



Information and General Services Department

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Information Systems
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NEVADA COUNTY BOARD OF SUPERVISORS

Board Agenda Memo

MEETING DATE: September 14, 2021

TO: Board of Supervisors

FROM: Steve Monaghan, Chief Information Officer

SUBJECT: Resolution Recognizing September 21st as National Information Technology Professionals Day

RECOMMENDATION: Adopt the Resolution

FUNDING: None

BACKGROUND:

Annually on the third Tuesday in September, National IT (Information Technology) Professionals Day honors the information systems professionals of the world we all rely on to keep us connected. The IT professional is the unsung hero of modern business. These staff tackle the obstacles that most of us can scarcely understand. Whether it be desktops, laptops, mobile devices, applications, servers, networks, databases or cybersecurity, IT professionals keep our County business humming. However, there is often a lack of understanding by business leaders and end-users of the important role they play and the difficulties and complexities associated with modern IT.

Over the past eighteen months, the County has faced unprecedented challenges due to COVID, Telework, and Cybersecurity impacts. A few of the many projects that were accomplished during this time included; deployment of over 335 new laptops, replacement of Internet-facing firewalls, implementation of a more robust and secure VPN solution, IT infrastructure for the new Covid vaccination center, implementation of a new phone solution to enhance teleworker support and innovations and new solutions for the Board meetings to support to a variety of configurations for remote and in-room options while supporting the needs of the public to view and participate in these meetings.

It is important that we recognize our internal IT employees and our overall community's IT professionals for getting us through this period.

Item Initiated by: Diana Carolan

Approved by: Steve Monaghan