to the management staff of the respective staff employer and the operator, for discussion and resolution.

Press Releases and Communications

The pertinent AJCC Partners shall have the option to be included in any communicating with the press, television, radio or any other form of media when an AJCC Partner's specific duties or performance under this MOU is addressed. Participation of each party in press/media presentations will be determined by each party's public relations policies. Unless otherwise directed by the other AJCC Partners, in all communications, each party shall make reference to the AJCC as a single system and only call out individual AJCC Partners as appropriate to the topic or issue being covered.

The AJCC Partners agree to utilize the AJCC logo developed by the State of California and the Local Board on buildings identified for AJCC usage. This also includes letterhead, envelopes, business cards, any written correspondence and fax transmittals originating in the AJCC.

Hold Harmless/Indemnification/Liability

In accordance with provisions of Section 895.4 of the California Government Code, each party hereby agrees to indemnify, defend and hold harmless all other parties identified in this MOU from and against any and all claims, demands, damages and costs arising out of or resulting from any acts or omissions which arise from the performance of the obligations by such indemnifying party pursuant to this MOU. In addition, except for Departments of the State of California which cannot provide for indemnification of court costs and attorney's fees under the indemnify, defend and hold harmless each other from and against all court costs and attorney's fees arising out of or resulting from any acts or omissions which arise from the performance of the obligations by such indemnifying party pursuant to this MOU. It is understood and agreed that all indemnity provided herein shall survive the termination of this MOU.

Signatures

In WITNESS THEREOF, the parties to this MOU hereby agree to the terms and execute this MOU and Attachments/Exhibits (separate signature page).

Northern Rural Training and Employment Consortium, (NoRTEC) WIOA MOU 2020-2022 Partner Signature Page

PARTNER AGENCY

Signature (Authorized Representative)	Date	
Mali Dyck, Interim Director of Social Services	County of Nevada	
Print Name/Title	Organization Name	

APPROVED AS TO FORM (IF REQUIRED):

County Counsel Signature

Date

Print Name/Title