

**AGREEMENT FOR PUBLIC SAFETY DISPATCH SERVICES
BETWEEN THE CITY OF GRASS VALLEY, THE TOWN OF TRUCKEE, THE CITY OF
NEVADA CITY AND THE COUNTY OF NEVADA
(July 1, 2021, through June 30, 2026)**

THIS AGREEMENT is made and entered into this ____ day of _____, 2021 by and between the City of Grass Valley, the Town of Truckee, and the City of Nevada City hereinafter collectively as “Participants”, individually as “Participant” and the County of Nevada, hereinafter “County.”

For and in consideration of the mutual promises herein exchanged the parties do hereby agree as follows:

1. TERM

1.1 Effective Dates. This Agreement shall be effective from July 1, 2021, through June 30, 2026 unless terminated as provided herein.

1.2 Renewal. At any time during the term of this Agreement the parties may meet to evaluate the terms of this Agreement and may modify, approve and/or ratify any renewal of this Agreement to the effective date of such renewal. Any amendment shall be in writing and approved by the appropriate governing bodies.

1.3 Termination. Notwithstanding the provisions of Paragraphs 1.1 and 1.2 above, any Participant may terminate its participation in this Agreement, either with or without cause, upon notice in writing to the other parties of not less than one hundred eighty (180) days prior thereto. County may terminate this Agreement, either with or without cause, upon notice in writing to the other parties of not less than one hundred eight (180) days prior thereto. If County terminates this Agreement for any reason, or if any Participant terminates its participation in this Agreement for any reason, the obligations of the Participant(s) to make payments to the County as set out herein for services provided through the date of termination, and obligations of the Participants and the County for mutual indemnification shall continue after any such termination.

2. SCOPE OF SERVICE

2.1 Duties of the County. The County agrees, through the Sheriff thereof, to provide Public Safety Dispatch services to the Participants at the Nevada County Communications Center Nevada City which shall be known as the Nevada County Regional Dispatch Center (NCRDC). These services shall include the following:

2.1.1 Emergency Telephone. County will receive and process all emergency telephone calls, including those received on 9-1-1 telephone lines and on published seven digit emergency telephone lines at NCRDC. All requests for police response will be received and processed by NCRDC for incidents within the relevant Participant’s jurisdiction.

2.1.2 Alternate Emergency Line. County shall maintain a seven-digit emergency

Regional Dispatch Services Agreement – Nevada County, City of Grass Valley, Town of Truckee and Nevada City

telephone line to be used as an alternate for 9-1-1. For the Truckee area, this line (530-550-2320) may be published by the Participants as an alternate emergency telephone number. For the Western county, this line (530-477-6481) may be published by the participants as an alternate emergency telephone number.

2.1.3 After Hours Non-Emergency Line. County shall receive and process all after hours non-emergency telephone calls for the Police Departments of Participants at NCRDC.

2.1.4 Computer Aided Dispatch. The County shall provide dispatch services utilizing a modern Computer Aided Dispatch (CAD) System at NCRDC. The County agrees to authorize the Participants to have unlimited access into this system from their Police Departments. The Participants shall be responsible for any related hardware/software costs necessary to allow the Participants to have such access. The Participants agree that appropriate and reasonable measures will be in place, which shall be reviewed and approved by County Information Systems Department, to assure that the CAD application is not accessible from any other computers on their Local Area Network (LAN) except those located within or under the control of appropriate Participant Police Department staff. The Participants agree not to release any information from the CAD system to any third party without prior written authorization from County, except that the Participants may release information that describes Participant operational activity from the CAD incidents generated for respective Participant Police Department staff

2.1.5 Records Management System. The County shall provide information from the Sheriffs Records Management System (RMS) terminals at NCRDC so Participants' staff can make entries into the RMS as Participant may decide. The Participants agree to take appropriate action and reasonable measures to assure that the RMS application is not accessible from any other computers on Participant's LAN except those located within or under the control of appropriate Participant's staff. The Participants agree not to release any information from the RMS system to any third party without prior written authorization from County, except that the Participants may release information that originates as part of each Participant's operational activity for individual Participant Police Department staff

2.1.6 Incident Numbering. The County will electronically record an "Agency Number" from NCRDC for all incidents within the Participant's jurisdiction or when Participants units respond to calls outside the Participant's individual jurisdiction.

2.1.7 Interfacing with Participant Police Department Local Area Network. The County will assist the Participants in interfacing with each Participant's Local Area Network (LAN). The cost for any software/hardware needed for such interface will be borne by each individual Participant.

3. OPERATIONAL ISSUES

3.1 Advisory Committee. County and each individual Participant shall establish and maintain an "Advisory Committee" which shall be comprised of the Sheriff and Chief of Police from

each Police Department. The Advisory Committee shall meet minimally once per year to review and discuss policy, procedural and financial issues relevant to the functions of the NCRDC. Recommendations made by the committee are to be advisory and will assist the Sheriff in making decisions on operational and financial issues.

3.2 User Group. County and each individual Participant shall establish and maintain a “User Group” which shall be comprised of a designee from the County and each Participant. The User Group shall meet minimally once per year to review and discuss technology and operational issues relevant to the functions of the NCRDC. Recommendations shall be made to the Advisory Committee as referenced in Section 3.1 of this Agreement.

3.3 Policies and Procedures - Operations. The Advisory Committee is responsible for establishing the policies, practices, procedures and operational guidelines on dispatching services in conjunction with the NCRDC. NCRDC, County and Participants will follow said policies, practices and procedures in the administration of dispatch service pursuant to this Agreement.

3.4 Disaster Operations: Interaction with Participants Emergency Operations Centers. The NCRDC will be the primary point for dispatching day-to-day emergencies. In the event a Participant’s Emergency Operations Center (EOC) is activated, there will be a need to modify how incidents are handled, especially for a large-scale event which has truly exhausted local resources. The details of the interaction between the NCRDC and each Participant’s EOC will be developed as a component of the policies, practices and procedures as referenced in 3.3 above. The development of such detail shall be initiated by Participant.

3.5 Amendment. Any party may initiate a request for a modification to this Agreement in writing. All modifications negotiated will be effective only upon written approval of all parties.

4. LEVEL OF SERVICE

4.1 Level of Service. The County shall provide twenty-four (24) hours per day, 365 days per year, Public Safety Communications Services as set forth in this Agreement.

4.2 Staffing. The County agrees to maintain staffing levels necessary to provide Public Safety Communications Services to the Participants.

4.3 Variation in Scope of Service. Variation in the scope of service shall be made by amendment, as provided in Section 2 of this Agreement.

4.4 Budget Estimate. In support of Participants’ budget processes, County shall prepare and submit to Participants no later than March 15 of each year, a proposed estimated cost of dispatch services, such as that shown in Exhibit A, attached hereto, for the next fiscal year covering the period of July 1 through June 30. The associated cost estimate for performance of such Service Plan shall be incorporated into Section 8 of this Agreement.

4.5 Calls for Service. A Call for Service is defined as being any incident reported to

NCRDC requiring NCRDC to dispatch public safety services to either the Sheriff's Office or a Participant Agency jurisdiction to provide fire/law enforcement service; or any incident initiated by a member of either the Sheriff's Office or a member of the Participant agencies requiring NCRDC to have radio/phone communication with the reporting member. If the incident is within a Participant Agency's city limits, then the incident is considered a call for service for that Participant Agency. All other calls for service shall be considered a call for service for the County.

5. REPORTS

When requested, County will provide a Participant Agency with written reports addressing service performed under this Agreement. Such reports will address: services performed; detail of staffing levels, including number of hours (regular and overtime) worked, detailed significant staffing issues, or other reasonably obtainable information deemed important by a Participant Agency. Reports provided at the Participant's request requiring additional amounts of staff time or other county resources may, at the Sheriff's discretion, generate charges beyond those covered by this agreement.

6. PROVISION OF SUPERVISION, LABOR, AND EQUIPMENT

6.1 Supervision. The responsibility of supervision of communications services at NCRDC, hiring of personnel, establishing standards of performance, assignment of personnel, determining and effecting discipline, determining training required, maintaining personnel files, and other matters relating to the performance of services and control of personnel, shall remain with County. County is bound to abide by bargaining agreements covering County employees performing services hereunder.

The Participant's Police Chief or other management personnel of the police department, as appropriate, may provide comments to the Sheriff or management personnel of that department, as appropriate, concerning the performance of dispatch personnel providing services to Participants under this agreement. If the Police Chief or their designee determines that services are not being provided in accordance with the standards established in this agreement the parties shall meet to seek a mutually acceptable resolution of the concern. If that meeting is not successful, the Chief or designee may request a review of the employee or employees involved.

6.2 Labor and Equipment. For the purpose of performing said services, County shall furnish and supply all labor, supervision, equipment and supplies necessary to maintain the level of service to be rendered hereunder. Any equipment purchased by the Participants to be utilized by County NCRDC staff to provide services herein shall meet the Sheriff's specifications. Any such equipment so purchased by the Participants shall remain within the County NCRDC until the conclusion of the term of this Agreement or earlier termination for any reason. All such equipment shall remain in the ownership of the relevant Participant. Participants shall have advance notice as soon as administratively possible of any equipment purchases or system upgrades deemed necessary by the Sheriff to maintain the level of service to be rendered hereunder.

6.3 Additional Equipment. Any other equipment or infrastructure costs outside of section 6.2 above, and not provided for in the annual budget estimate under Section 4.4 above, shall only be acquired with mutual written agreement of County and the Participants.

6.4 County shall secure and manage upgrades to the E911 equipment available through CalOES 9-1-1 Emergency Communications Branch as deemed necessary and/or mandated by the County and State as program funding provides for the NCRDC. County shall provide a good faith estimate of upgrade costs to Participants prior to the execution of any contract by the County for upgrades. County and Participants recognize that non approval of necessary and/or mandated upgrades may result in cessation of services to participants of the NCRDC. Any shortfalls between State funding levels and costs of upgrade are to be borne by the Participants and County proportionally in the same ratio as provided for in billing expenses. Should a Participant initiate termination of its participation in this Agreement pursuant to section 1.3, the Participant shall be liable for debts incurred under this program for E911 Customer Premise Equipment and Software being funded by CalOES 9-1-1 Emergency Communications Branch at the time the Participant provides notice of intent to terminate its participation in the Agreement under section 1.3.

7. EMPLOYMENT STATUS OF PERSONNEL

7.1 Status of Employees. All persons employed by County to perform services pursuant to this Agreement shall be and remain County employees and shall at all times, be under the direction and control of the County. All persons employed by County to perform the services pursuant to this Agreement shall be entitled solely to the rights and privileges given to County employees and shall not be entitled, as a result of providing services required hereunder, to any additional rights and privileges given to Participant employees.

Participants shall not be liable for the direct payment of any salaries, wages, benefits or other compensation to any County personnel performing services hereunder for County or any liability other than that provided for in this Agreement.

7.2 Labor Shortage. In the event of a work slow-down, strike, or any other form of job action by those County employees assigned to provide services hereunder, County agrees to provide only that level of service which can be provided by its employees notwithstanding the job action, plus whatever service may be available through mutual aid, pursuant to Government Code section 8615, et seq. Participants shall be billed only for the actual hours of service received.

8. COMPENSATION

8.1 Payment Basis. The Participants shall pay for such service or services as are required, requested and provided under this Agreement during fiscal year at the rates and items described in Exhibit A "Service Costs", or any revised rates or combinations thereof, plus such additional amounts as determined by the County's Auditor-Controller that will reflect any amendment to the County Salary Resolution related to salaries and employee benefits adopted annually by the Board of Supervisors during the term of this Agreement. Said rates shall include all items of cost and expense to the Sheriff for providing the services hereunder.

8.2 Establishment of Costs. The cost to be charged to each Participant shall be adjusted to reflect any unanticipated changes in the cost to County for providing services hereunder. Each Participant shall be notified of any change in cost to be charged to that Participant

prior to submittal of the proposed change to the County Board of Supervisors, and each Participant shall be given the opportunity to review the proposed change with County personnel. Participants shall, thereafter, be notified of adoption by County of the costs to be charged Participants and said new costs to Participant shall take effect on the same date as County incurs the costs. Should Participant, subsequent to a cost adjustment, choose not to appropriate or expend any additional monies needed to support the level of service therefore to supplied, County reserves the right to reduce the level of service in accordance with the amount Participant is willing to expend.

8.3 Cost Allocation. The allocation of the costs of operation of the NCRDC for the current fiscal year will be allocated between the Participants and County based upon the percentages and costs as shown in Exhibit A. The allocation of costs shall be amended in writing by mutual agreement of the remaining parties upon termination of participation in this Agreement by any Participant under section 1.3.

8.4 Payment of Costs. Participants shall pay County, monthly in advance, on the first of each month one twelfth (1/12) of the annual amount shown on Exhibit A, the percentages shown in the Cost Allocation Percentage Table. County, through the Sheriff's Office, shall provide to Participants, within sixty (60) days of the conclusion of the fiscal year, an itemized statement of the costs for services being charged for said quarters. Should the itemized statement show a savings from estimated costs shown on Exhibit A, then said savings will be credited back to Participants for the next month's payment. Should the itemized statement show a cost increase, then the Participants shall pay such shortfall with the next month's payment. Allocations of any credits or shortfalls shall be accordance with the Reconciliation Allocation Table shown on Exhibit A. In the event of nonpayment, County's remedy shall be to take any action permitted by law to recover unpaid amounts under the agreement.

8.5 Credits. From time to time County may receive revenue related to the operation of the NCRDC all of which should be credited against NCRDC costs on a pro rata basis where applicable. Examples of such credits may include: training reimbursements, grants, PERS credits, etc. Any reimbursement received by County from any non-County funding source for services charged to Participants under this Agreement will be credited to Participants.

9. SUBROGATION

To the extent that the County incurs any loss for which it is compensated in whole, or for more than fifty percent of its losses, by the Participants, the County shall assign its rights and interest in any claim or cross complaint that it may legally have or be entitled to assert, to the Participants. To the extent that the Participant incurs any loss for which it is compensated in whole, or for more than fifty percent of its losses, by the County, the Participant shall assign its rights and interest in any claim or cross complaint that it may legally have or be entitled to assert, to the County.

10. INDEMNIFICATIONS AND HOLD HARMLESS

10.1 Indemnification by Participants. Participants shall indemnify and hold County, its officers, agents, employees, volunteers, and independent contractors free and harmless from any claim or liability whatsoever, based or asserted upon any act or omission of Participant, its officers, agents, employees, volunteers, subcontractors, and independent contractors, for property damage, bodily injury or death, or any other element of damage of any kind or nature, occurring in the performance of the Agreement to the extent that such liability is imposed on County by the provisions of California Government Code section 895.2, and Participants shall defend at their expense, including attorney fees, County, its officers, agents, employees, volunteers, and independent contractors in any legal action or claim of any kind based upon such alleged acts or omissions.

10.2 Indemnification by County. County shall indemnify and hold Participants, its officers, agents, employees, volunteers, and independent contractors free and harmless from any claim or liability whatsoever, based or asserted upon any act or omission of County, its officers, agents, employees, volunteers, subcontractors, and independent contractors, for property damage, bodily injury or death, or any other element of damage of any kind or nature, occurring in the performance of the Agreement to the extent that such liability is imposed on Participants by the provisions of California Government Code section 895.2, and County shall defend at its expense, including attorney fees, Cities and Town, their officers, agents, employees, volunteers, and independent contractors in any legal action or claim of any kind based upon such alleged acts or omissions.

11. INSURANCE

Participants understand and agree to the following: in accordance with Government Code section 990 and Labor Code section 3700, the County has elected to self-insure and participate in risk pools for general, auto, cyber, and worker's compensation liabilities. Under this form of insurance, the County and its employees acting in the course and scope of their employment are covered for tort and worker's compensation liability arising out of official County business. Participants waive their right to subrogate for losses compensable under workers' compensation coverage. All claims against the County based on tort liability should be presented as a government claim to the Clerk of the Board Eric Rood Administrative Center 950 Maidu Avenue, Suite 200 Nevada City, CA 95959. (Gov. Code section 900, et. seq.) Internet link: <https://www.mynevadacountv.com/869/Filing-Claims-Against-the-County>.

County understands and agrees to the following: in accordance with Government Code section 990 and Labor Code section 3700, the Participants may elect to self-insure or participate in a risk pool for general, auto, cyber, and worker's compensation liabilities. Under this form of insurance, the Participants and its employees acting in the course and scope of their employment are covered for tort and worker's compensation liability arising out of official Participants business. County waives its right to subrogate for losses compensable under workers' compensation coverage. All claims against the Participants based on tort liability shall be presented in accordance with the Government Tort Claims Act.

12. RIGHT TO AUDIT

Upon reasonable notice, any party shall have the right to inspect and audit any records maintained by any other party relevant to this Agreement, to the extent allowed by law.

13. INTERNAL POLICIES

If requested by the Sheriff or a Participant's Police Chief, an internal policy memorandum may be entered into by and between said Sheriff and Participant Police Chief, subject to Advisory Committee Review, with respect to questions relating to the provision of service under this Agreement. The policy will set forth the question raised and agreements reached in resolution of the question. The intent and purpose of each such policy shall be to administratively implement, interpret, or clarify one or more provisions of this Agreement. No such policy shall have the effect of amending this Agreement unless an amendment to this Agreement is approved in writing by the appropriate governing body.

14. DISPUTE RESOLUTION

If a party believes a dispute exists over this Agreement, that party shall provide reasonable written notice to the other party or parties along with a proposed resolution of the dispute. If the other party or parties do not accept the proposed resolution in writing, the parties shall meet-and-confer regarding resolution of the dispute. For operational issues, supervisory personnel from the Participants should first attempt to resolve disputes by contacting the NCRDC Communications Manager as soon as possible. Any unresolved or repetitive disputes should then be referred to the Sheriff's Office Administrative Captain.

15. LEGAL PROCEEDINGS AND VENUE

Venue and jurisdiction for all proceedings pertaining to this Agreement shall be in the Superior Court for the County of Nevada situated in Nevada City, California.

16. NOTICES

Any notices required or desired to be served by either party upon the other shall be addressed to the respective parties to be served as follows:

If to County (two notices):

Sheriff, County of Nevada
950 Maidu Avenue
Nevada City, CA 95959

Clerk of the Board of Supervisors
950 Maidu Avenue
Nevada City, CA 95959

If to Grass Valley (two notices)

City Manager, Grass Valley
125 E. East Main Street

Chief of Police, Grass Valley
125 E. East Main Street

Grass Valley, CA 95945

Grass Valley, CA 95945

If to Truckee (three notices):

Town Manager, Town of Truckee
10183 Truckee Airport Road
Truckee, CA 96161

Chief of Police, Town of Truckee
10183 Truckee Airport Road
Truckee, CA 96161

Town Clerk, Town of Truckee
10183 Truckee Airport Road
Truckee, CA 96161

If to Nevada City (two notices)

City Manager, Nevada City
317 Broad Street
Nevada City, CA 95959

Chief of Police, Nevada City
317 Broad Street
Nevada City, CA 95959

17. SEVERABILITY

If any provision of this Agreement is held by a court of competent jurisdiction to be invalid, void, or unenforceable, the remaining provisions shall continue in full force and effect.

18. ENTIRE AGREEMENT

This Agreement is intended by the parties hereto as a final expression of their understanding with respect to the subject matter hereof and as a complete and exclusive statement of the terms and conditions thereof and supersedes any and all prior and contemporaneous agreements and understanding, oral or written, in connection therewith.

19. NO OBLIGATION TO THIRD PARTIES

Nothing in this Agreement or any of the addenda hereto, is intended to nor shall it create any right in any person, firm, corporation, or entity, other than in the parties hereto, including but not limited to the employees of the parties, to any of the benefits hereunder. Nothing herein is intended to expand the duties and obligations of the Participants and/or County with regard to third party.

20. FORCE MAJEURE

Neither the County nor any Participant shall be liable in damages for any failure or delay in performance under this Agreement (other than for delay in the payment of money due and payable hereunder) to the extent said failures or delays are proximately caused by conditions beyond that party's reasonable control and occurring without its fault or negligence, including,

without limitation, Acts of God, wars, insurrections, failure of suppliers, subcontractors, and carriers, and/or any other cause beyond the reasonable control of the party whose performance is affected. As a condition to the claim of nonliability, the party experiencing the difficulty shall give the other prompt written notice, with full details following the occurrence of the cause relied upon.

21. CONSTRUCTION OF AGREEMENT

This Agreement shall be constructed and enforced pursuant to the laws of the State of California. This agreement shall be interpreted as if jointly prepared by the parties. No presumption shall arise from the identity of the drafter.

22. ADDITIONAL DOCUMENTS AND AGREEMENTS

The parties agree to cooperate in the execution of any additional documents or agreements that may be required to carry out the terms of this Agreement.

23. AGREEMENT CONTROLLING

In the event of a conflict between the provisions of the text of this Agreement and Exhibits, the provisions of the text shall prevail.

24. ASSIGNMENT/DELEGATION

Neither party hereto shall assign, sublet, or transfer any interest in this Agreement or any duty hereunder without written consent of the other, and no assignment shall be of any force or effect whatsoever unless and until the other party shall have so consented.

County of Nevada

By _____
Dan Miller Chair
Board of Supervisors

Date _____

By _____
Shannan Moon, Sheriff

Date _____

Town of Truckee

By _____
Anna Klovstad, Mayor

Date _____

By _____
Jennifer Callaway, Town Manager

Date _____

City of Grass Valley

By _____
Ben Aguilar, Mayor

Date _____

By _____
Tim Kiser, City Manager

Date _____

City of Nevada City

By _____
Duane Strawser, Mayor

Date _____

By _____
Ted Stec Interim Police Chief

Date _____

Exhibit A Service Costs

The annual percentage of costs allocated to each participating agency has previously been calculated using a formula which takes into consideration each Participant's jurisdictional population, calls for service and number of sworn staffing. This allocation model is being adjusted to reflect the inclusion of a five year average Calls For Service model in a hybrid manner for the first three years of the contract. For years four and five of the contract the cost allocation will be based solely on a Calls For Service model.

Costs shall be charged pursuant to the following allocation percentages:

COST ALLOCATION PERCENTAGE TABLE					
CALLS FOR SERVICE 5 YEAR AVERAGE/WORKLOAD HYBRID MODEL					
	Year 1	Year 2	Year 3	Year 4	Year 5
NCPD	6.62%	7.04%	7.45%	7.88%	7.88%
TPD	20.48%	19.18%	17.87%	16.53%	16.53%
GVPD	22.29%	24.62%	26.95%	29.34%	29.34%
NCSO	50.60%	49.17%	47.73%	46.24%	46.24%
	100.00%	100.00%	100.00%	100.00%	100.00%
CREDIT RECONCILIATION ALLOCATION TABLE					
	Year 1	Year 2	Year 3	Year 4	Year 5
NCPD	0.00%	7.04%	7.45%	7.88%	7.88%
TPD	0.00%	19.18%	17.87%	16.53%	16.53%
GVPD	0.00%	24.62%	26.95%	29.34%	29.34%
NCSO	100.00%	49.17%	47.73%	46.24%	46.24%
	100.00%	100.00%	100.00%	100.00%	100.00%

For Fiscal Year 2021-2022, the total annual cost for providing dispatch services to the County and all Participants is an estimated budget of \$2,129,406. Invoicing for compensation per Section 8.4 of the contract will occur throughout the effective dates of this contract as listed in Section 1.1 and reflect one twelfth (1/12) of annual estimated costs to each Participant as per Section 8.4 of the contract.

- The City of Grass Valley agrees to pay monthly on an allocated percentage of 22.29% of the estimated annual budget, or \$474,737.00.
- The City of Nevada City agrees to pay monthly on an allocated percentage of 6.62% of the estimated budget, or \$140,899.00.
- The Town of Truckee agrees to pay monthly on an allocated percentage of 20.48% of

the estimated budget, or \$436,185.00.

- The County of Nevada shall be responsible for the remaining allocated percentage of 50.60% of the estimated budget, or \$1,077,585.00.

The total costs shall be adjusted periodically to reflect any changes in the cost to the County for providing Public Safety Dispatch services. Increases or decreases in dispatch costs will be shared based on the allocated percent of total as indicated above.

CALLS FOR SERVICE							
	2016	2018	2018	2019	2020	5 Year Average	
NCPD	6,534	7,004	7,528	7,987	6,318	35,371	7.88%
TPD	13,718	15,843	15,178	14,780	14,640	74,159	16.53%
GVPD	26,520	27,636	25,747	26,985	24,750	131,638	29.34%
NCSO	41,078	41,240	41,839	41,213	42,089	207,459	46.24%
					TOTAL	448,627	100.00%

WORKLOAD INDEX MODEL						
Population Based on Annual CA D.O.F .Published Population numbers						
Reflects snapshot of Users on 2/27/2020 and Truckee Population adjustment as noted above						
Agency	Radio Users	Population	Calls for Service	Workload Index*	% of total	Allocated cost
NCPD	9	3,122	7,987	20	6.61683%	\$ 140,899
TPD	26	21,472	14,780	62	20.48390%	\$ 436,185
GVPD	28	12,769	26,985	68	22.29432%	\$ 474,737
NCSO	46	66,579	41,213	154	50.60495%	\$ 1,077,585
		103,942		304	100.00000%	\$ 2,129,406
*Workload index is calculated as (Population)+(NbrSworn*1000)+(CallsforService)/1000						